

# **Quick Start: Student User Guide**

January 30, 2026

Need help? Email us at: [help@mored.tech](mailto:help@mored.tech)

# Download the Application



Download Link:

<https://unisa.mored.tech/download>

(Screenshots may vary. Always use the latest version.)

## **Please download the version that matches your operating system.**

Windows users should download the Windows version, while Mac users should select the appropriate version based on your chip type.

### **For Windows:**

- Operating System: Windows 10 64-bit or higher
- Processor: i5-1135G7 @ 2.4GHz or higher
- You may need to install the following dependencies:  
Microsoft Visual C++ 2019 Redistributable
- Memory: 8GB RAM or more
- Storage: At least 20GB free space

### **For macOS:**

- Operating System: macOS 12 (Monterey) or later
- RAM: 8GB or more
- Available Storage: Minimum 20GB free space

## **Please ensure your device has the following:**

- Front-facing camera (for identity verification)
- Stable internet connection (for downloading test papers and submitting answers)
- Keyboard
- Mouse or trackpad

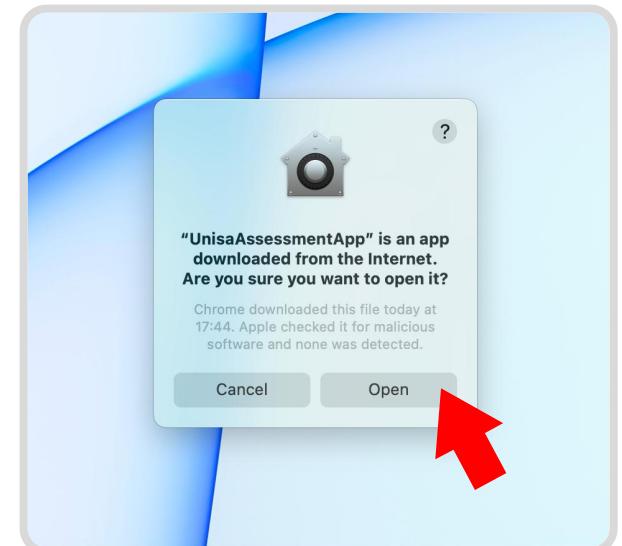
## macOS Installation:



1.  
Drag the application to the Applications folder



- 2  
wait for the installation to complete, then open the application



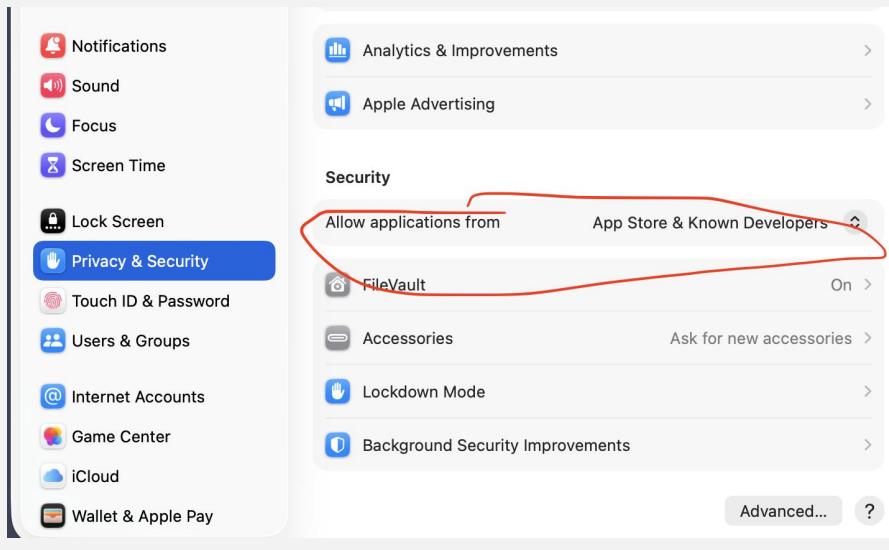
- 3  
click "Open"

# macOS Installation:

If you see: "UnisaAssessmentApp" can't be opened because it is from an unidentified developer.

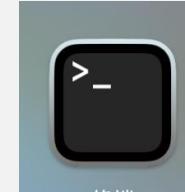
## Solutions1: Through System Settings (Recommended)

- Open System Settings > Privacy & Security
- Find the message: "UnisaAssessmentApp was blocked from use"
- Click the "Open Anyway" button next to it
- Click "Open" in the pop-up window



## Solutions2: You can temporarily allow apps from anywhere

- Open Terminal:



- Enter the following command:`sudo spctl --master-disable`



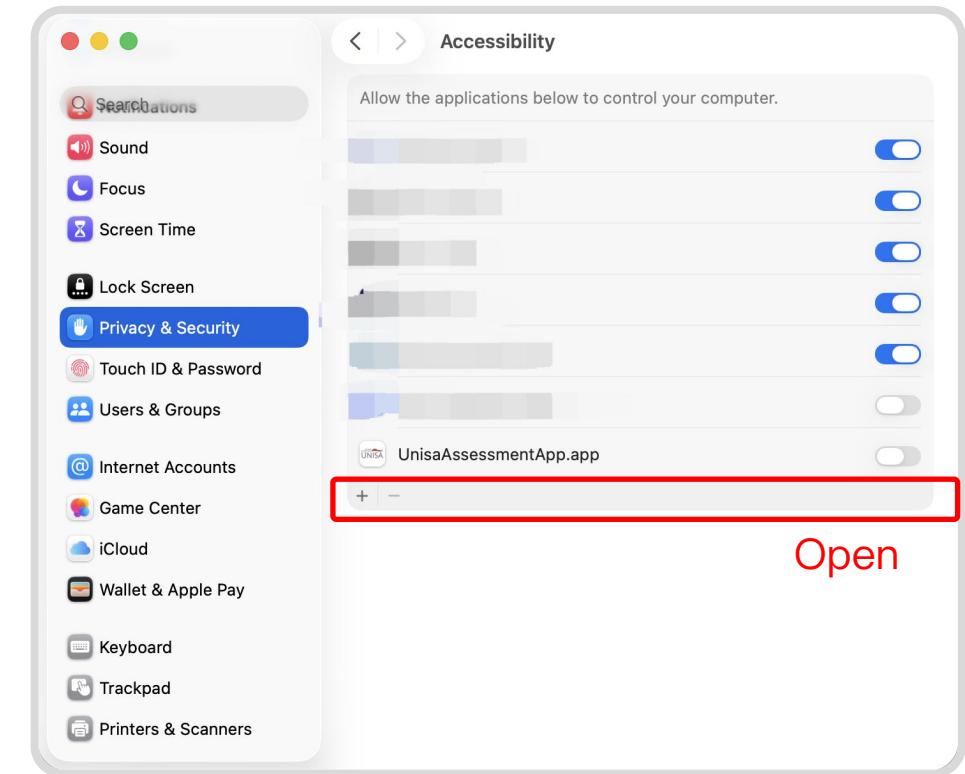
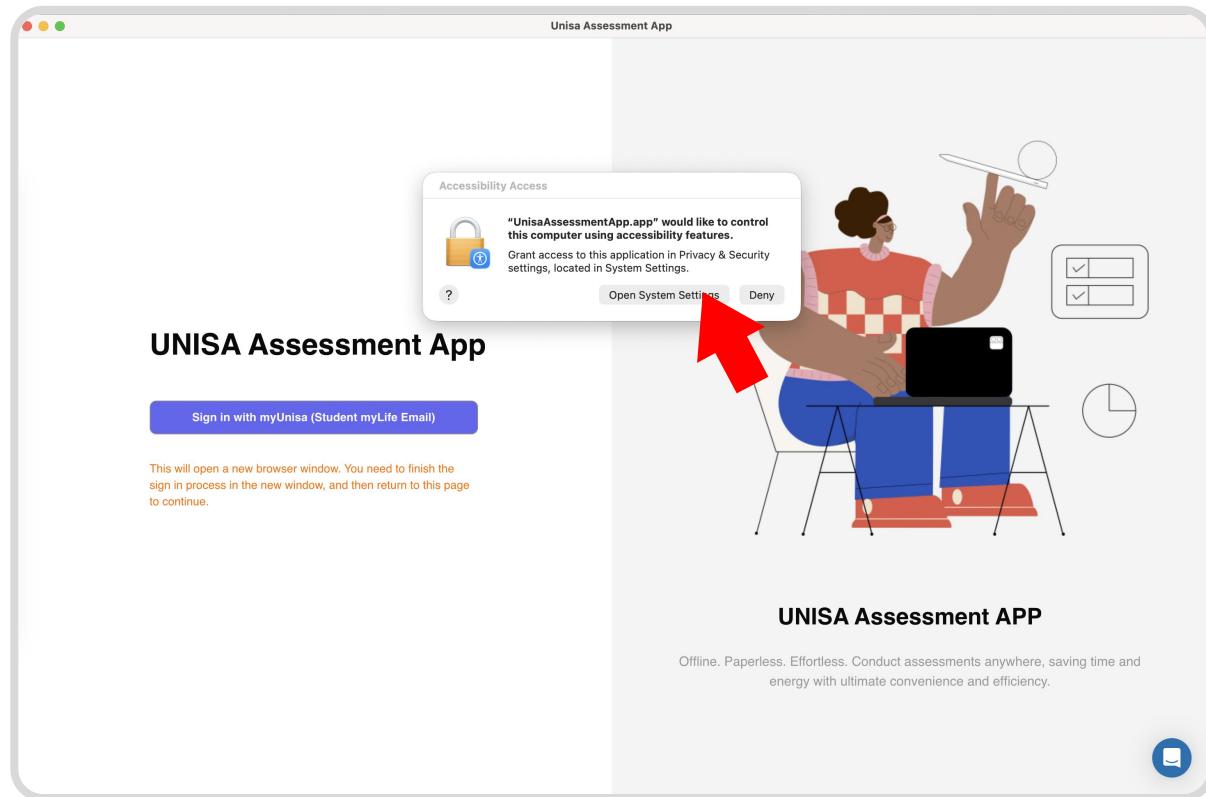
- Press Enter

- Enter your administrator password (it won't be displayed)



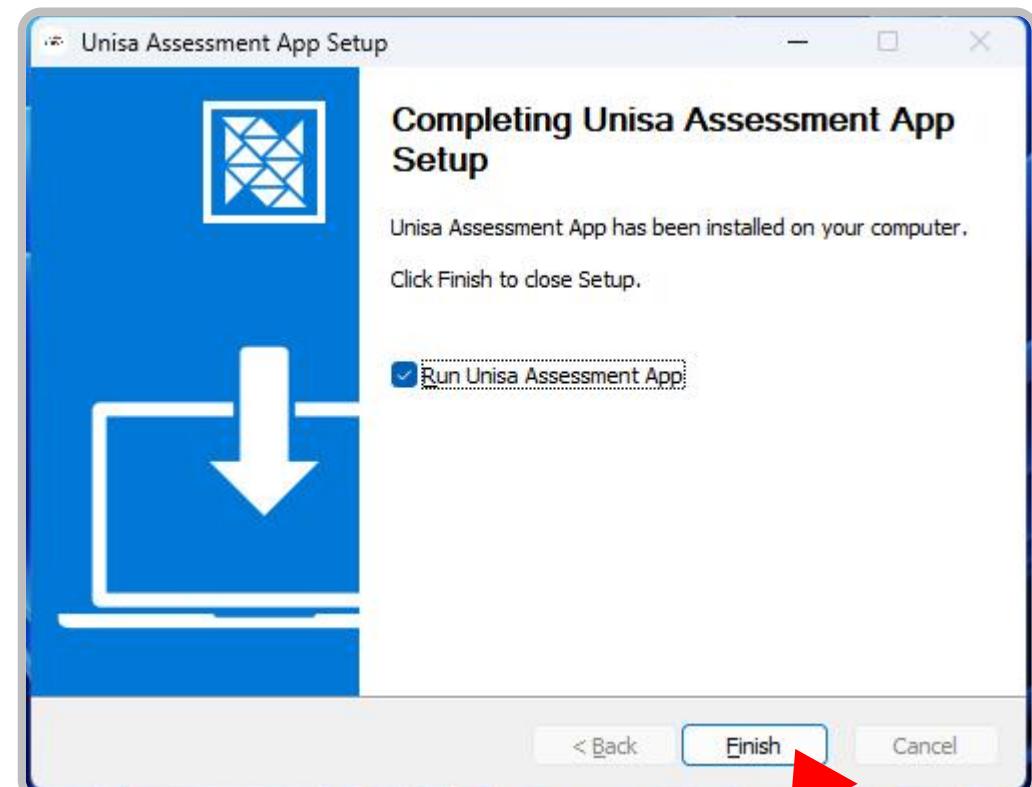
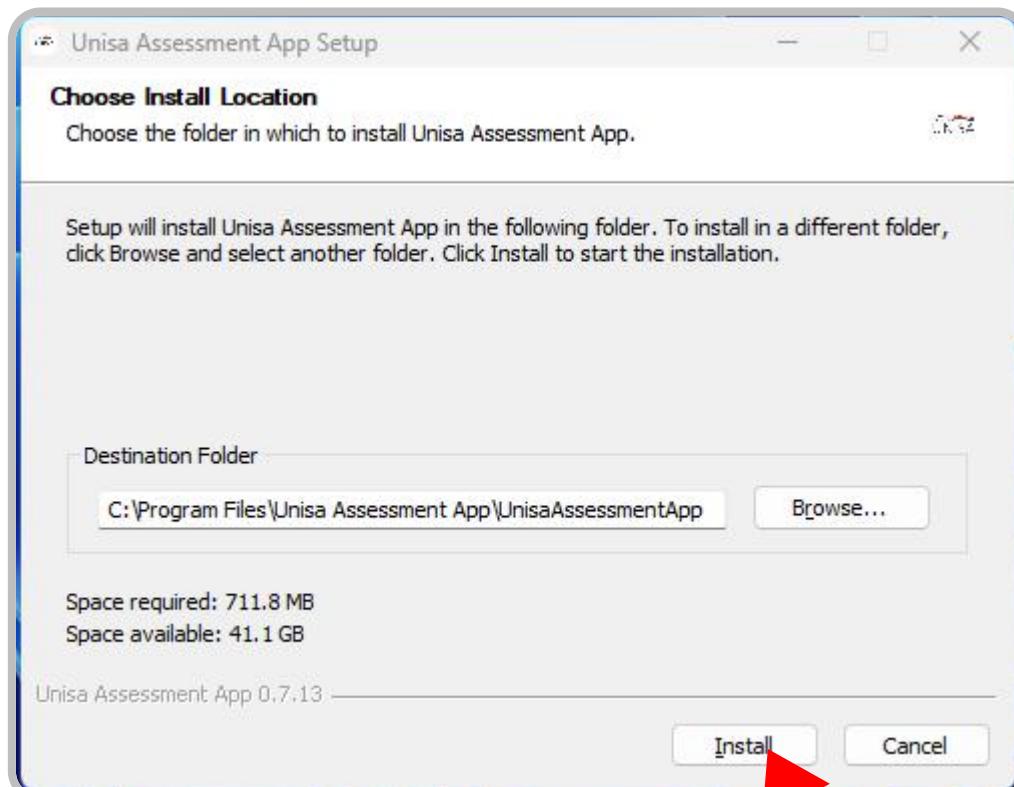
- Press Enter again

# macOS Permission Settings

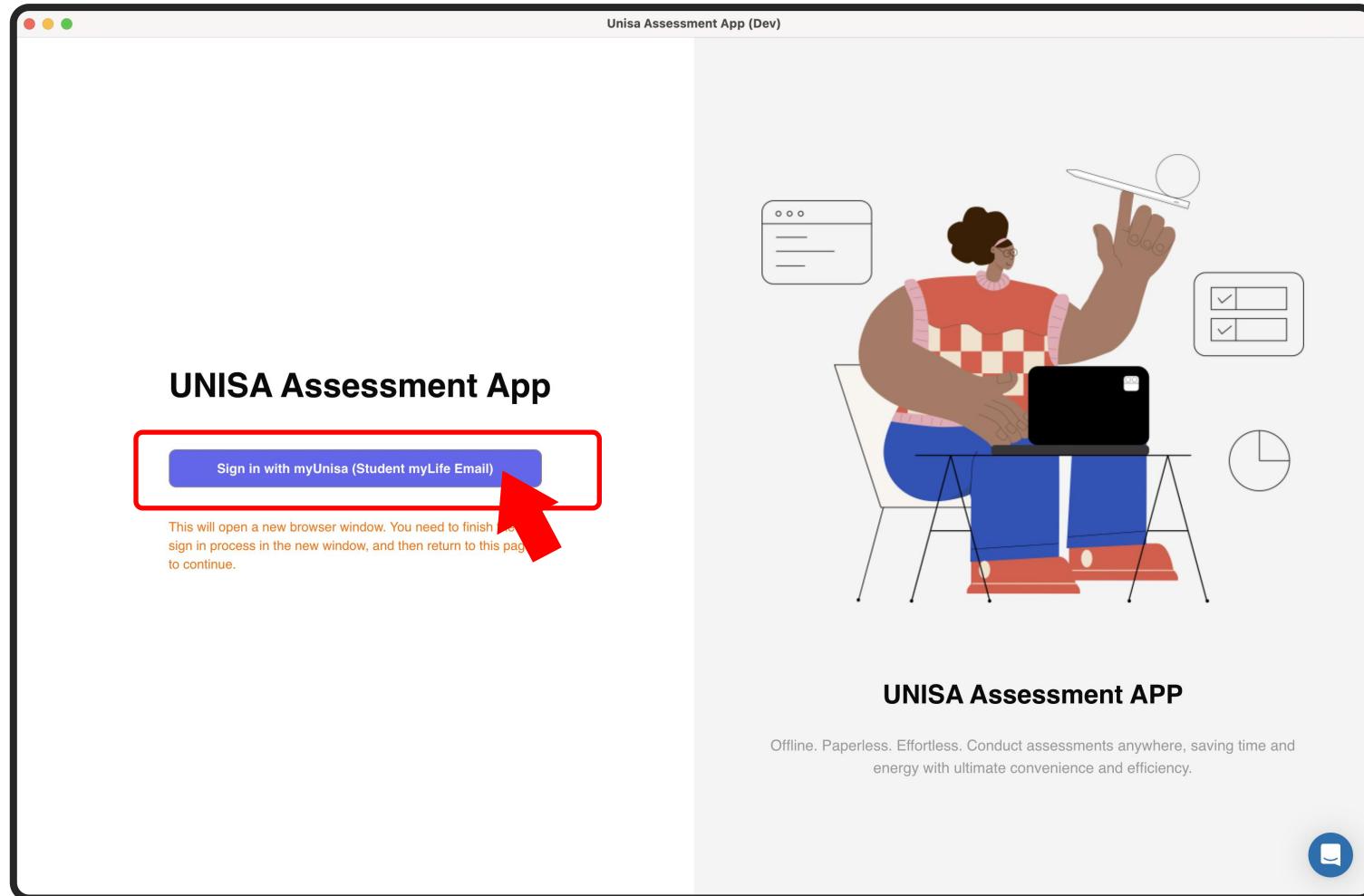


When opening the app for the first time, you will be prompted for permissions.  
Please grant them and click "Open System Settings".

## Windows Installation:



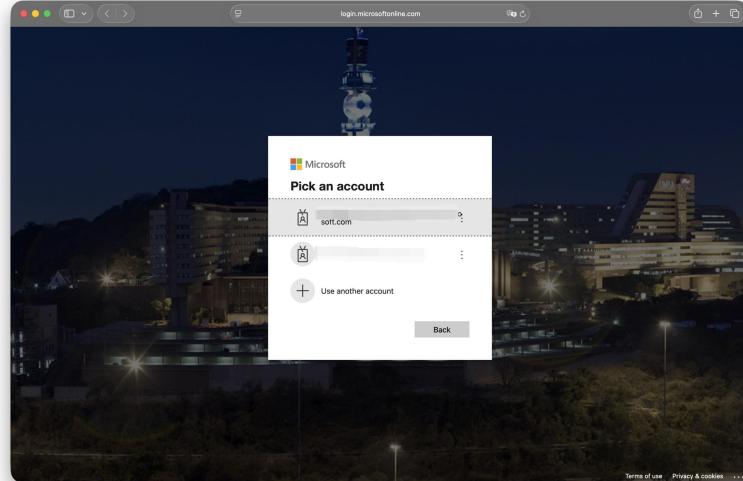
# Login



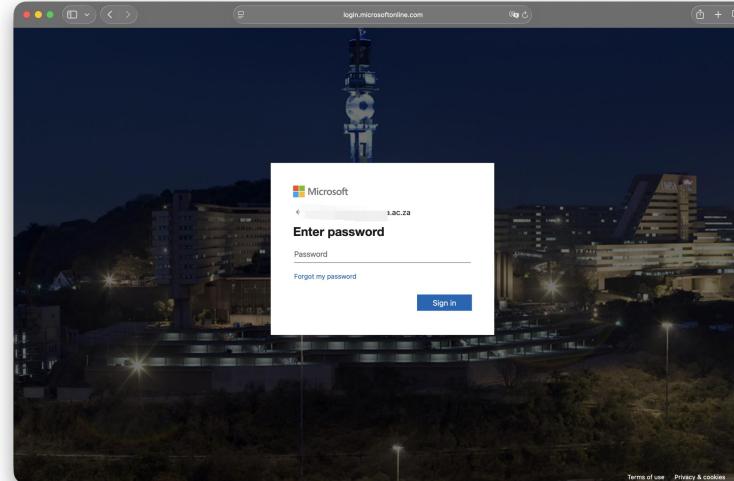
Please click the "Sign in with myUnisa (Student myLife Email)" button below

# Login

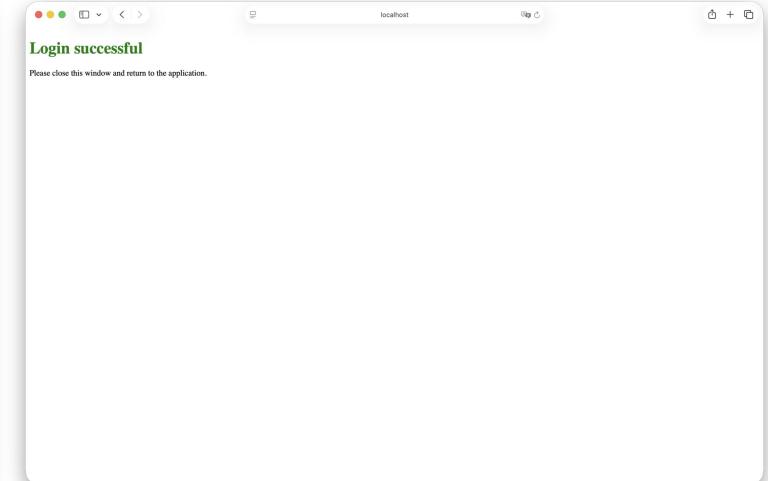
After clicking account login, you will be redirected to a webpage.



1  
Please select an account or enter  
your account information.

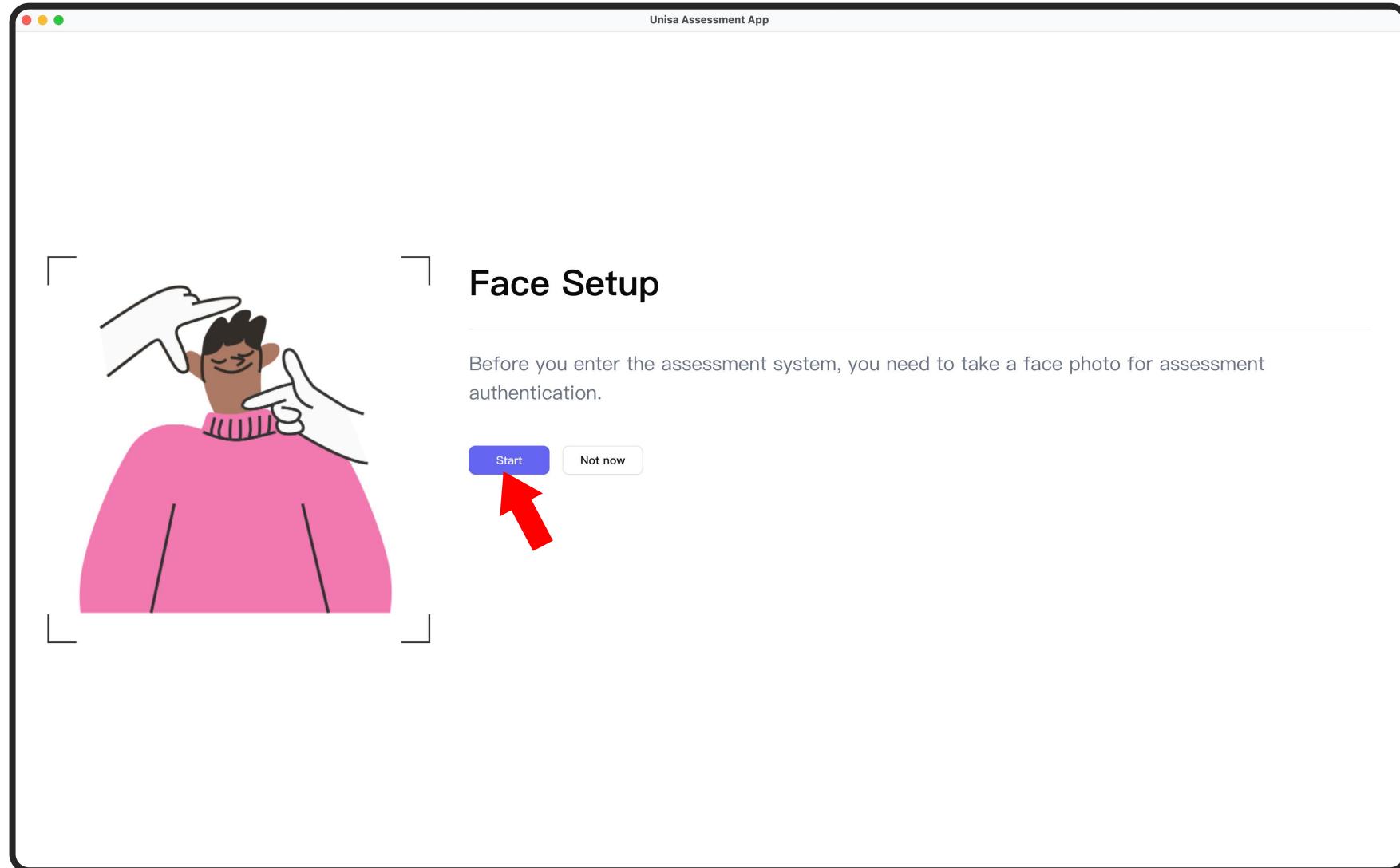


2  
Enter password

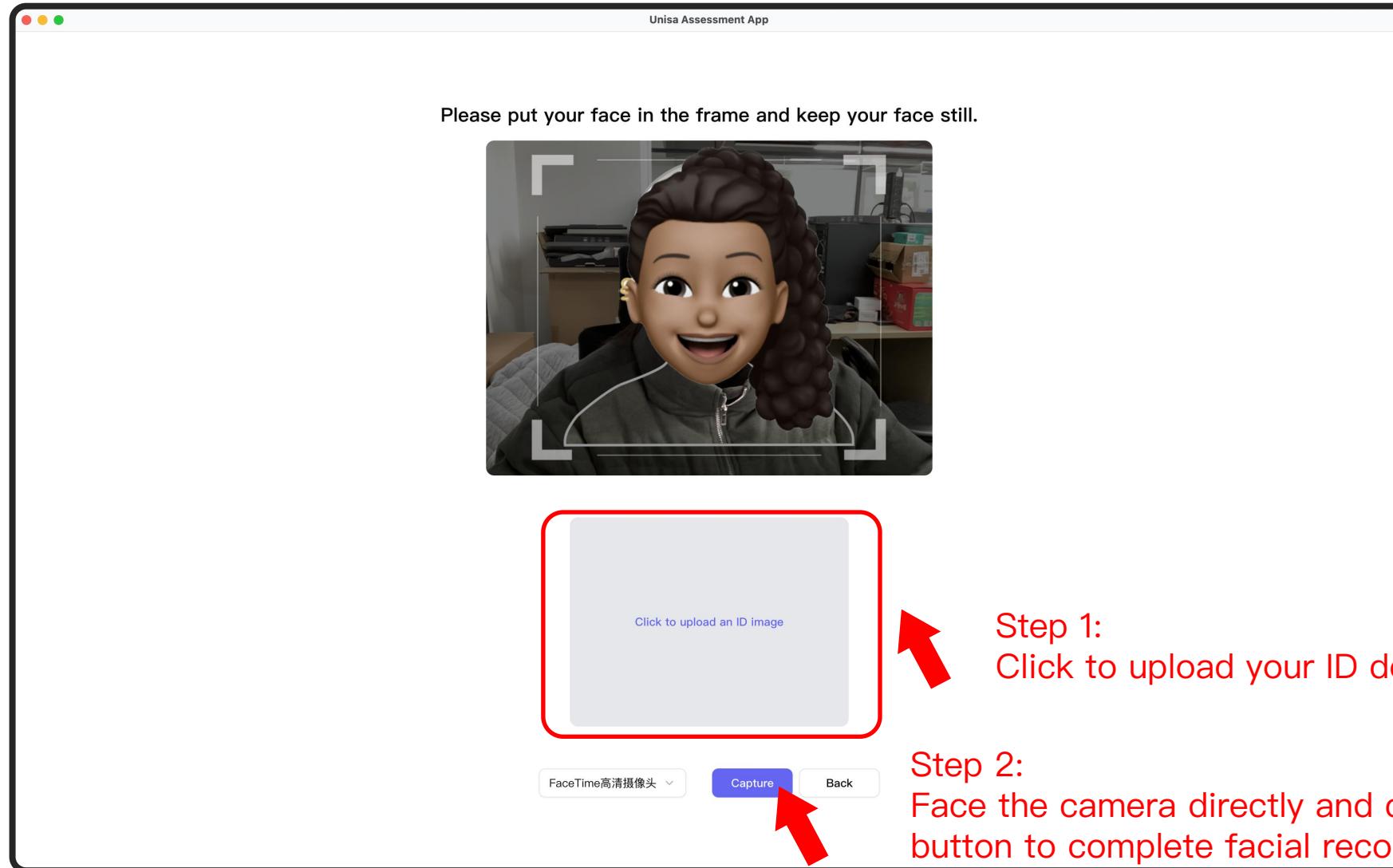


Login successful!  
You can now close the browser  
and return to the app to continue.

# Face Setup



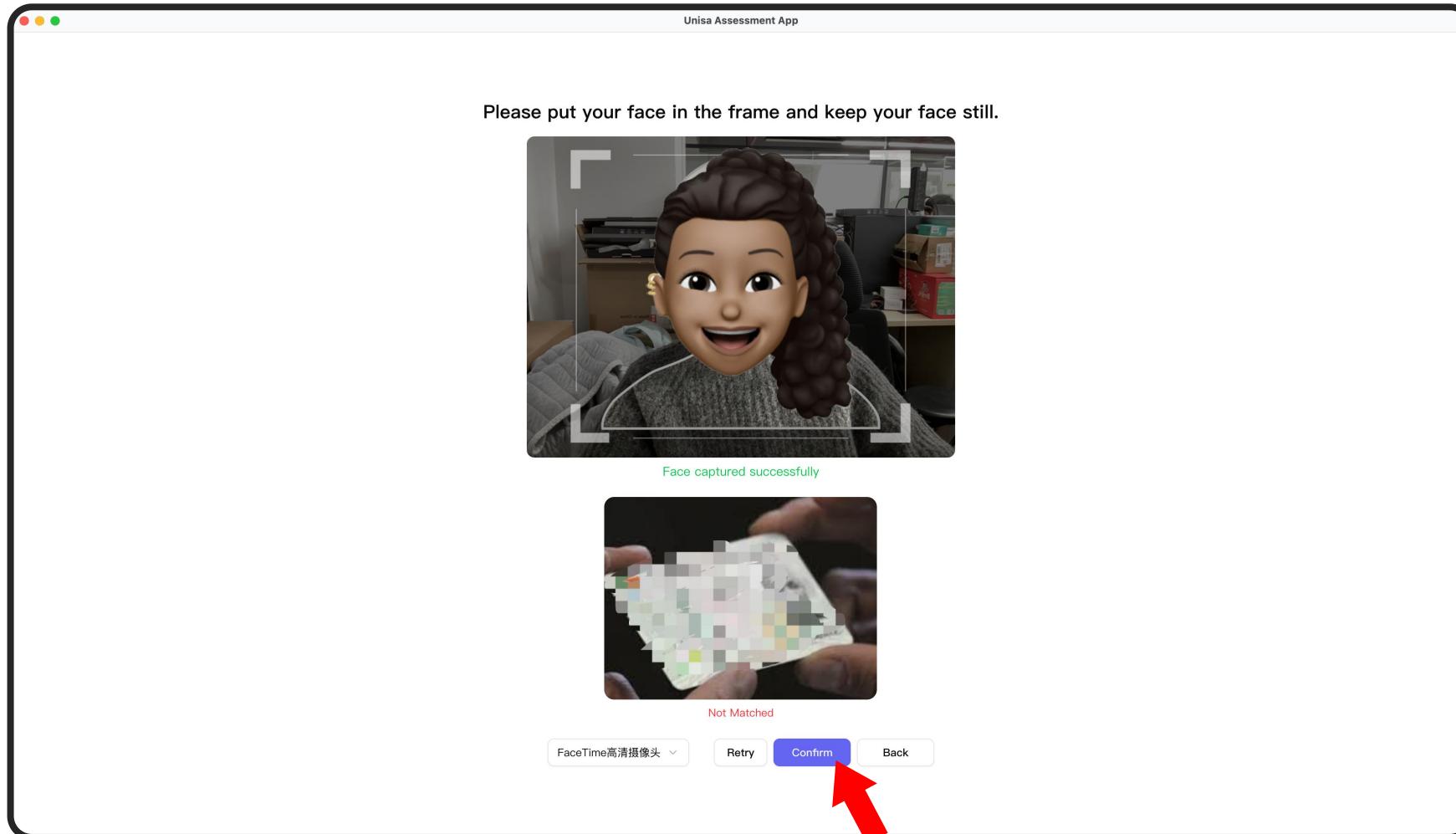
# Identity Verification



Authentication takes time and may require 2–3 minutes depending on your network.  
Please wait for the page to load completely.

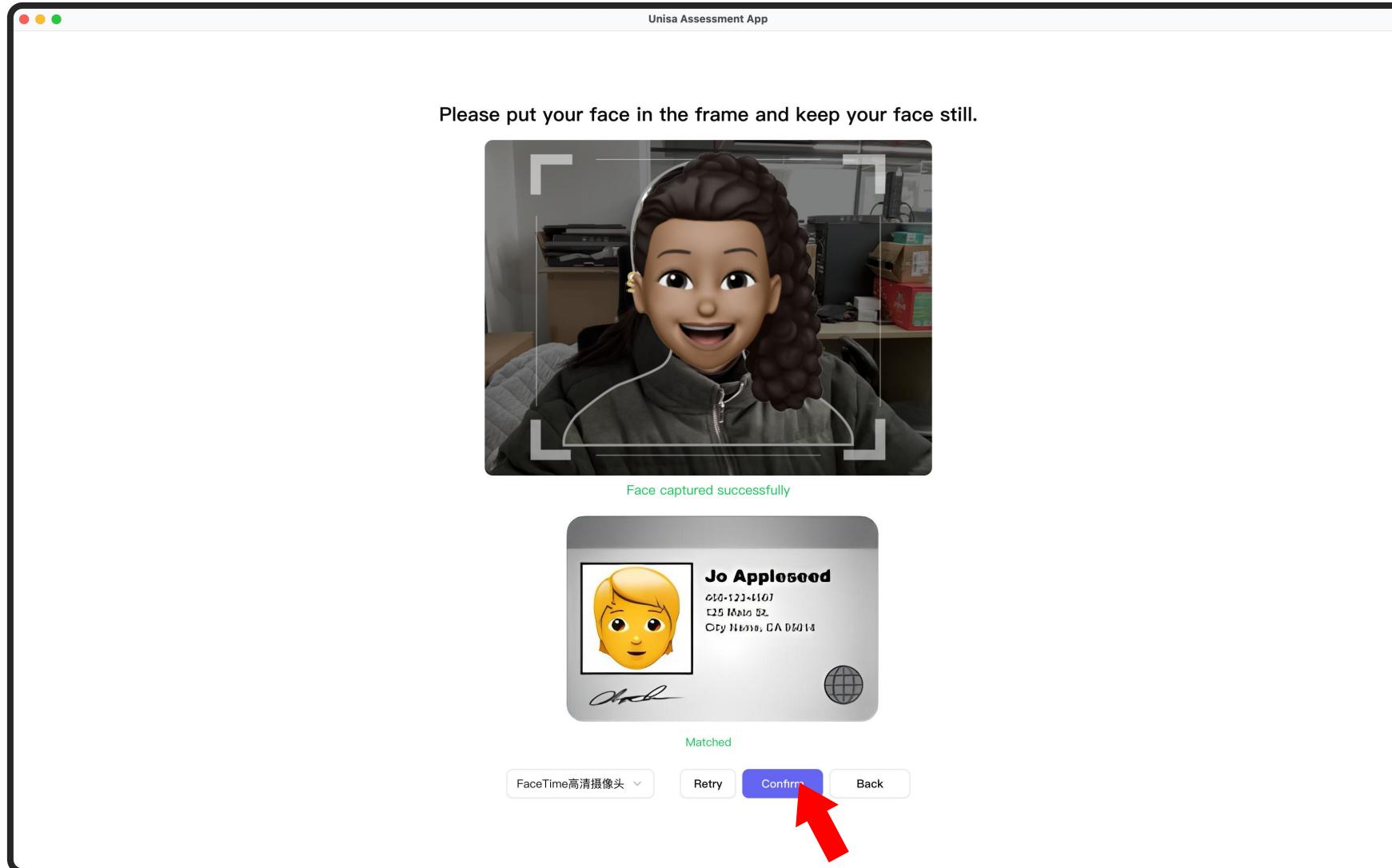
## Identity Verification Failed (NOT Matched) Solutions

If you haven't encountered this issue, please skip this section



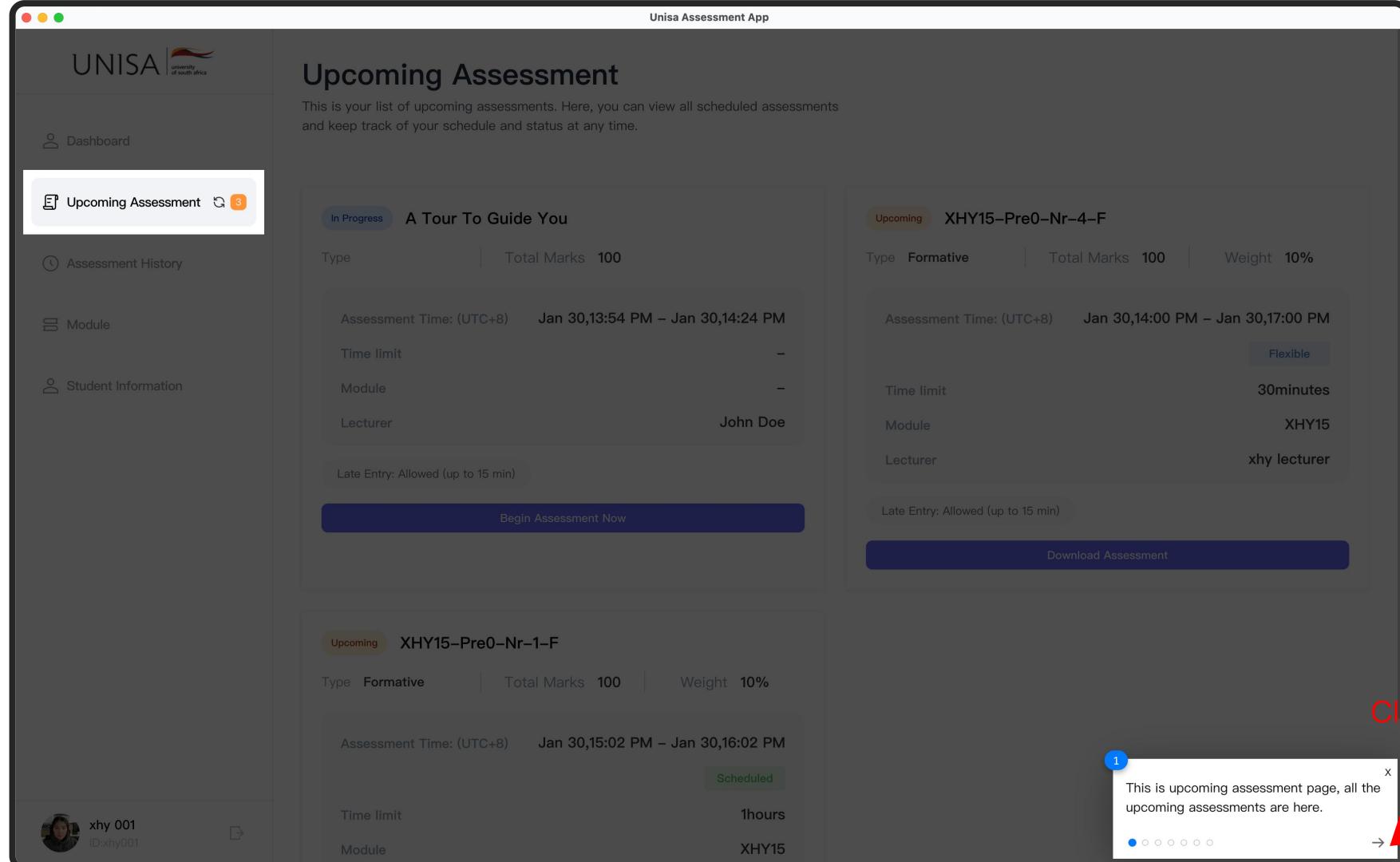
Identity verification failed. Your uploaded information has been received by the system. We will conduct a manual review in the background. Please click "Confirm" to continue with your exam – this will not affect your test. Alternatively, click "Retry" to upload your ID photo again.

# Complete Facial Verification



After successful matching, click the "Confirm" button

# System Operation Guide



Unisa Assessment App

## Upcoming Assessment

This is your list of upcoming assessments. Here, you can view all scheduled assessments and keep track of your schedule and status at any time.

**In Progress** A Tour To Guide You

Type Total Marks 100

Assessment Time: (UTC+8) Jan 30,13:54 PM – Jan 30,14:24 PM

Time limit

Module

Lecturer John Doe

Late Entry: Allowed (up to 15 min)

**Upcoming** XHY15-Pre0-Nr-4-F

Type Formative Total Marks 100 Weight 10%

Assessment Time: (UTC+8) Jan 30,14:00 PM – Jan 30,17:00 PM

Time limit Flexible 30minutes

Module XHY15

Lecturer xhy lecturer

Late Entry: Allowed (up to 15 min)

**Upcoming** XHY15-Pre0-Nr-1-F

Type Formative Total Marks 100 Weight 10%

Assessment Time: (UTC+8) Jan 30,15:02 PM – Jan 30,16:02 PM

Time limit 1hours

Module XHY15

Scheduled

xhy 001 ID:xhy001

1

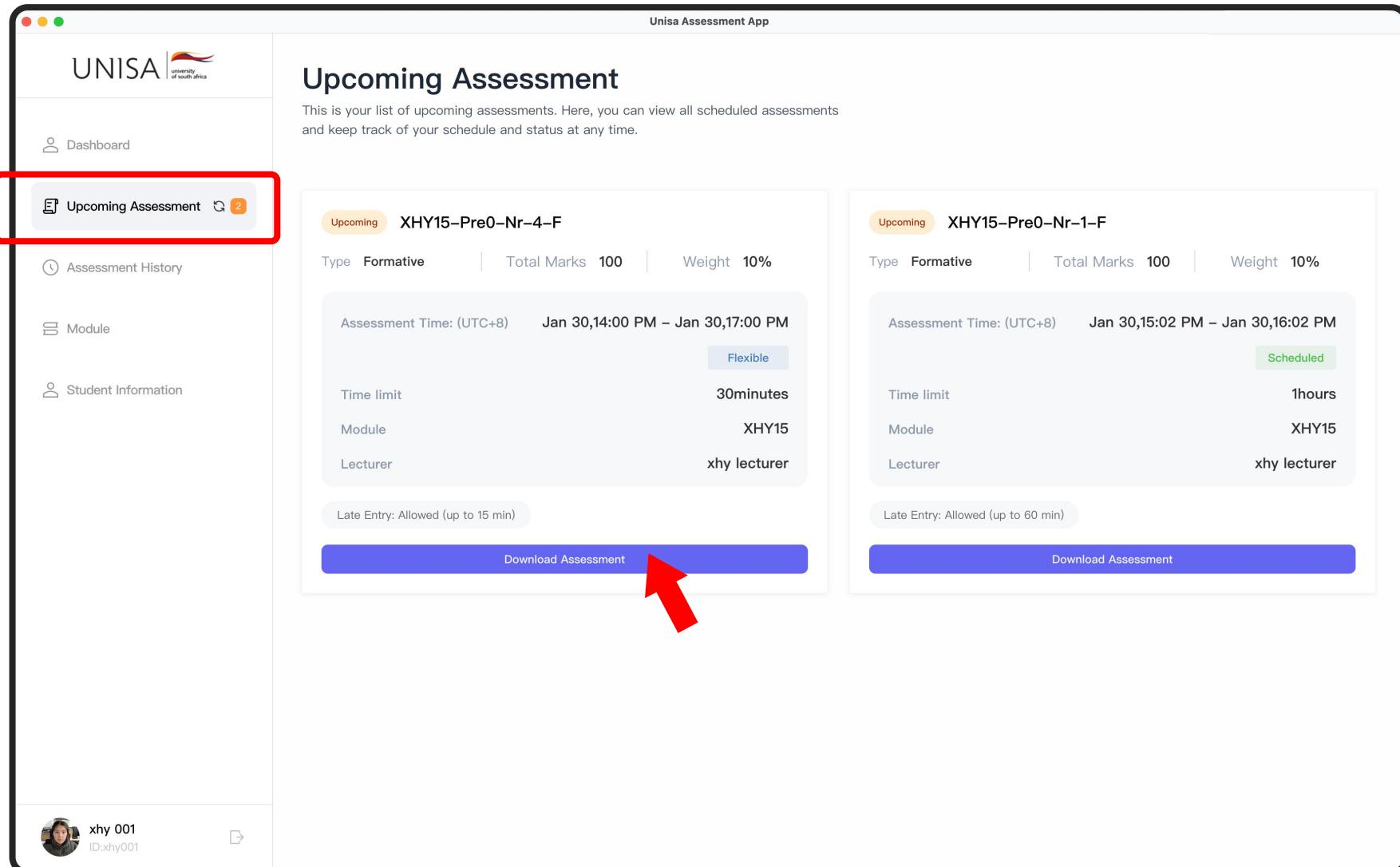
This is upcoming assessment page, all the upcoming assessments are here.

→

Click the arrow to view the next step

This is a tutorial to help you familiarize yourself with the assessment interface and navigation.

# Download Assessment

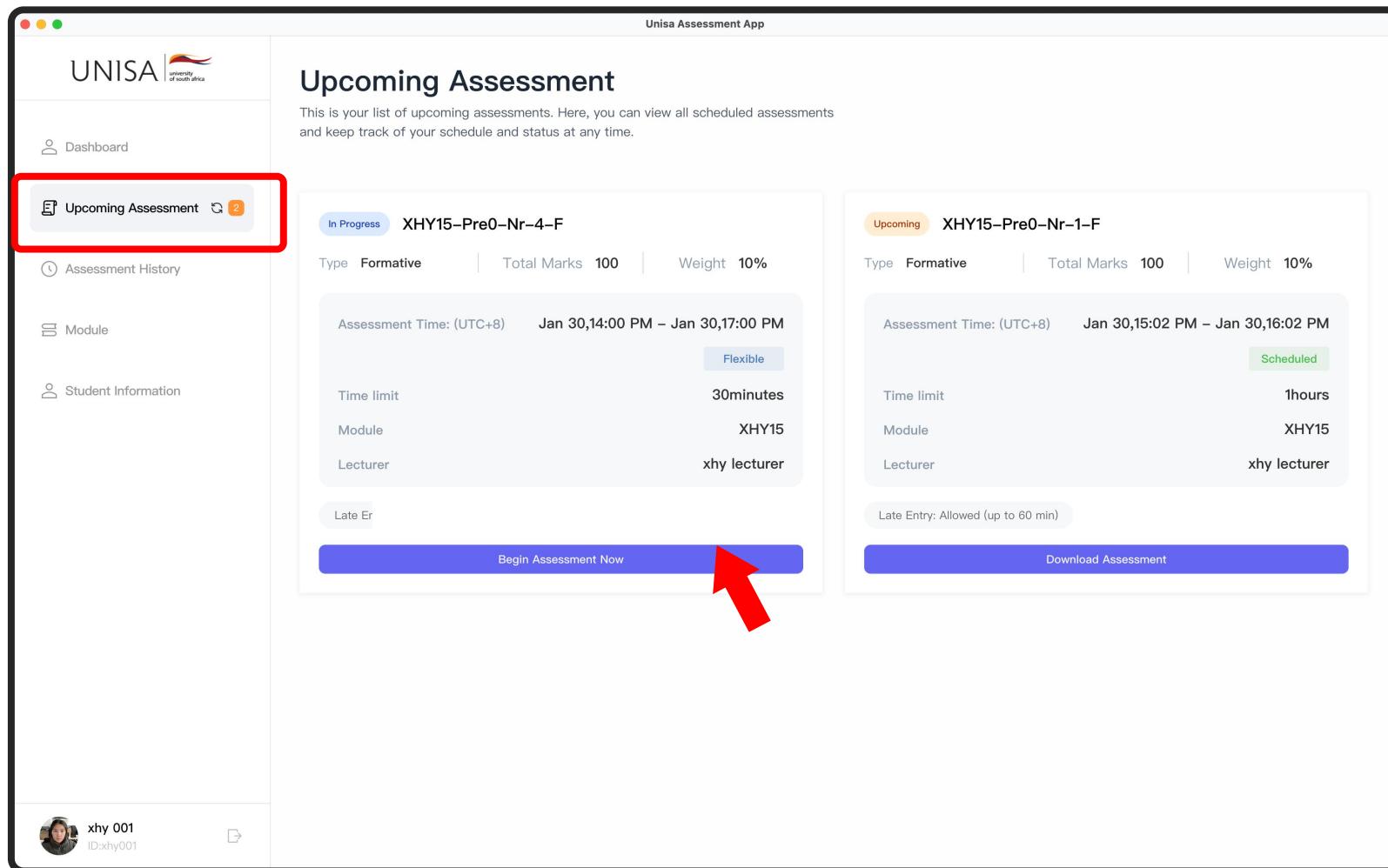


The screenshot shows the 'Upcoming Assessment' page of the Unisa Assessment App. The sidebar on the left includes links for 'Dashboard', 'Upcoming Assessment' (which is highlighted with a red box), 'Assessment History', 'Module', and 'Student Information'. The main content area displays two upcoming assessments. The first assessment is for module 'XHY15-Pre0-Nr-4-F', listed as 'Upcoming'. It has a 'Type' of 'Formative', 'Total Marks' of 100, and 'Weight' of 10%. The assessment time is 'Jan 30,14:00 PM – Jan 30,17:00 PM' with a 'Flexible' time limit of '30minutes'. It is associated with 'Module XHY15' and 'Lecturer xhy lecturer'. A note says 'Late Entry: Allowed (up to 15 min)'. A blue 'Download Assessment' button is at the bottom. The second assessment is for module 'XHY15-Pre0-Nr-1-F', also listed as 'Upcoming'. It has a 'Type' of 'Formative', 'Total Marks' of 100, and 'Weight' of 10%. The assessment time is 'Jan 30,15:02 PM – Jan 30,16:02 PM' with a 'Scheduled' time limit of '1hours'. It is associated with 'Module XHY15' and 'Lecturer xhy lecturer'. A note says 'Late Entry: Allowed (up to 60 min)'. A blue 'Download Assessment' button is at the bottom. The bottom left of the sidebar shows a user profile for 'xhy 001' with ID 'ID:xhy001'.

Assessment	Type	Total Marks	Weight
XHY15-Pre0-Nr-4-F	Formative	100	10%
XHY15-Pre0-Nr-1-F	Formative	100	10%

On the "Upcoming Assessments" page, locate your assessment and click to download.

# Begin Answering



Unisa Assessment App

UNISA university of south africa

Upcoming Assessment

This is your list of upcoming assessments. Here, you can view all scheduled assessments and keep track of your schedule and status at any time.

**In Progress** XHY15-Pre0-Nr-4-F

Type Formative | Total Marks 100 | Weight 10%

Assessment Time: (UTC+8) Jan 30,14:00 PM – Jan 30,17:00 PM

Flexible

Time limit 30minutes

Module XHY15

Lecturer xhy lecturer

Late Entry: Allowed (up to 60 min)

**Upcoming** XHY15-Pre0-Nr-1-F

Type Formative | Total Marks 100 | Weight 10%

Assessment Time: (UTC+8) Jan 30,15:02 PM – Jan 30,16:02 PM

Scheduled

Time limit 1hours

Module XHY15

Lecturer xhy lecturer

Late Entry: Allowed (up to 60 min)

Begin Assessment Now

Download Assessment

xhy 001 ID:xhy001

**Please note the assessment type:**

## Flexible Assessment

Available: 9:00 AM – 3:00 PM (example)

Duration: 2 hours

Important: You can start anytime during this window, but MUST finish by 3:00 PM.

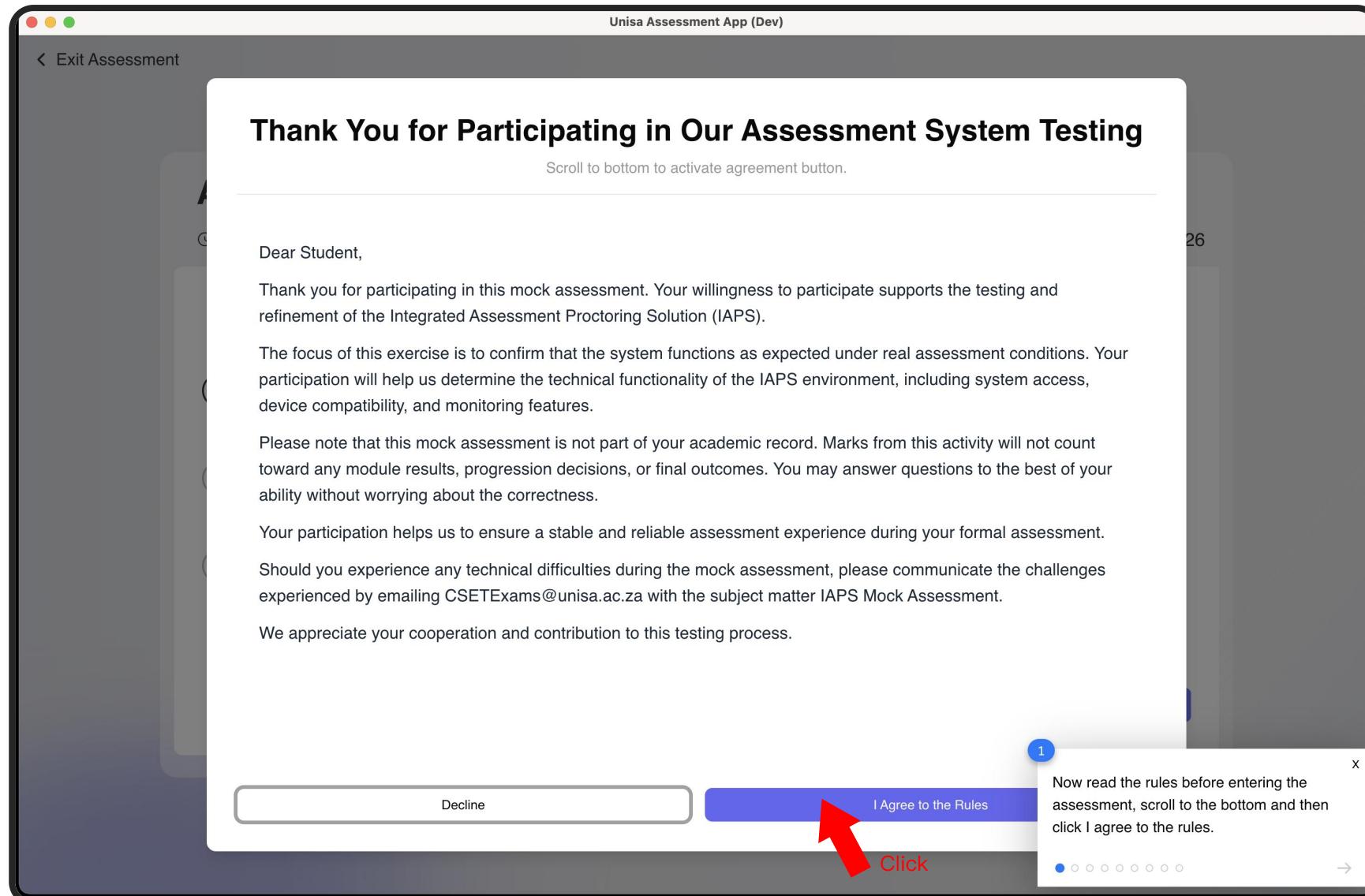
Starting late means less time to complete.

## Scheduled Assessment

Fixed time: 9:00 AM – 11:00 AM (example)

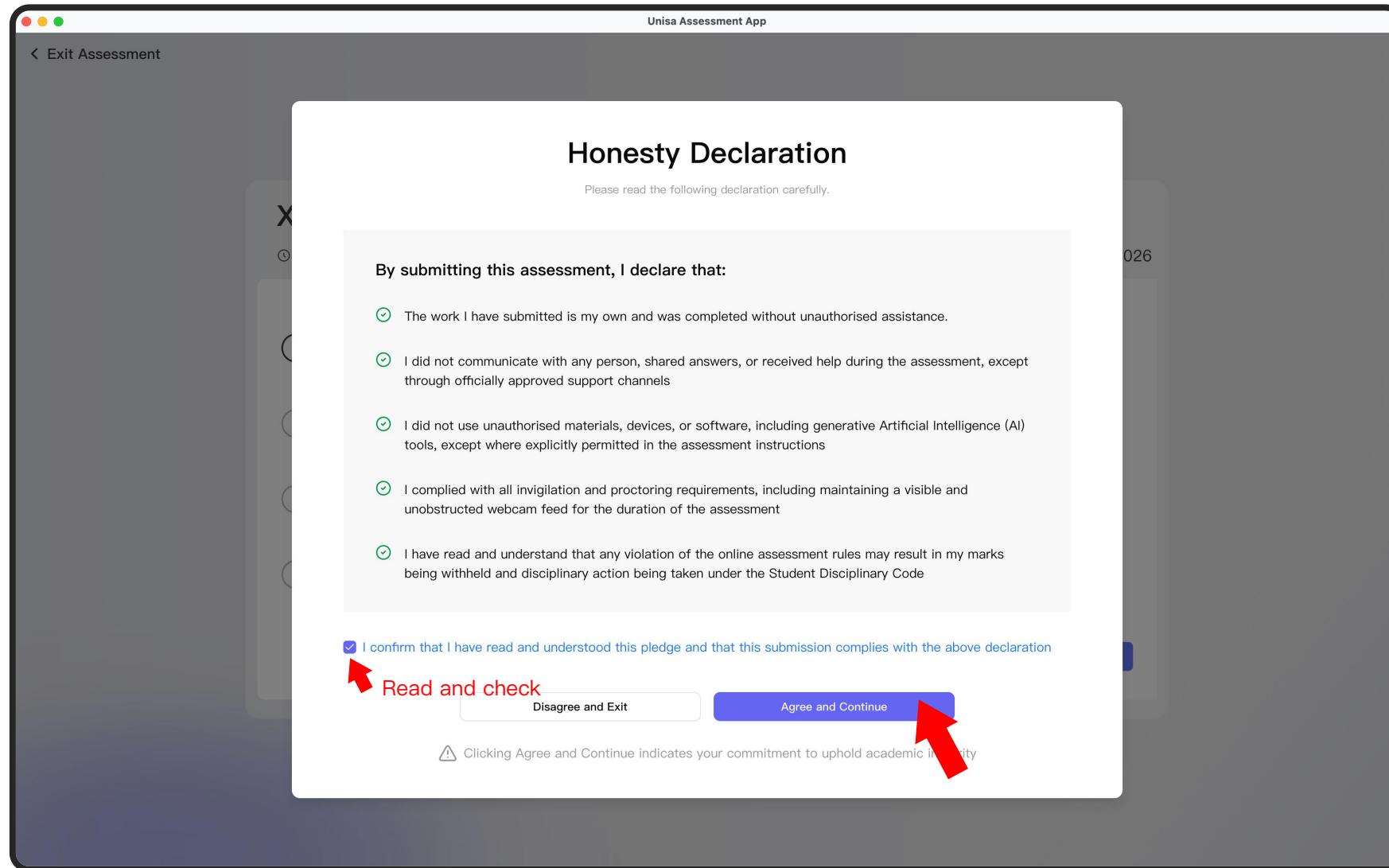
Important: You must start at 9:00 AM sharp and finish by 11:00 AM.

# Read Assessment Rules

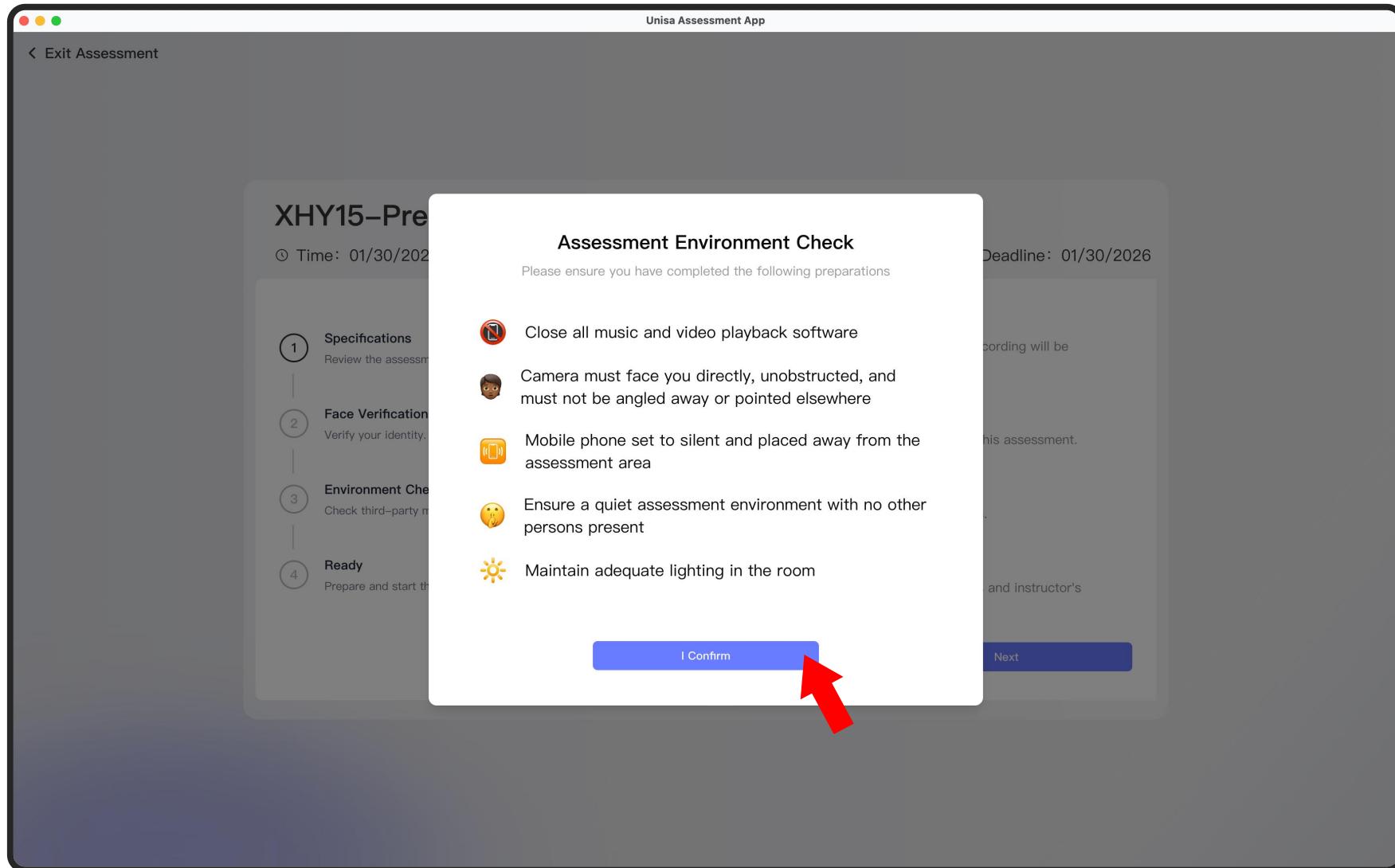


Please read the assessment rules completely.  
After scrolling to the bottom of the page, the confirmation button will be activated.

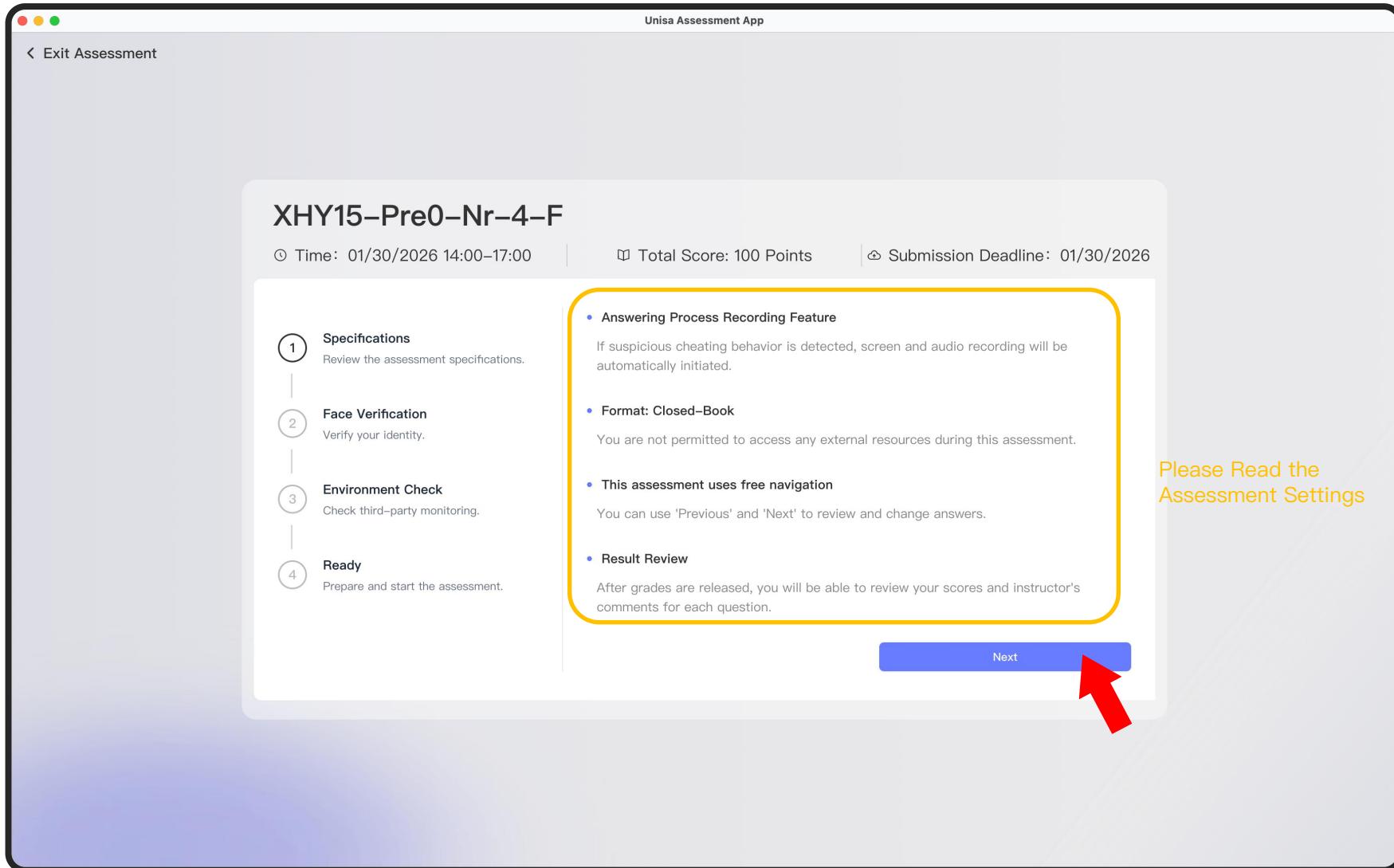
# Read



# Environment Check



# Review the assessment specifications



The image shows a screenshot of the Unisa Assessment App interface. At the top, there are three red, yellow, and green window control buttons. The title bar reads "Unisa Assessment App" and "XHY15-Pre0-Nr-4-F". Below the title bar, there is a back arrow labeled "Exit Assessment". The main content area displays the following information:

**XHY15-Pre0-Nr-4-F**

Time: 01/30/2026 14:00-17:00 | Total Score: 100 Points | Submission Deadline: 01/30/2026

**Specifications**  
Review the assessment specifications.

**Face Verification**  
Verify your identity.

**Environment Check**  
Check third-party monitoring.

**Ready**  
Prepare and start the assessment.

**Answering Process Recording Feature**  
If suspicious cheating behavior is detected, screen and audio recording will be automatically initiated.

**Format: Closed-Book**  
You are not permitted to access any external resources during this assessment.

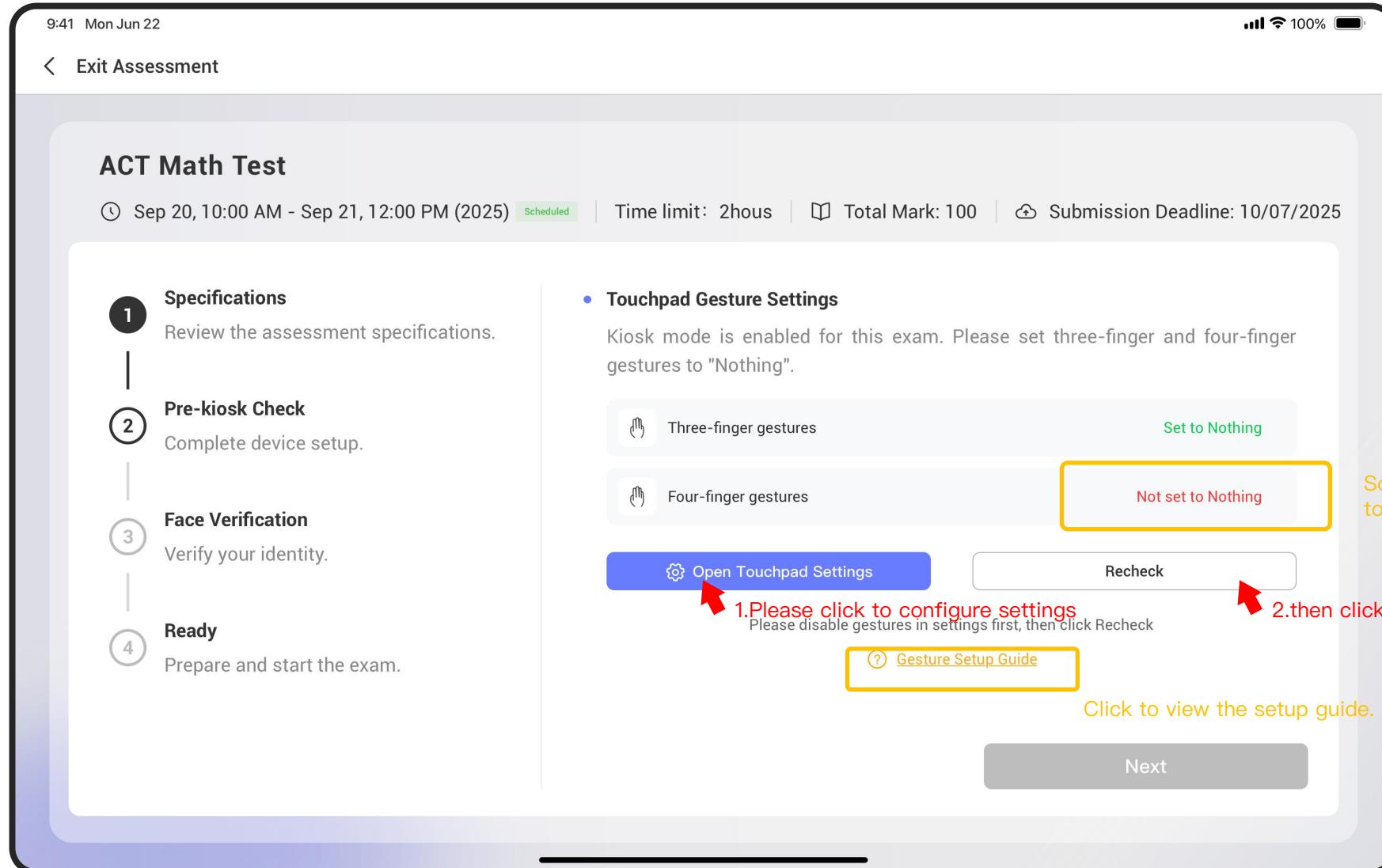
**This assessment uses free navigation**  
You can use 'Previous' and 'Next' to review and change answers.

**Result Review**  
After grades are released, you will be able to review your scores and instructor's comments for each question.

A yellow box highlights the "Answering Process Recording Feature" section. To the right of the highlighted section, the text "Please Read the Assessment Settings" is displayed in orange. At the bottom right of the main content area, there is a blue "Next" button with a red arrow pointing to it.

# Touchpad Gesture Verification Failed

(This page appears on some laptops only. Skip if not displayed)



9:41 Mon Jun 22 100% Exit Assessment

**ACT Math Test**  
Sep 20, 10:00 AM - Sep 21, 12:00 PM (2025) Scheduled | Time limit: 2 hours | Total Mark: 100 | Submission Deadline: 10/07/2025

**Specifications**

- 1 Review the assessment specifications.
- 2 Pre-kiosk Check Complete device setup.
- 3 Face Verification Verify your identity.
- 4 Ready Prepare and start the exam.

**Touchpad Gesture Settings**

Kiosk mode is enabled for this exam. Please set three-finger and four-finger gestures to "Nothing".

Three-finger gestures Set to Nothing

Four-finger gestures Not set to Nothing

Open Touchpad Settings Recheck

1. Please click to configure settings  
Please disable gestures in settings first, then click Recheck

2. then click "Recheck" after completion.

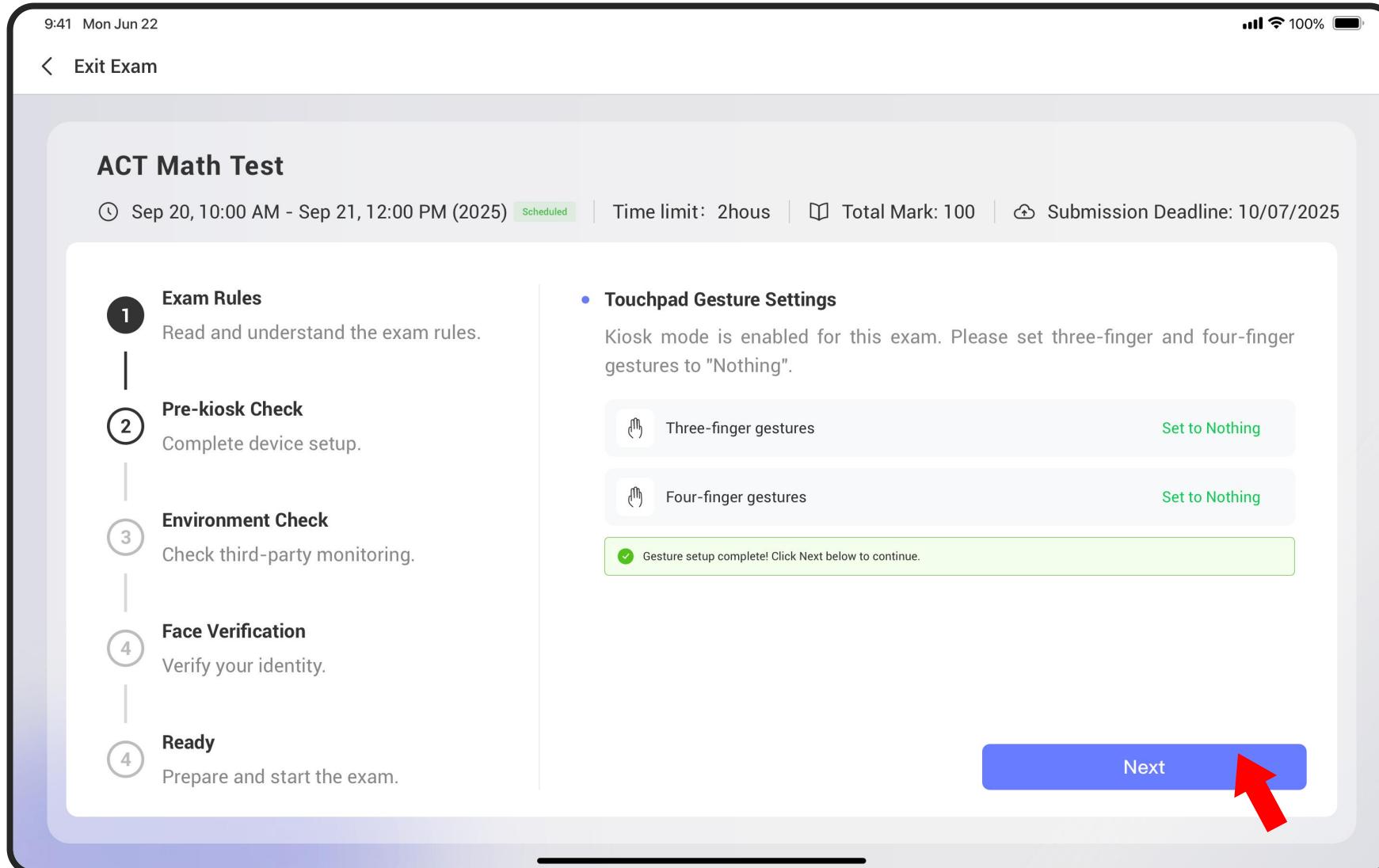
Click to view the setup guide.

Next

Some gestures are not set to "Nothing" as required.

# Touchpad Gesture Verification Successful

(This page appears on some laptops only. Skip if not displayed)



9:41 Mon Jun 22 100% Wi-Fi

Exit Exam

## ACT Math Test

Sep 20, 10:00 AM - Sep 21, 12:00 PM (2025) Scheduled | Time limit: 2 hours | Total Mark: 100 | Submission Deadline: 10/07/2025

**Exam Rules**

1 Read and understand the exam rules.

**Pre-kiosk Check**

2 Complete device setup.

**Environment Check**

3 Check third-party monitoring.

**Face Verification**

4 Verify your identity.

**Ready**

4 Prepare and start the exam.

**Touchpad Gesture Settings**

Kiosk mode is enabled for this exam. Please set three-finger and four-finger gestures to "Nothing".

Three-finger gestures Set to Nothing

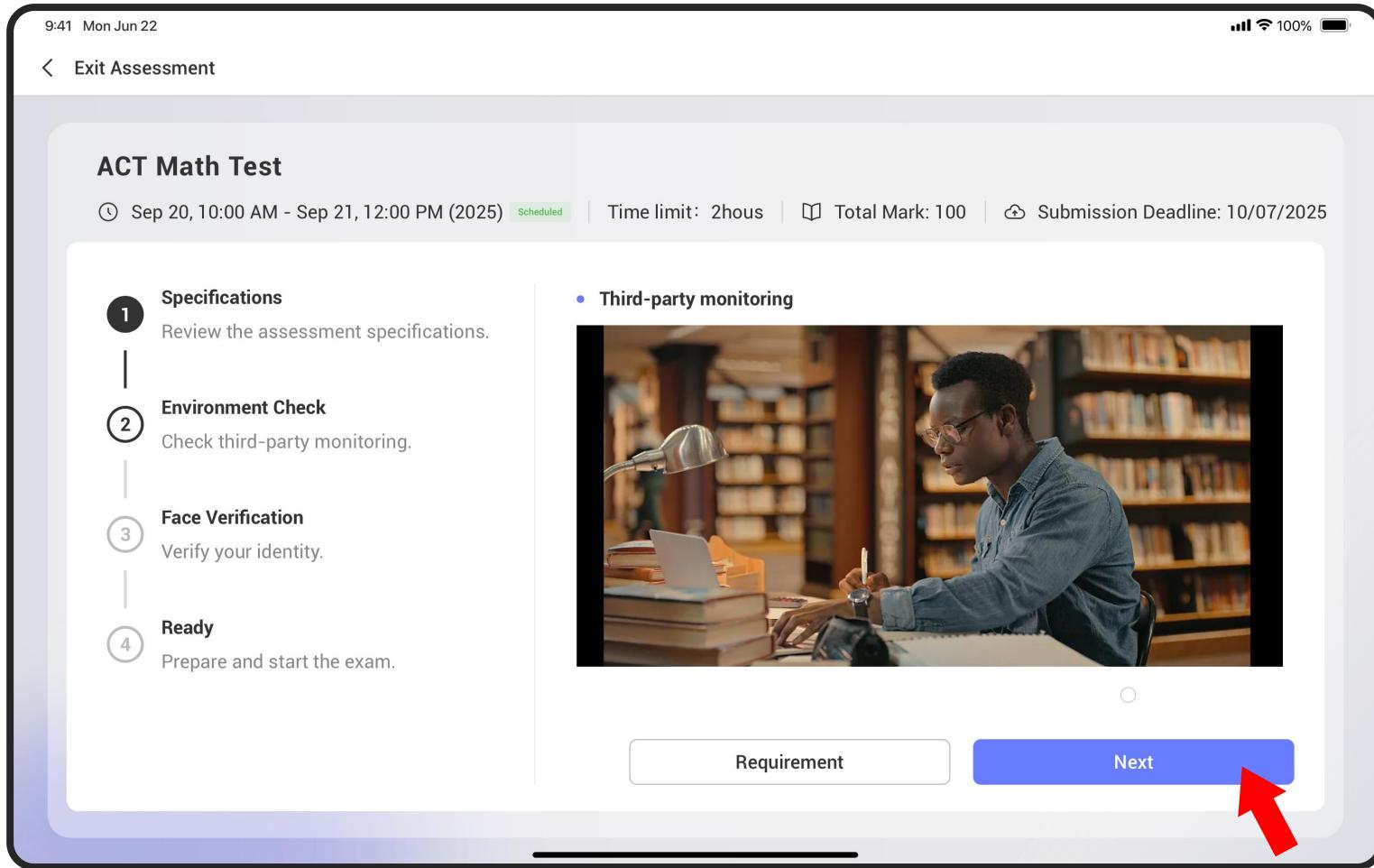
Four-finger gestures Set to Nothing

Gesture setup complete! Click Next below to continue.

Next

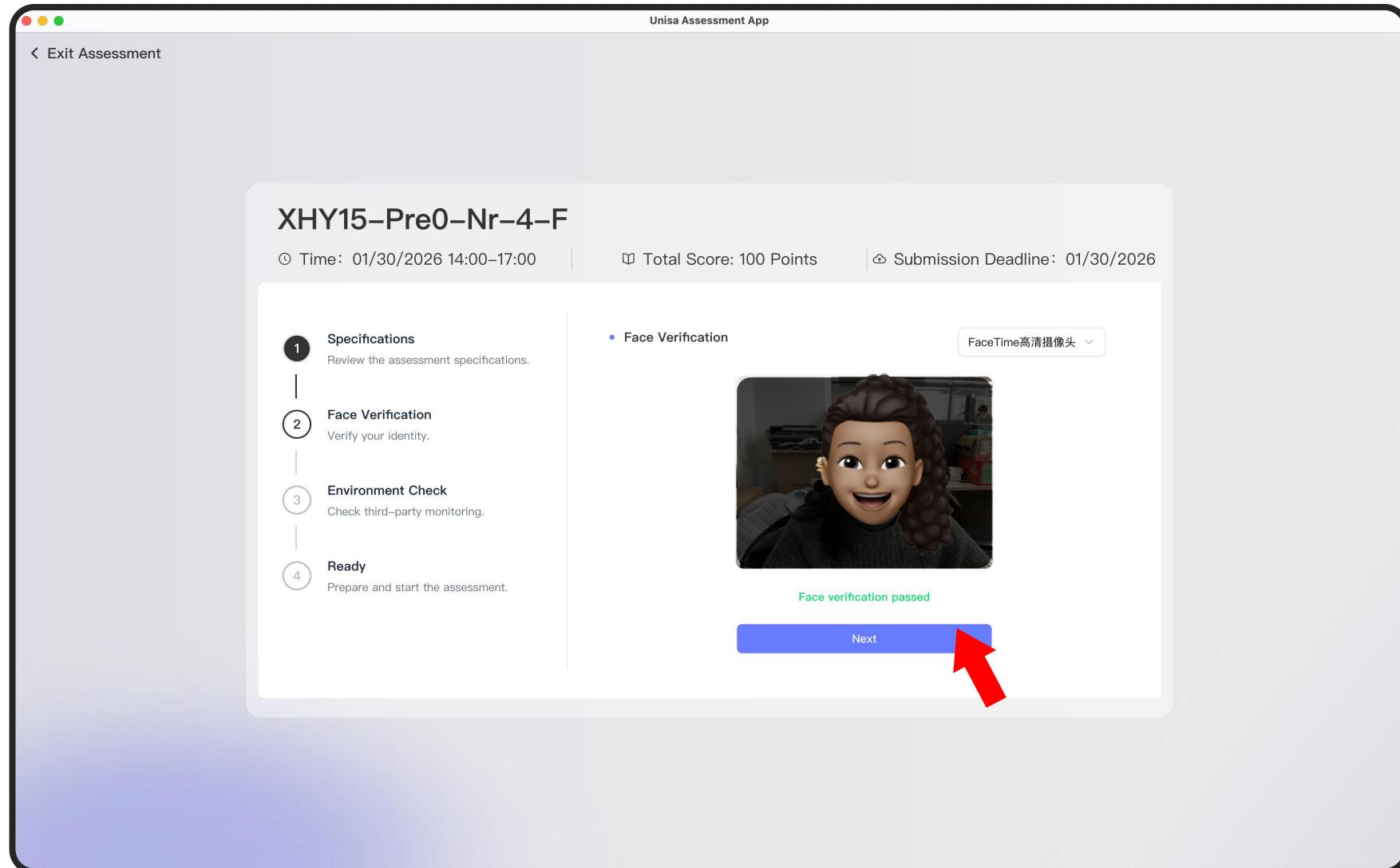
# Environment Check

(Skip if this page doesn't appear)



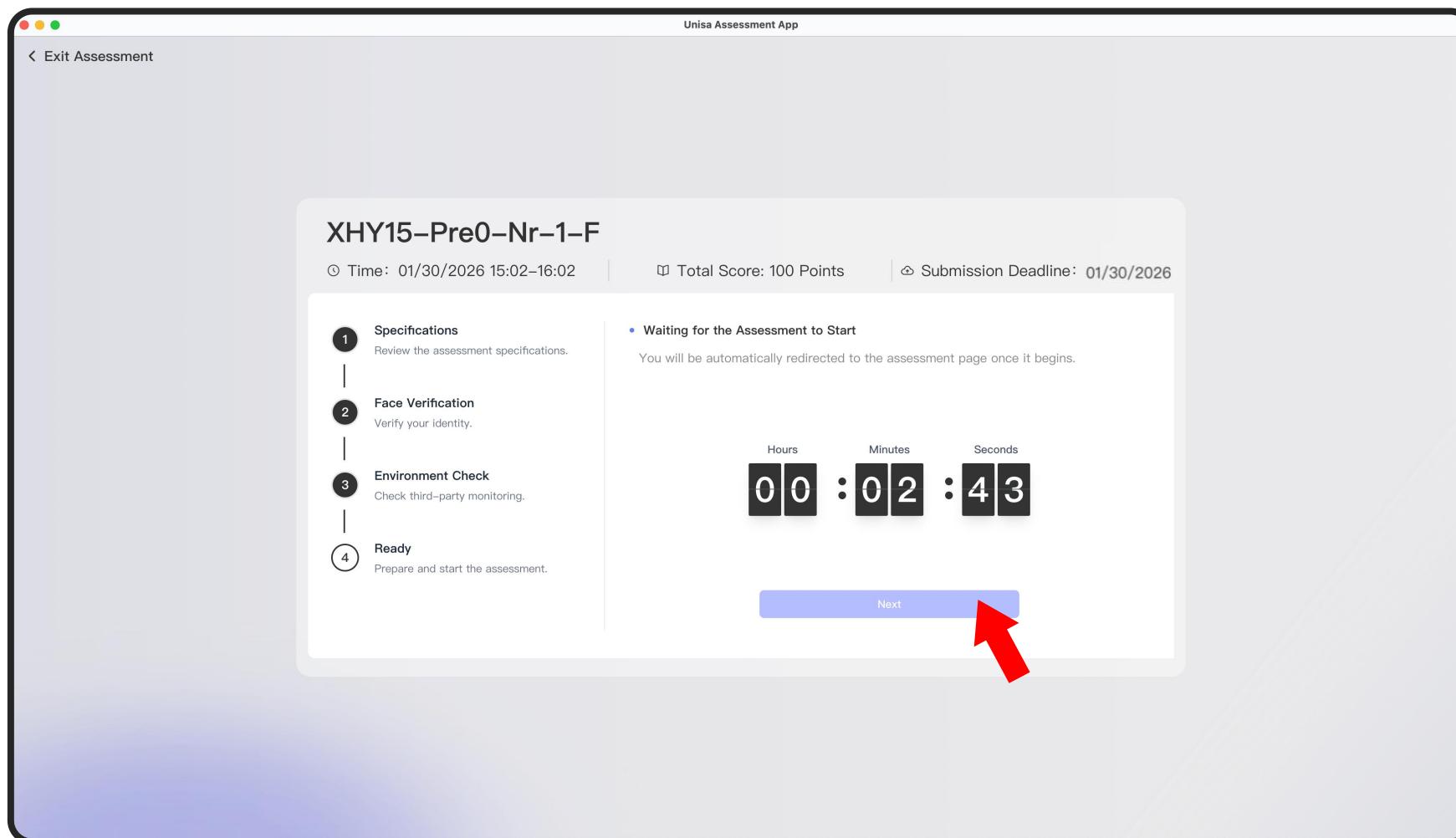
If you don't have a second camera, you can click "NEXT" to skip this verification.

# Face Verification



If you receive a verification failure message, you can still click "Next" to proceed with the assessment. This will not affect your test progress. We will conduct a secondary verification in the background.

# Ready for Assessment



When the countdown reaches 00:00:00, you will automatically enter the assessment.  
If you are not automatically redirected, please click the "Next" button

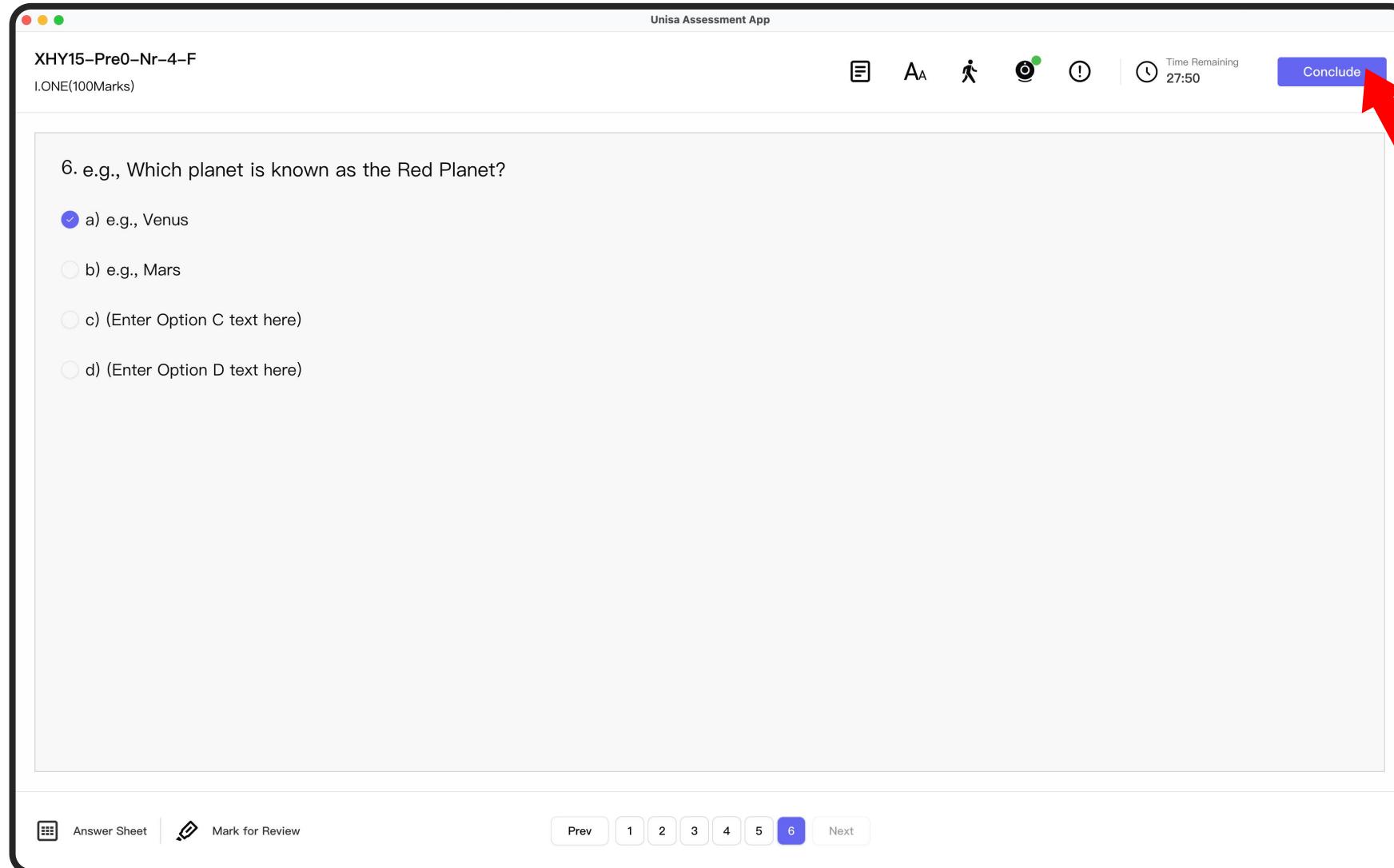
# Begin Your Assessment

Screen lock is enabled for this assessment. You will not be able to switch out of the assessment application during the test. The screen lock will be automatically released after the assessment ends.

The image shows a screenshot of the Unisa Assessment App. The interface includes:

- Assessment Name:** XHY15-Pre0-Nr-4-F (I.ONE(100Marks))
- Section Title:** (highlighted with a red box)
- Question:** 1. e.g., The process by which plants make their own food is called \_\_\_\_\_.  
1 Please fill in the answer
- Assessment Rules:** (pink dot)
- Font Size Adjustment:** (pink dot)
- Temporary Leave Request:** (pink dot)
- Camera Status Check(optiona):** (pink dot)
- Violation Log:** (pink dot)
- End Assessment Button:** (pink dot)
- Question Navigation Buttons:** (pink dot)

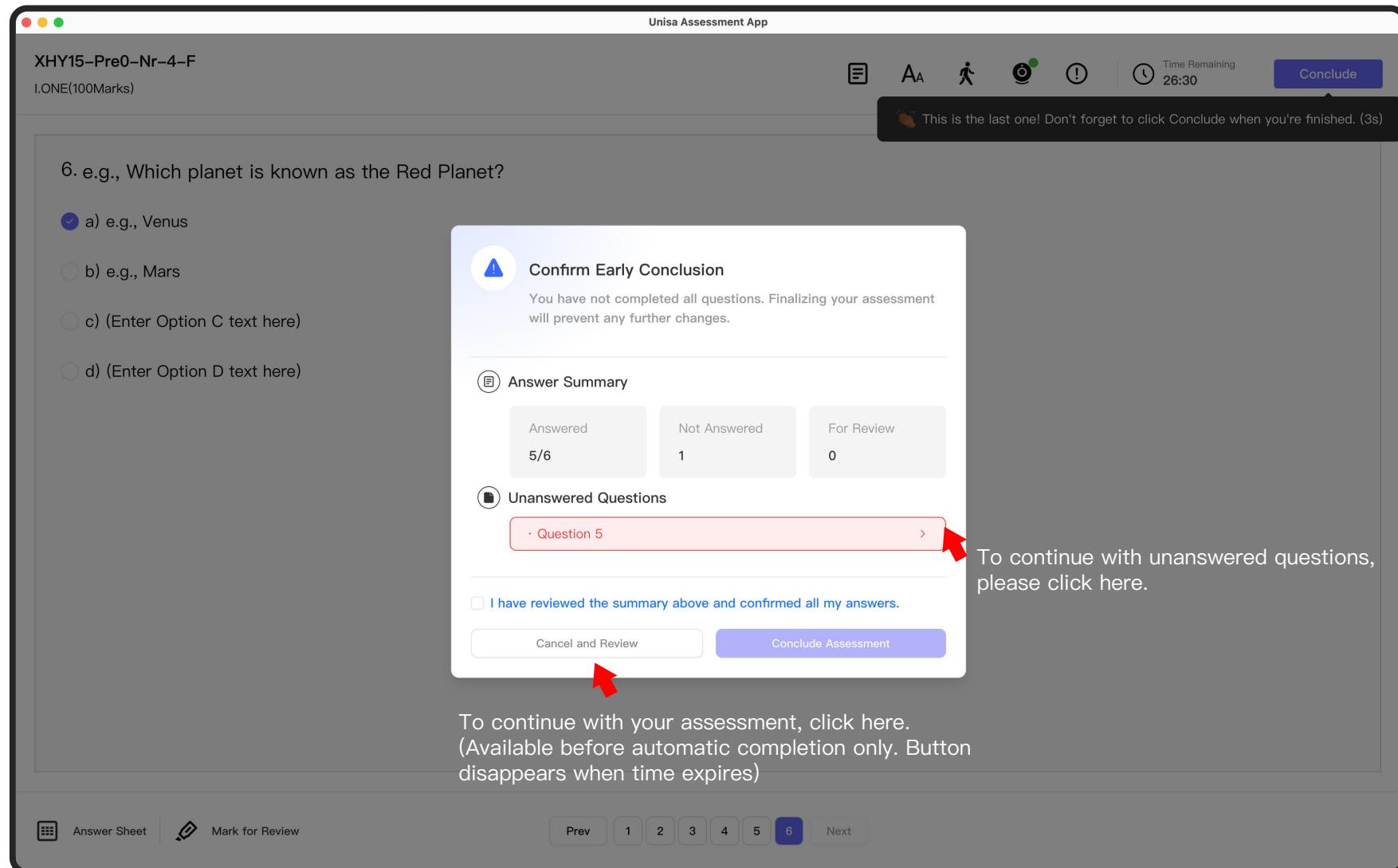
# Finish This Assessment



The screenshot shows a window titled "Unisa Assessment App" with the identifier "XHY15-Pre0-Nr-4-F" and a total mark of "I.ONE(100Marks)". The main content is a question: "6. e.g., Which planet is known as the Red Planet?". Four options are listed: a) e.g., Venus (selected), b) e.g., Mars, c) (Enter Option C text here), and d) (Enter Option D text here). The top right of the window includes icons for a list, a font size, a person, a target, and a help symbol, along with a timer showing "Time Remaining 27:50" and a "Conclude" button. A red arrow points to the "Conclude" button.

You can end the assessment early, or wait until the timer runs out for automatic completion

# Answer Summary



The screenshot shows the Unisa Assessment App interface. At the top, the title 'XHY15-Pre0-Nr-4-F' and 'I.ONE(100Marks)' are displayed. The top right corner shows 'Time Remaining 26:30' and a 'Conclude' button. A message in a dark box says: 'This is the last one! Don't forget to click Conclude when you're finished. (3s)'. The main content area shows a question: '6. e.g., Which planet is known as the Red Planet?' with four options: a) e.g., Venus (selected), b) e.g., Mars, c) (Enter Option C text here), and d) (Enter Option D text here). A modal window titled 'Confirm Early Conclusion' is overlaid. It contains the message: 'You have not completed all questions. Finalizing your assessment will prevent any further changes.' Below this is the 'Answer Summary' section with three categories: 'Answered' (5/6), 'Not Answered' (1), and 'For Review' (0). The 'Unanswered Questions' section lists 'Question 5' with a red arrow pointing to it. At the bottom of the modal are two buttons: 'Cancel and Review' and 'Conclude Assessment'. A red arrow points to the 'Conclude Assessment' button. Below the modal, a text box says: 'To continue with unanswered questions, please click here.' and '(Available before automatic completion only. Button disappears when time expires)'. At the bottom of the screen are navigation buttons for 'Answer Sheet', 'Mark for Review', 'Prev', '1', '2', '3', '4', '5', '6', and 'Next'.

6. e.g., Which planet is known as the Red Planet?

a) e.g., Venus

b) e.g., Mars

c) (Enter Option C text here)

d) (Enter Option D text here)

**Confirm Early Conclusion**

You have not completed all questions. Finalizing your assessment will prevent any further changes.

**Answer Summary**

Answered	Not Answered	For Review
5/6	1	0

**Unanswered Questions**

• Question 5 >

I have reviewed the summary above and confirmed all my answers.

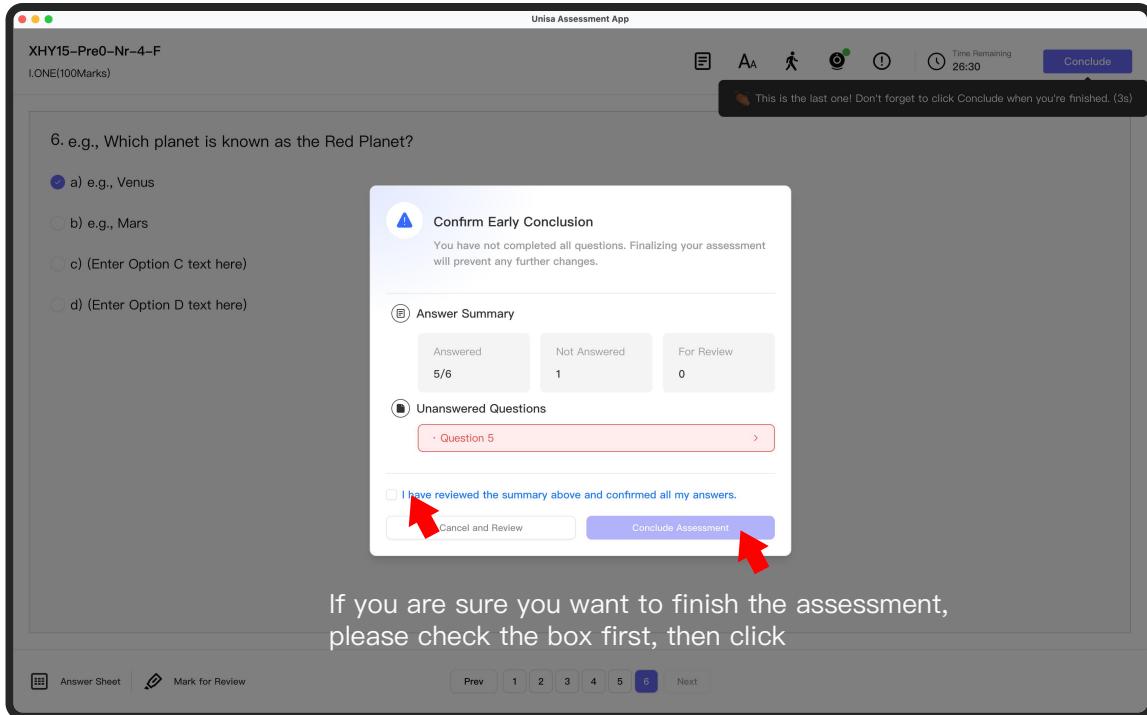
**Cancel and Review** **Conclude Assessment**

To continue with unanswered questions, please click here.

(Available before automatic completion only. Button disappears when time expires)

Answer Sheet Mark for Review Prev 1 2 3 4 5 6 Next

# Answer Summary



XHY15-Pre0-Nr-4-F  
I.ONE(100Marks)

6. e.g., Which planet is known as the Red Planet?

a) e.g., Venus  
 b) e.g., Mars  
 c) (Enter Option C text here)  
 d) (Enter Option D text here)

**Confirm Early Conclusion**  
You have not completed all questions. Finalizing your assessment will prevent any further changes.

**Answer Summary**  
Answered: 5/6  
Not Answered: 1  
For Review: 0

**Unanswered Questions**  
Question 5 >

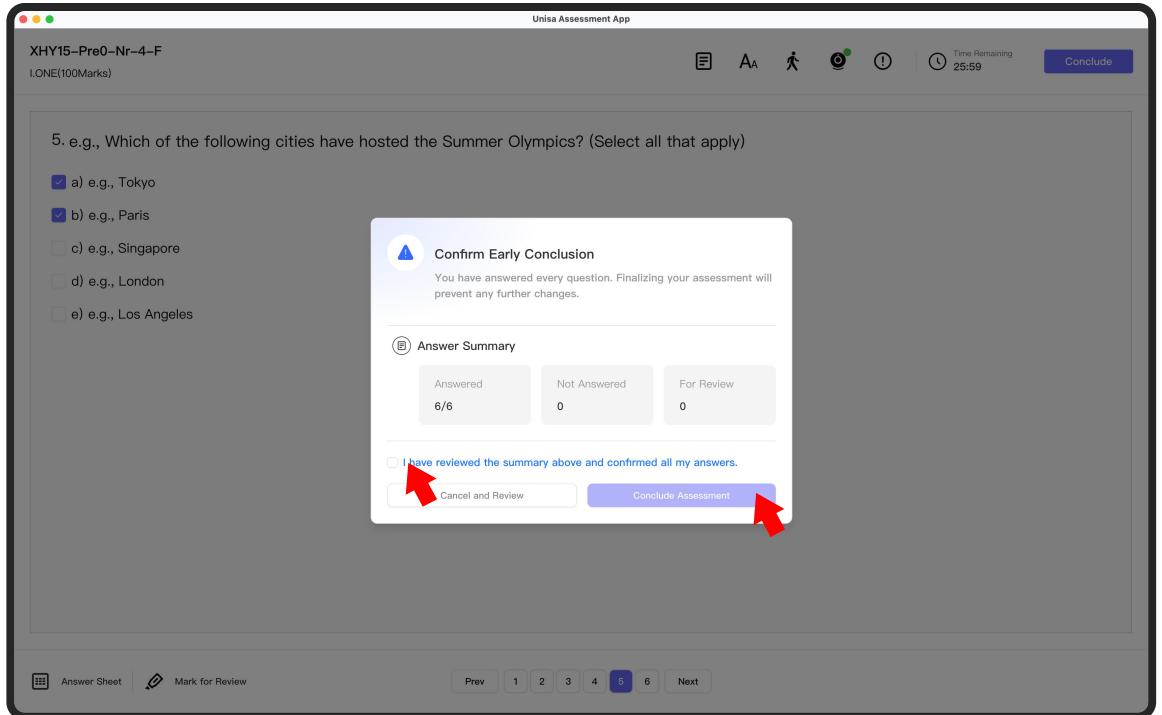
I have reviewed the summary above and confirmed all my answers.

Cancel and Review Conclude Assessment

If you are sure you want to finish the assessment, please check the box first, then click

Prev 1 2 3 4 5 6 Next

Answer Sheet Mark for Review



XHY15-Pre0-Nr-4-F  
I.ONE(100Marks)

5. e.g., Which of the following cities have hosted the Summer Olympics? (Select all that apply)

a) e.g., Tokyo  
 b) e.g., Paris  
 c) e.g., Singapore  
 d) e.g., London  
 e) e.g., Los Angeles

**Confirm Early Conclusion**  
You have answered every question. Finalizing your assessment will prevent any further changes.

**Answer Summary**  
Answered: 6/6  
Not Answered: 0  
For Review: 0

I have reviewed the summary above and confirmed all my answers.

Cancel and Review Conclude Assessment

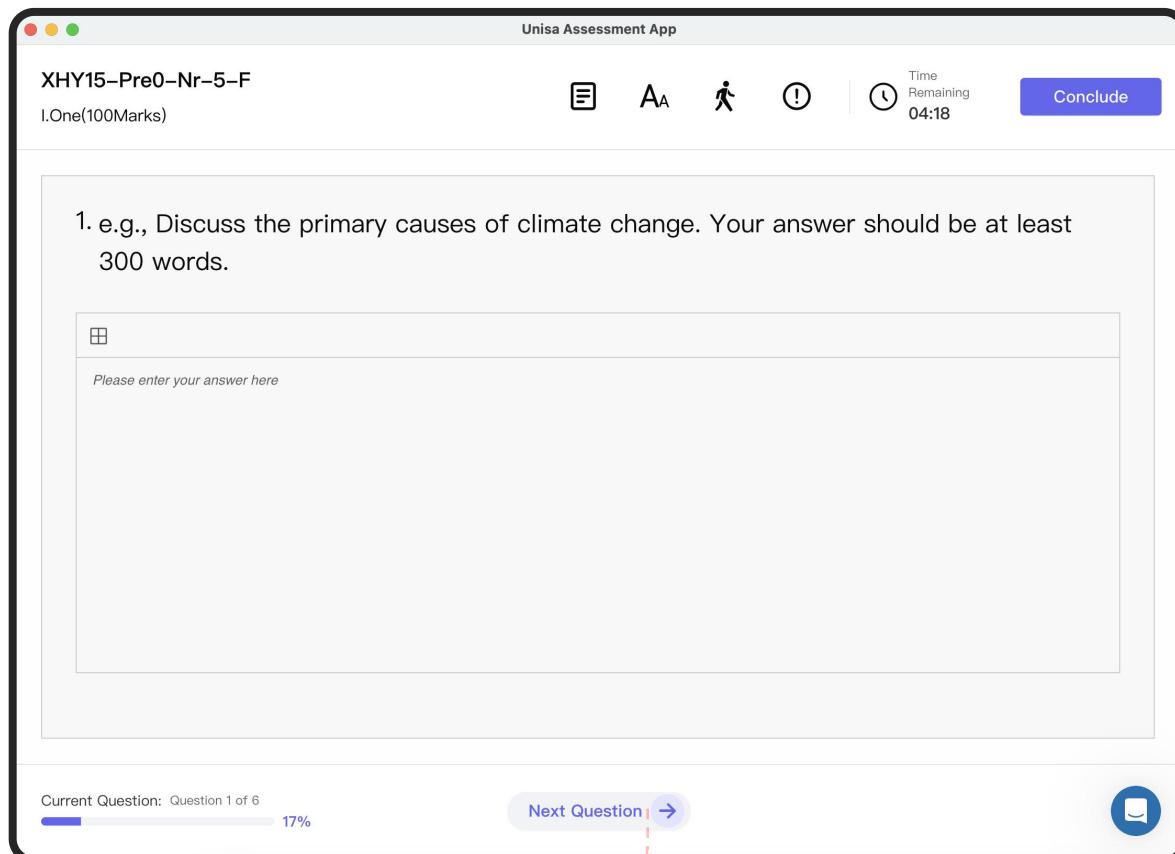
Prev 1 2 3 4 5 6 Next

Answer Sheet Mark for Review

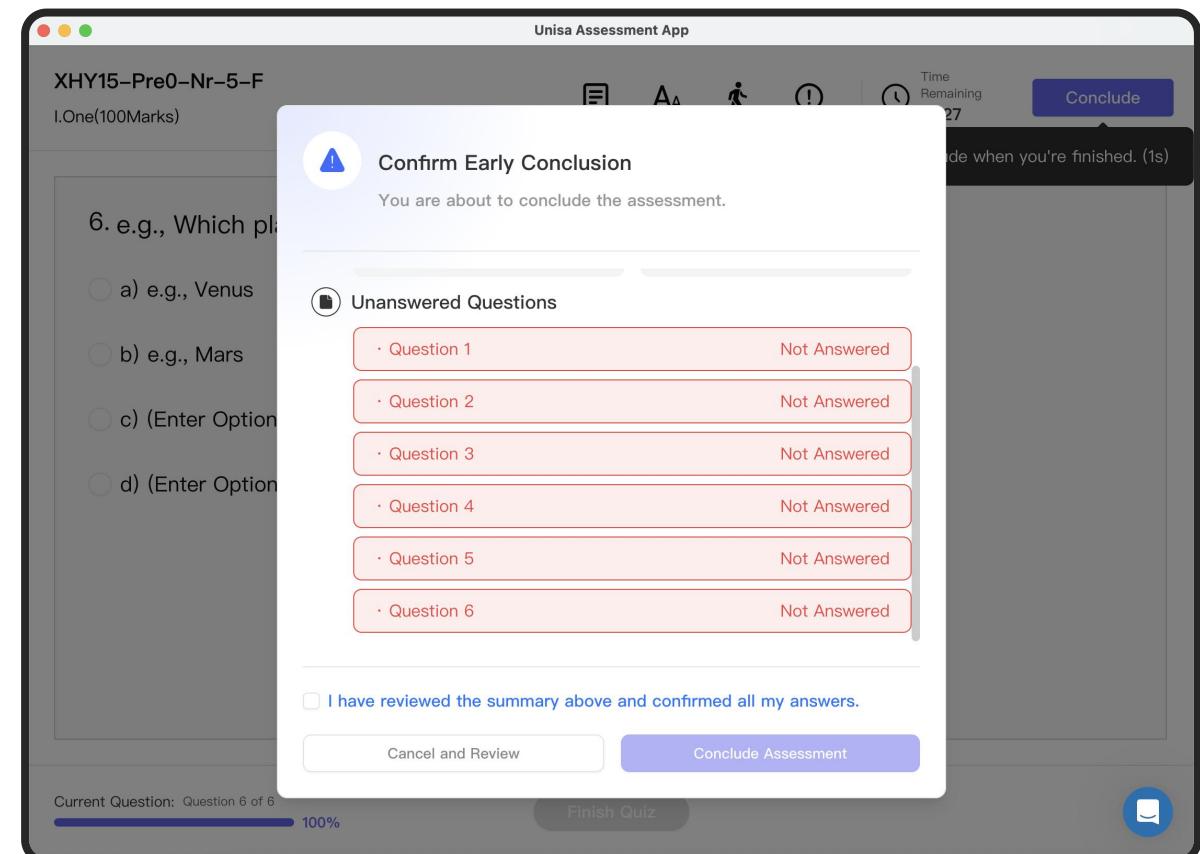
# Strict Sequence

The previous demonstration showed Free Navigation mode. Another navigation mode is Strict Sequence.

Mode characteristics: Examinees must answer questions in order. Once you proceed to the next question, you cannot return to view or modify previous answers.

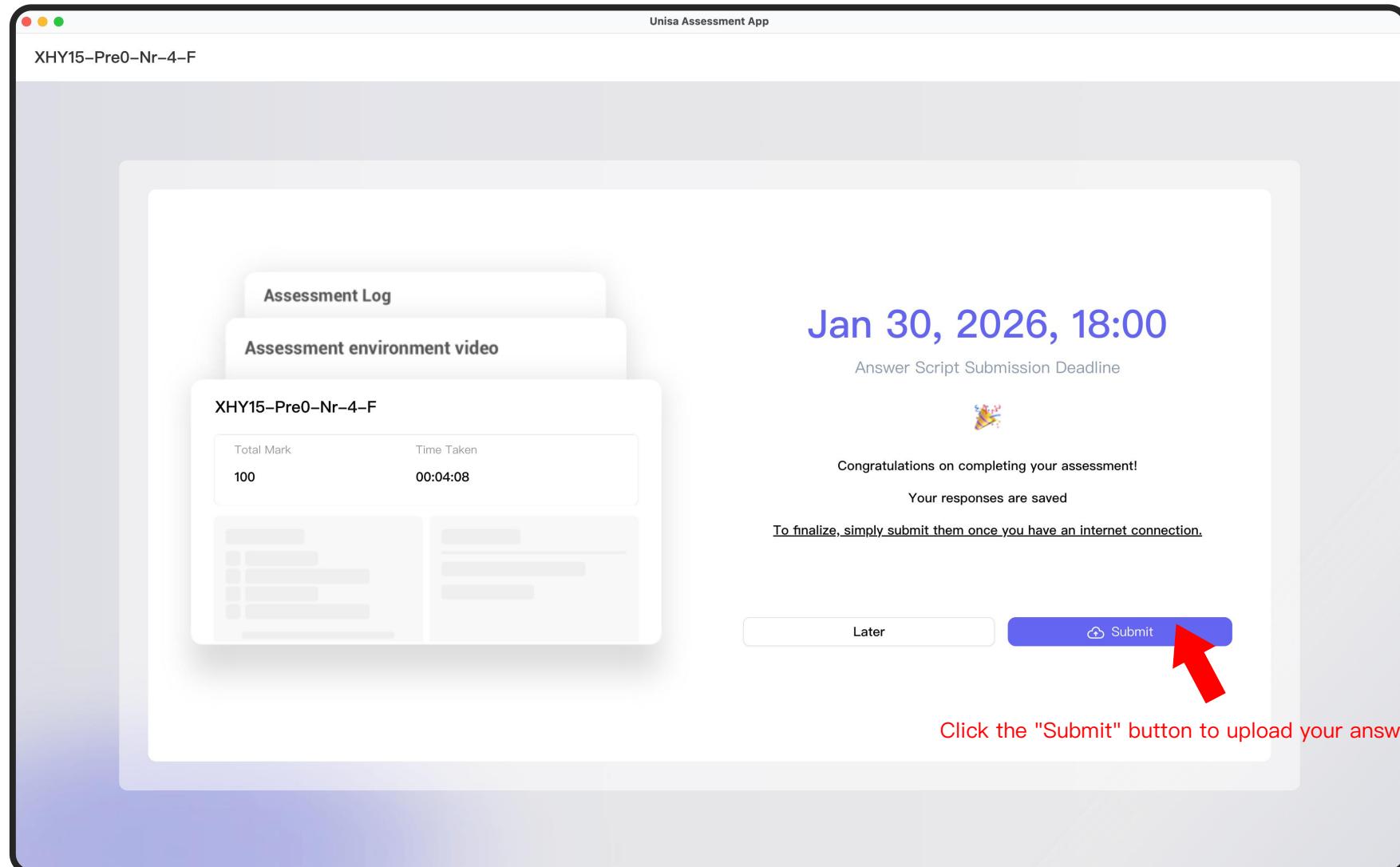


Question Navigation Buttons:  
Only "Next Question" is available



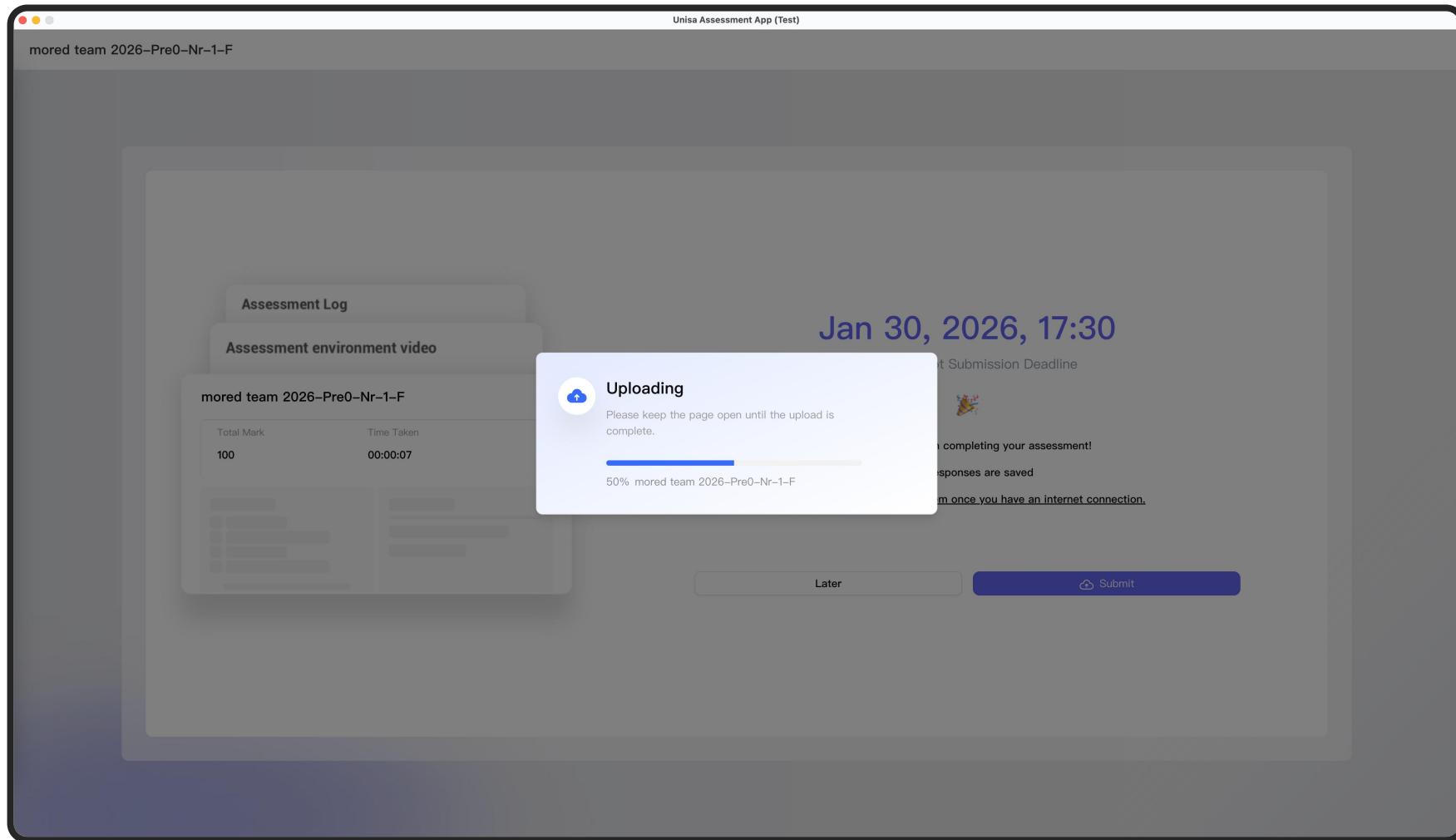
Unanswered questions: Skipped questions cannot be revisited. You can only proceed forward to complete remaining questions.

Please submit your answer



During peak periods, submission may take longer. You can click "Later" to postpone the submission. Just ensure you complete the submission before the deadline.

Keep this page open until submission is successful



# View Assessment History

UNISA university of south africa

Dashboard

Upcoming Assessment 1

Assessment History

Module

Student Information

xhy 001 ID:xhy001

Unisa Assessment App

## Assessment History

This is your Assessment History. Here, you can review all your past assessments, analyze your results to identify strengths and areas for improvement, and track your performance trends over time.

### Awaiting Submissions 1

Assessment Name: Please enter the name Date: ALL

Assessment Name	Type	Total Marks	Weight
XHY15-Pre0-Nr-4-F	Formative	100	10%
XHY15-Pre0-Nr-4-F	Formative	100	10%

**Awaiting Submissions** XHY15-Pre0-Nr-4-F **Submit by Jan 30,18:00 | 03:48:48**

Type: Formative | Total Marks: 100 | Weight: 10%

Assessment Time: (UTC+8) Jan 30,14:00 PM – Jan 30,17:00 PM **Flexible**

Time limit: 30minutes

Module: XHY15

Lecturer: xhy lecturer

**Submit my answer sheet**

**Completed**

**Awaiting grades** XHY15-Pre0-Nr-4-F

Type: Formative | Total Marks: 100 | Weight: 10%

Assessment Time: (UTC+8) Jan 26,14:00 PM – Jan 26,15:00 PM **Scheduled**

Time limit: 1hours

Module: XHY15

Lecturer: xhy lecturer

**Status showing "Awaiting Grades" means your submission is pending grading.**

If you haven't uploaded your answer sheet yet, please ensure submission before the deadline.

# Q&A

## **Q1: I'm not sure if I'll have internet during the assessment.**

Answer: Internet is not required during the assessment. You only need internet when downloading the test paper and submitting your answers.

---

## **Q2: Why can't I switch out of the assessment system during the test?**

Answer: If Screen Lock is enabled for your assessment, you can only operate within the assessment system. This will be automatically released after the assessment ends. (Note: This feature is configured by instructors, not students)

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## **Q3: What happens if I don't click submit after completing the assessment?**

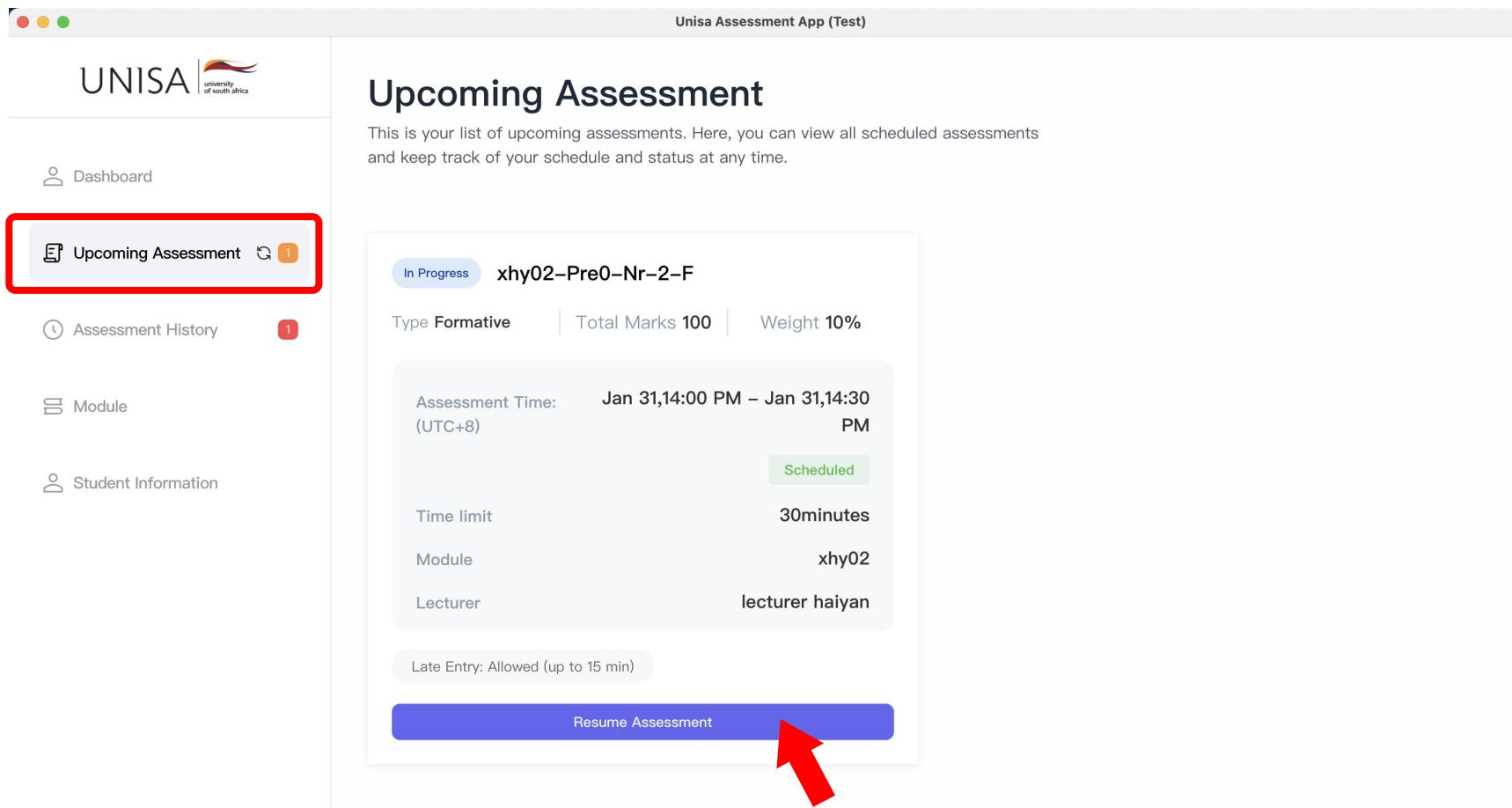
You must submit your answers before the submission deadline. If you don't submit, it will be treated as if you didn't take the assessment.

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# Q&A

## Q4: What if my computer shuts down accidentally during the assessment? Can I continue?

Answer: Yes. As long as the assessment time hasn't expired, you can log back in and continue where you left off.



The screenshot shows the Unisa Assessment App (Test) interface. The left sidebar includes links for Dashboard, Upcoming Assessment (highlighted with a red box), Assessment History, Module, and Student Information. The main content area is titled "Upcoming Assessment" and displays a list of scheduled assessments. One assessment is shown in detail:

xhy02-Pre0-Nr-2-F	
Type	Formative
Total Marks	100
Weight	10%
Assessment Time:	Jan 31,14:00 PM – Jan 31,14:30 PM
(UTC+8)	
Time limit	30minutes
Module	xhy02
Lecturer	lecturer haiyan
Late Entry: Allowed (up to 15 min)	

A red arrow points to the "Resume Assessment" button at the bottom of the detailed view.

# Q&A

## Q5: What if I'm late for the assessment?

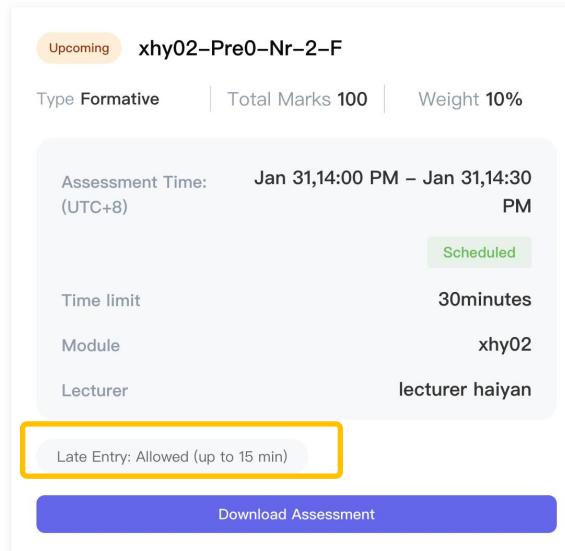
Answer: Late arrival policies vary by assessment. Please check your specific assessment schedule, which will indicate whether late entry is permitted.

If you arrive after the allowed late entry period, you will be marked as absent.

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## Q6: I didn't download the test paper in advance. Can I still take the assessment after it has started?

Yes, as long as you download the test paper before the late entry deadline, you can still participate in the assessment.



The screenshot shows an assessment details page. At the top, it says 'Upcoming' and the assessment code 'xhy02-Pre0-Nr-2-F'. Below that, it shows the 'Type' as 'Formative', 'Total Marks' as '100', and 'Weight' as '10%'. The 'Assessment Time' is listed as 'Jan 31,14:00 PM – Jan 31,14:30 PM' (UTC+8), with a 'Scheduled' status. The 'Time limit' is '30minutes'. The 'Module' is 'xhy02' and the 'Lecturer' is 'lecturer haiyan'. At the bottom, there is a yellow box containing the text 'Late Entry: Allowed (up to 15 min)'. A blue button at the very bottom says 'Download Assessment'.

# Q&A

## **Q7: I completed the assessment but accidentally exited during submission. Can I still submit my answers?**

Yes, you can still submit. In your Assessment History, find the assessment showing "Re-Package" option and repackage your answer sheet. Once repackaged, click "Submit" before the submission deadline.