Quick Start:
Student User Guide

January 30, 2026

Need help? Email us at: help@mored.tech

Download the Application

Download Link:
https://unisa.mored.tech/download

(Screenshots may vary. Always use the latest version.)

Please download the version that matches your operating system.

Windows users should download the Windows version, while Mac users should select the appropriate version based on your chip type.

For Windows:

- Operating System: Windows 10 64–bit or higher
- Processor: i5–1135G7 @ 2.4GHz or higher
- You may need to install the following dependencies:
  Microsoft Visual C++ 2019 Redistributable
- Memory: 8GB RAM or more
- Storage: At least 20GB free space

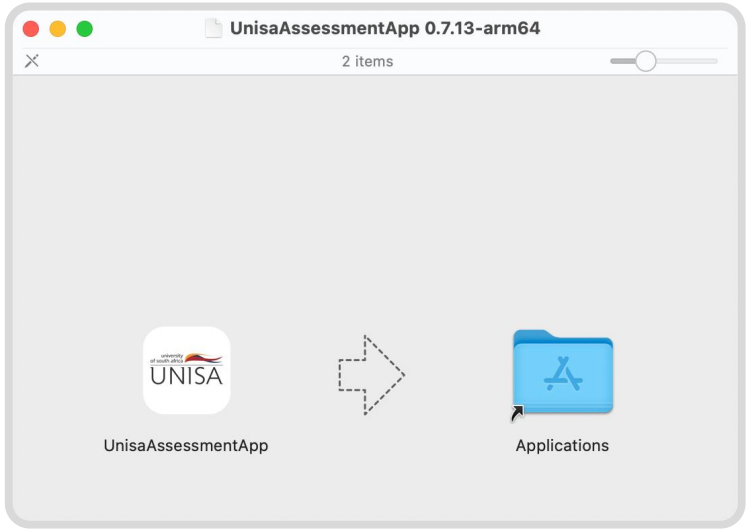
For macOS:

- Operating System: macOS 12 (Monterey) or later
- RAM: 8GB or more
- Available Storage: Minimum 20GB free space

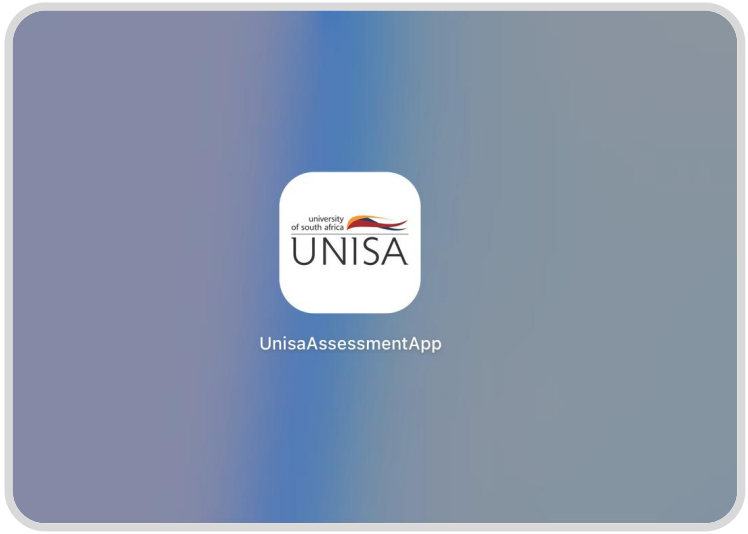
Please ensure your device has the following:

- Front–facing camera (for identity verification)
- Stable internet connection (for downloading test papers and submitting answers)
- Keyboard
- Mouse or trackpad

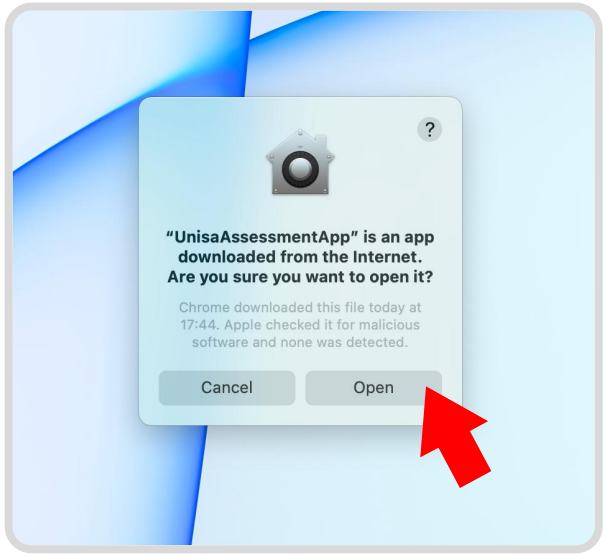
macOS Installation:



1.
Drag the application to the Applications folder



2
wait for the installation to complete, then open the application



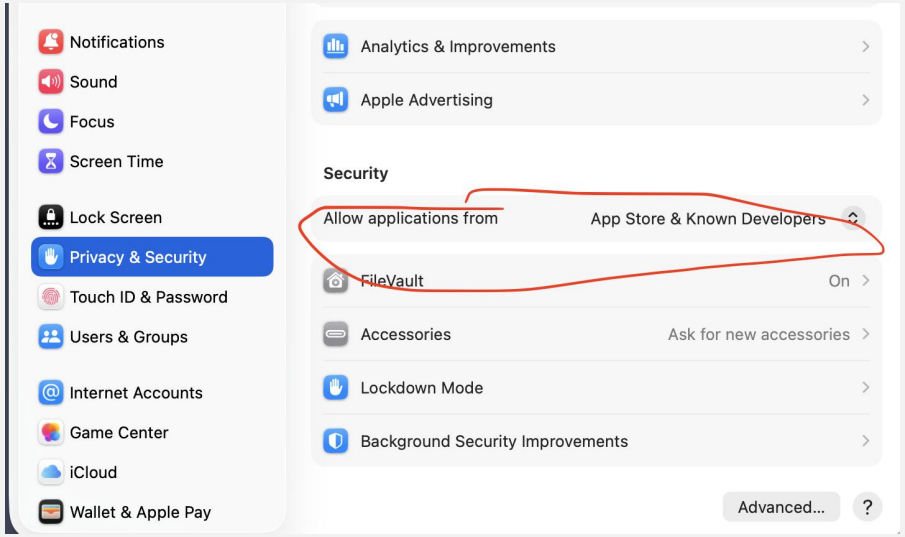
3
click "Open

macOS Installation:

If you see: "UnisaAssessmentApp" can't be opened because it is from an unidentified developer.

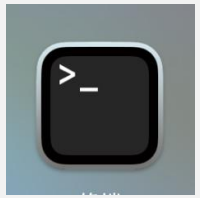
Solutions1：Through System Settings (Recommended)

- Open System Settings > Privacy & Security
- Find the message: "UnisaAssessmentApp was blocked from use"
- Click the "Open Anyway" button next to it
- Click "Open" in the pop-up window



Solutions2：You can temporarily allow apps from anywhere

- Open Terminal：

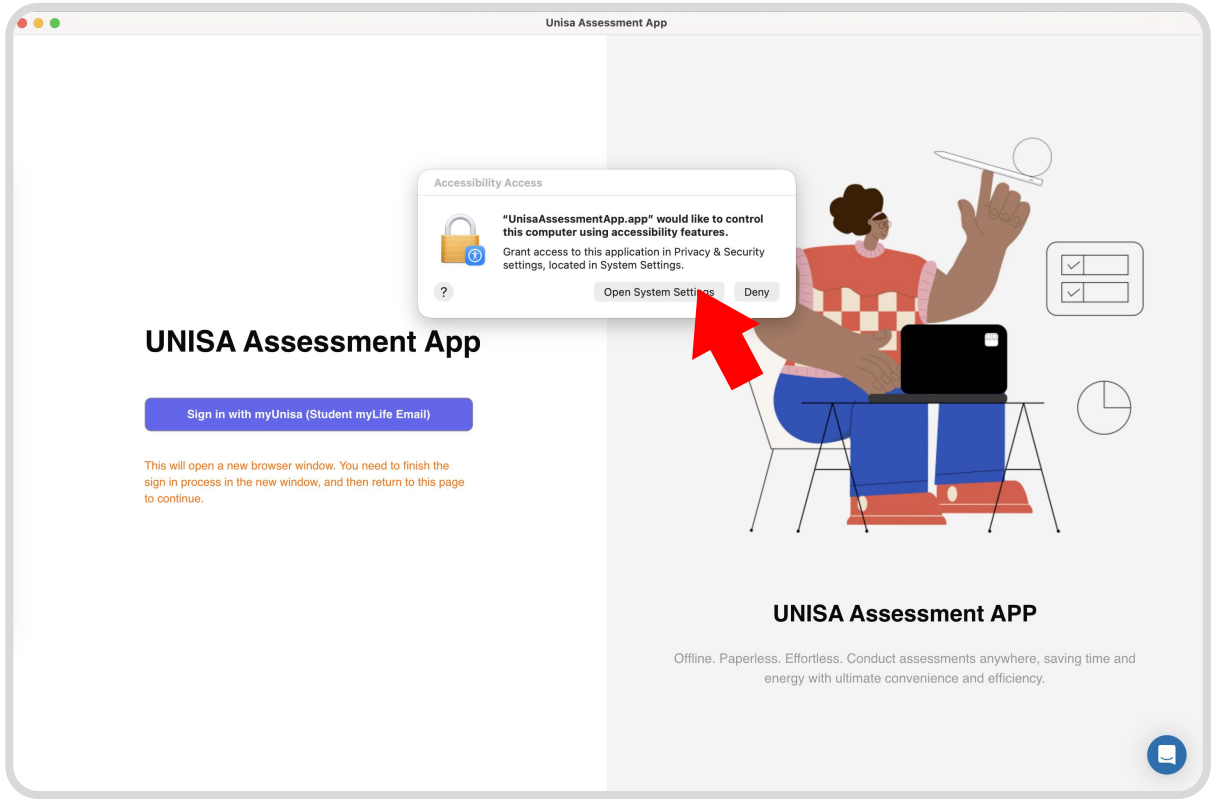


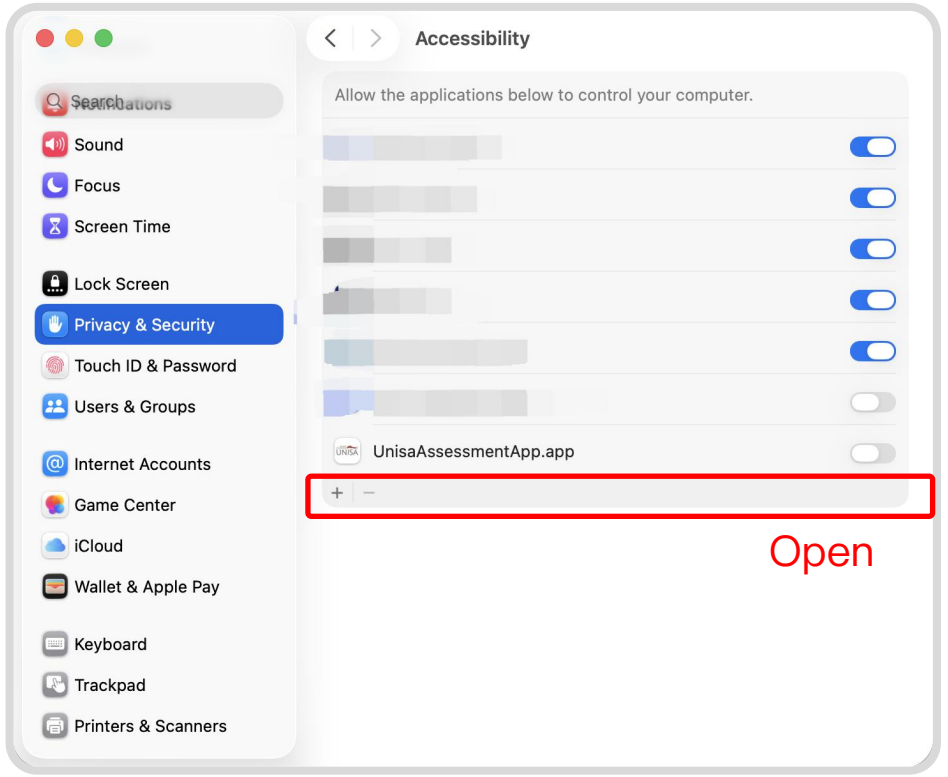
- Enter the following command:sudo spctl --master-disable

- Press Enter
- Enter your administrator password (it won't be displayed)

- Press Enter again

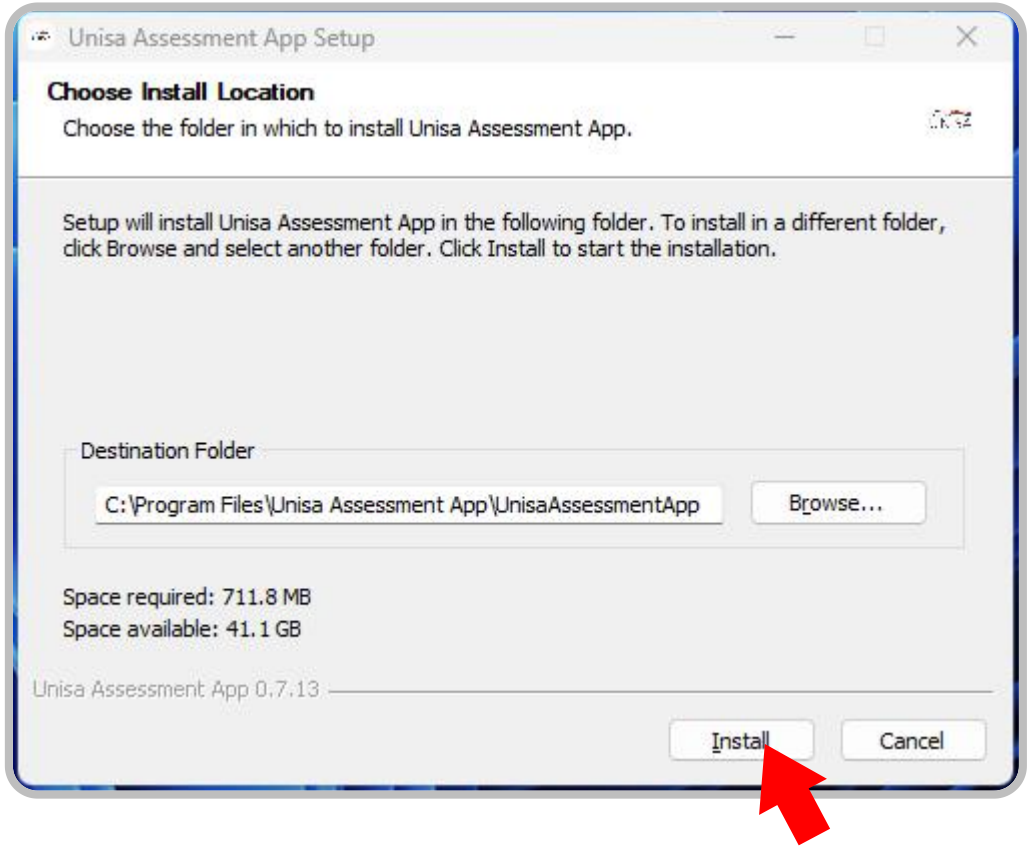
macOS Permission Settings

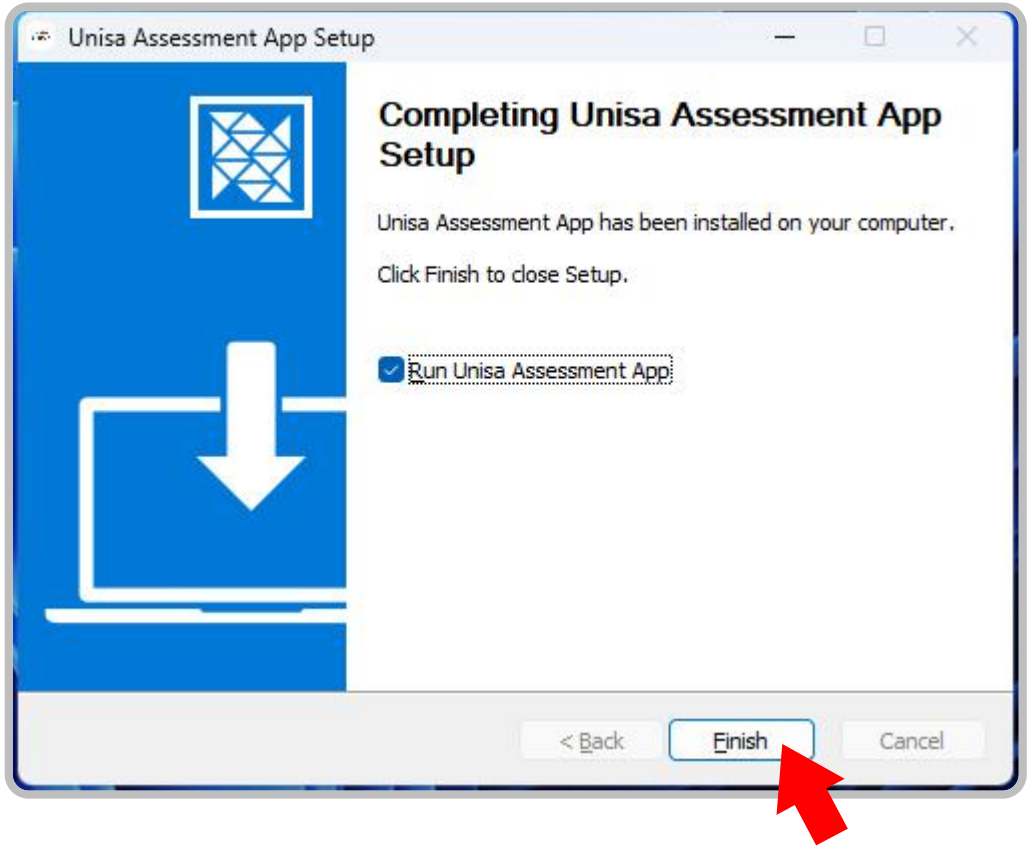




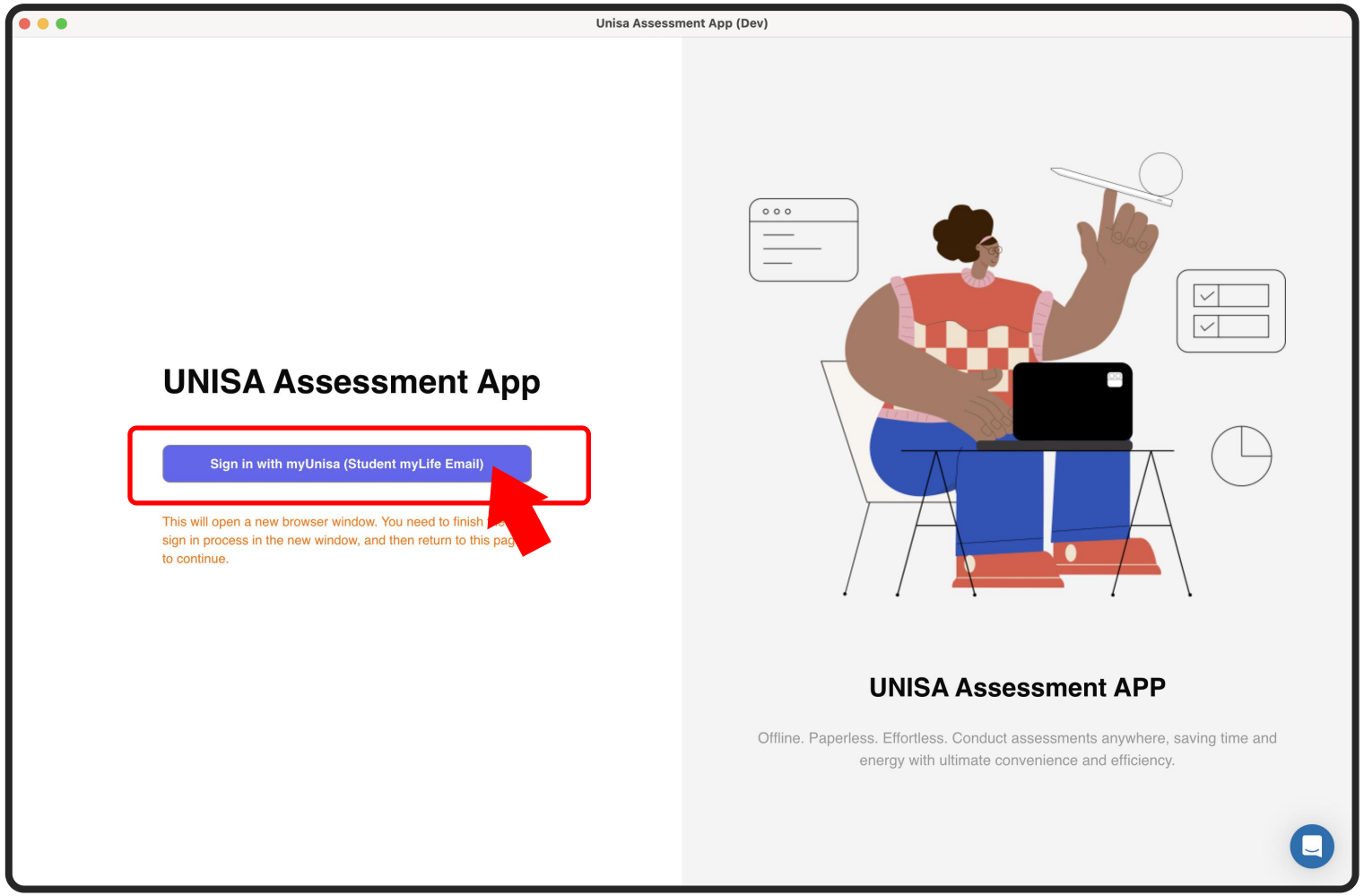
When opening the app for the first time, you will be prompted for permissions.
Please grant them and click "Open System Settings".

Windows Installation:





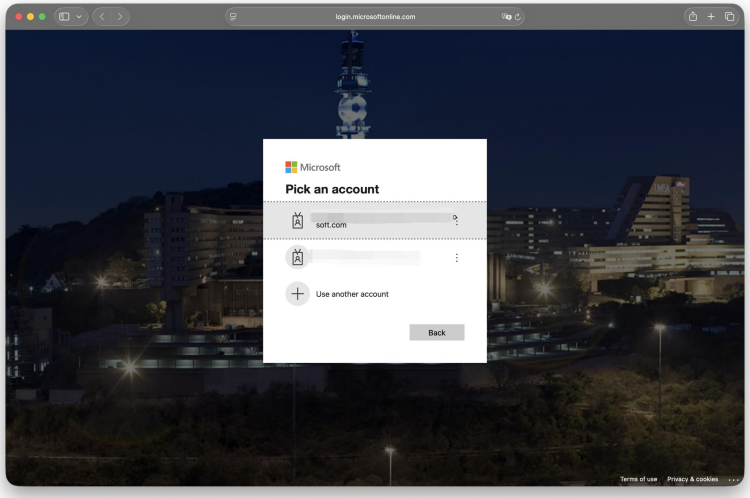
Login



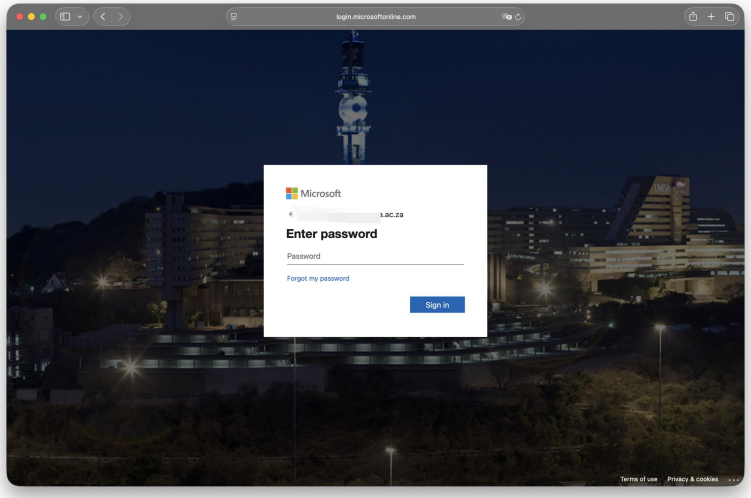
Please click the "Sign in with myUnisa (Student myLife Email)" button below

Login

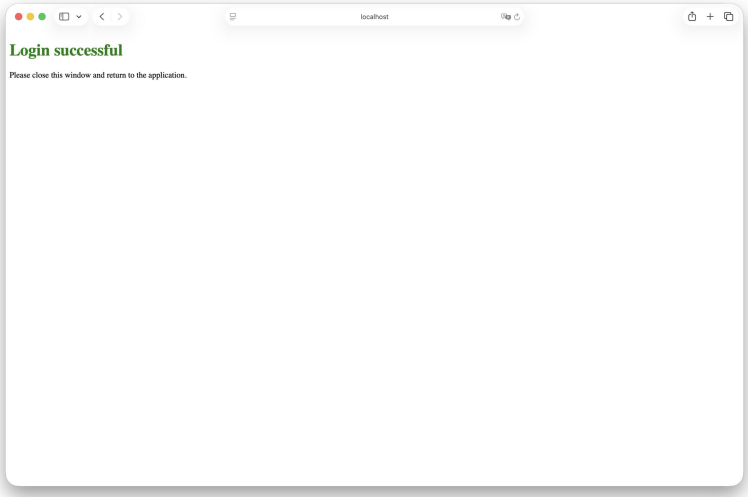
After clicking account login, you will be redirected to a webpage.



1
Please select an account or enter your account information.

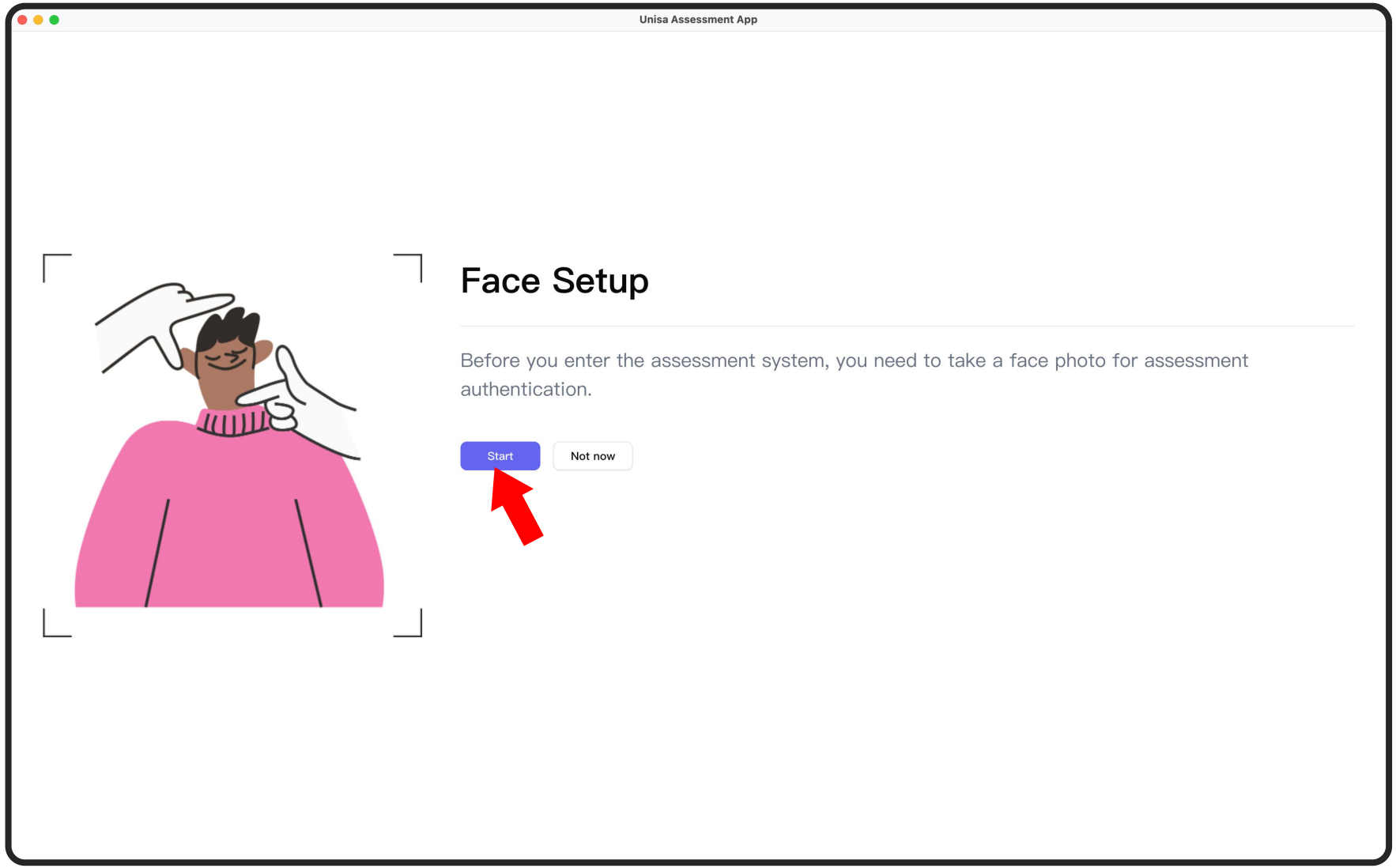


2
Enter password

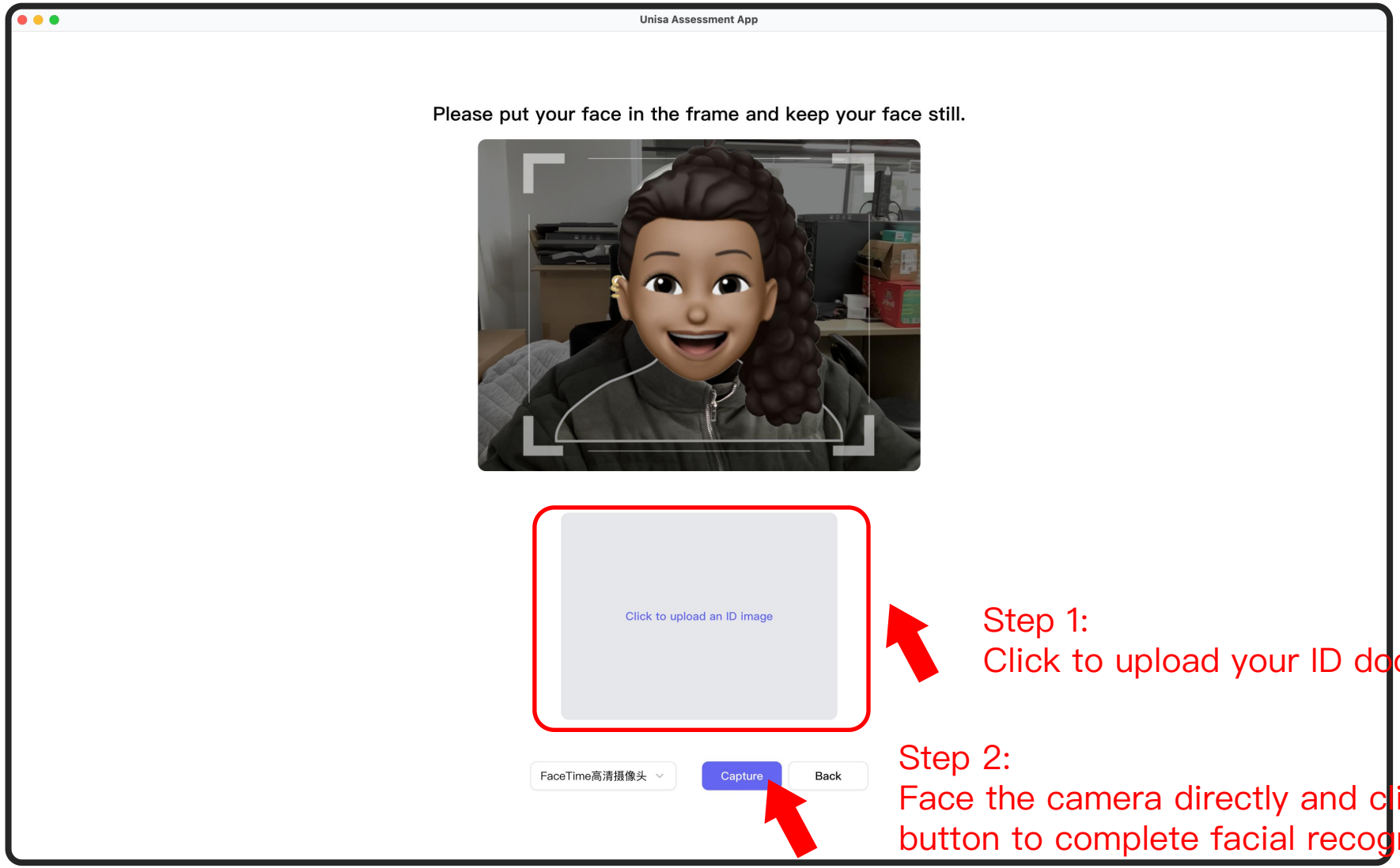


Login successful!
You can now close the browser and return to the app to continue.

Face Setup


Unisa Assessment App
Face Setup
Before you enter the assessment system, you need to take a face photo for assessment authentication.
Start
Not now

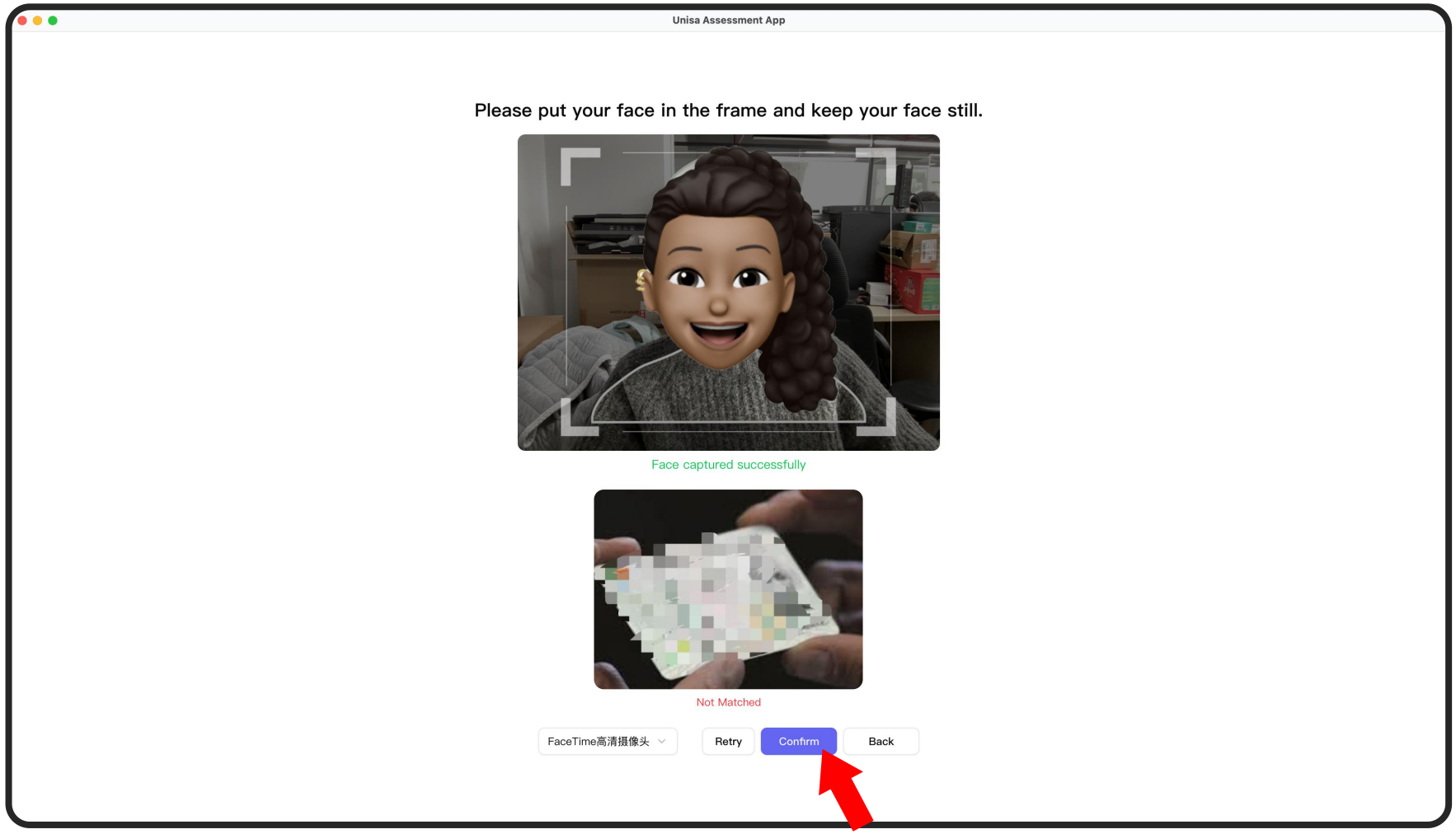
Identity Verification



Authentication takes time and may require 2–3 minutes depending on your network.
Please wait for the page to load completely.

Identity Verification Failed (NOT Matched) Solutions

If you haven't encountered this issue, please skip this section

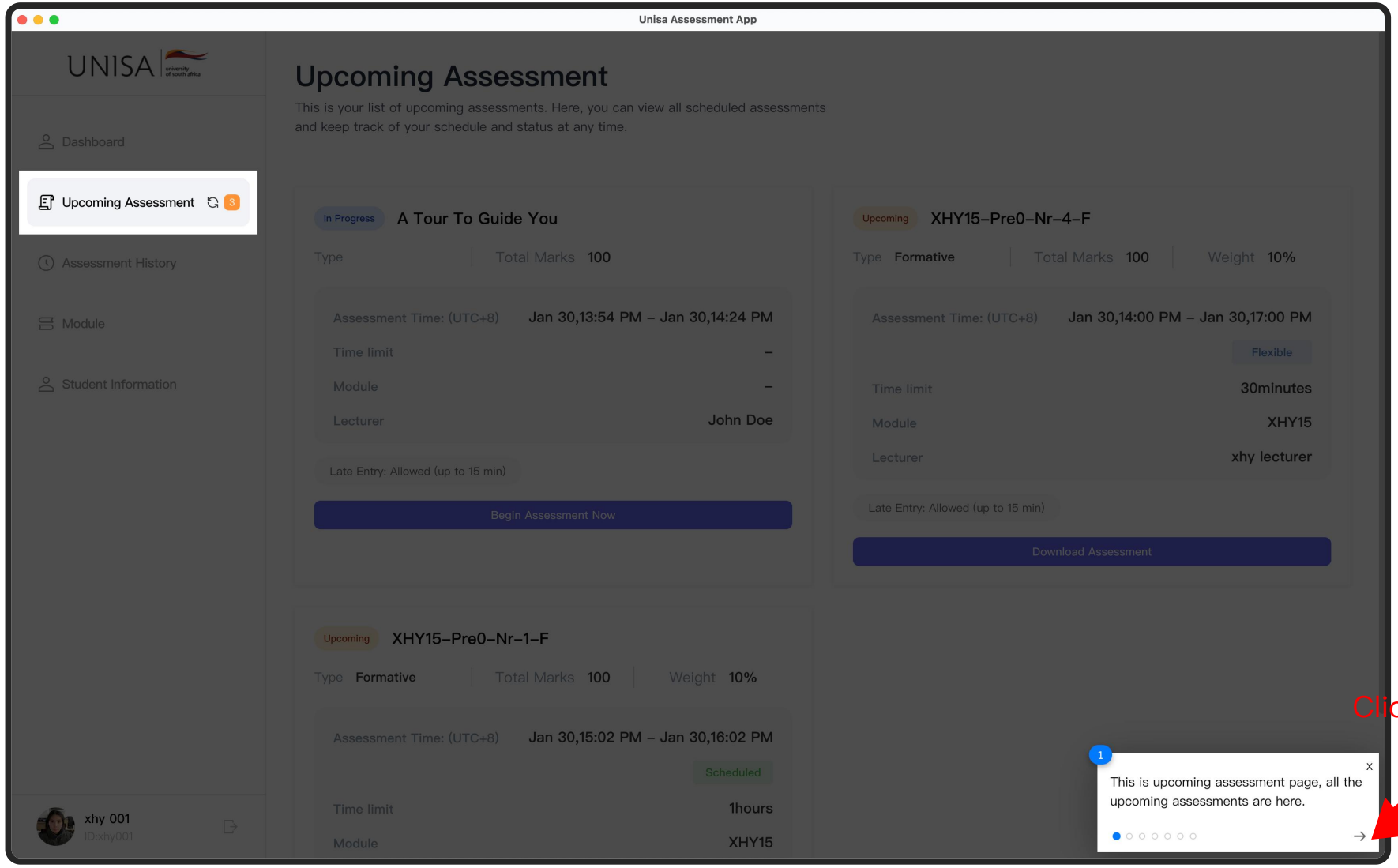


Identity verification failed. Your uploaded information has been received by the system. We will conduct a manual review in the background. Please click "Confirm" to continue with your exam – this will not affect your test. Alternatively, click "Retry" to upload your ID photo again.

Complete Facial Verification

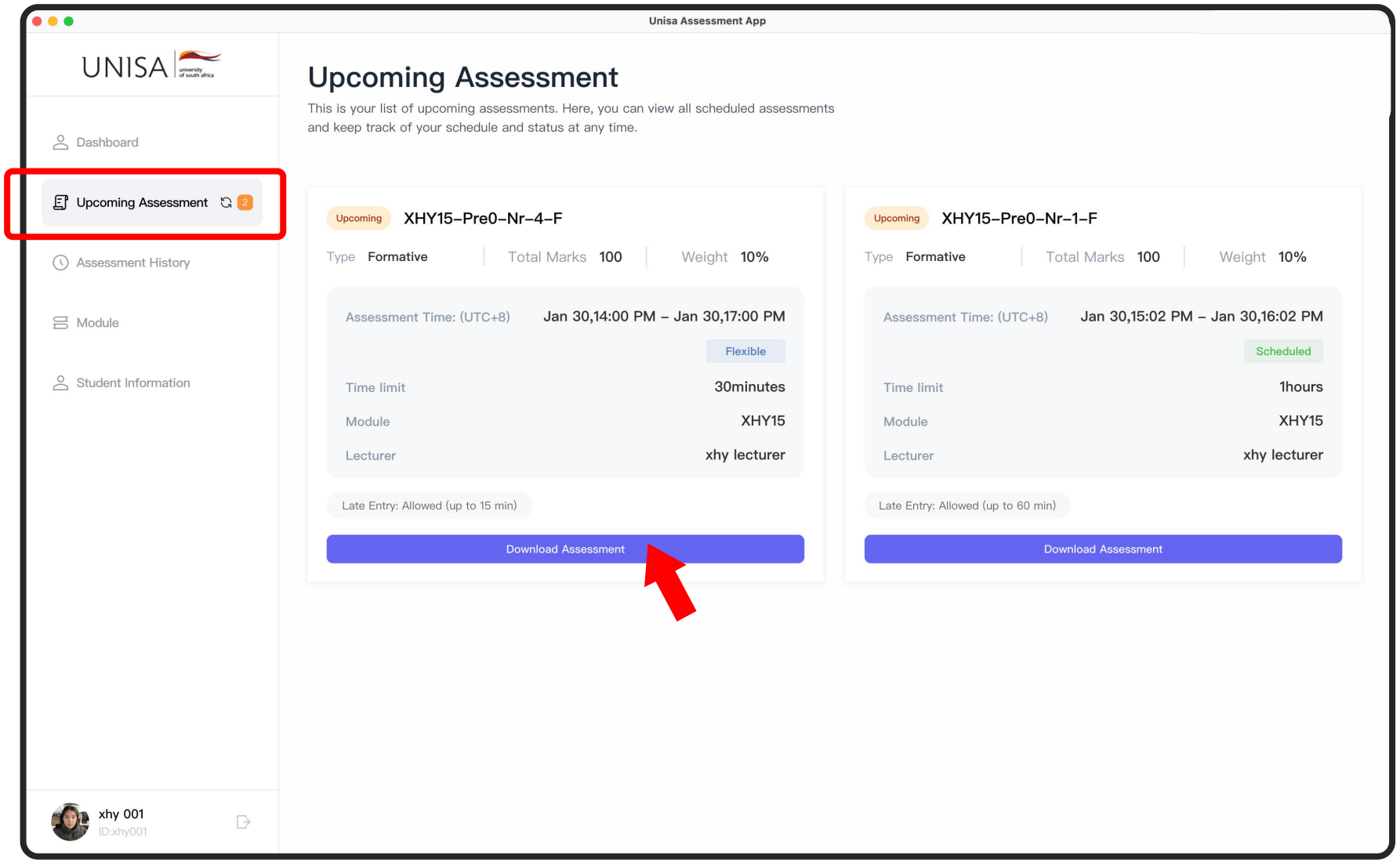
After successful matching, click the "Confirm" button

System Operation Guide



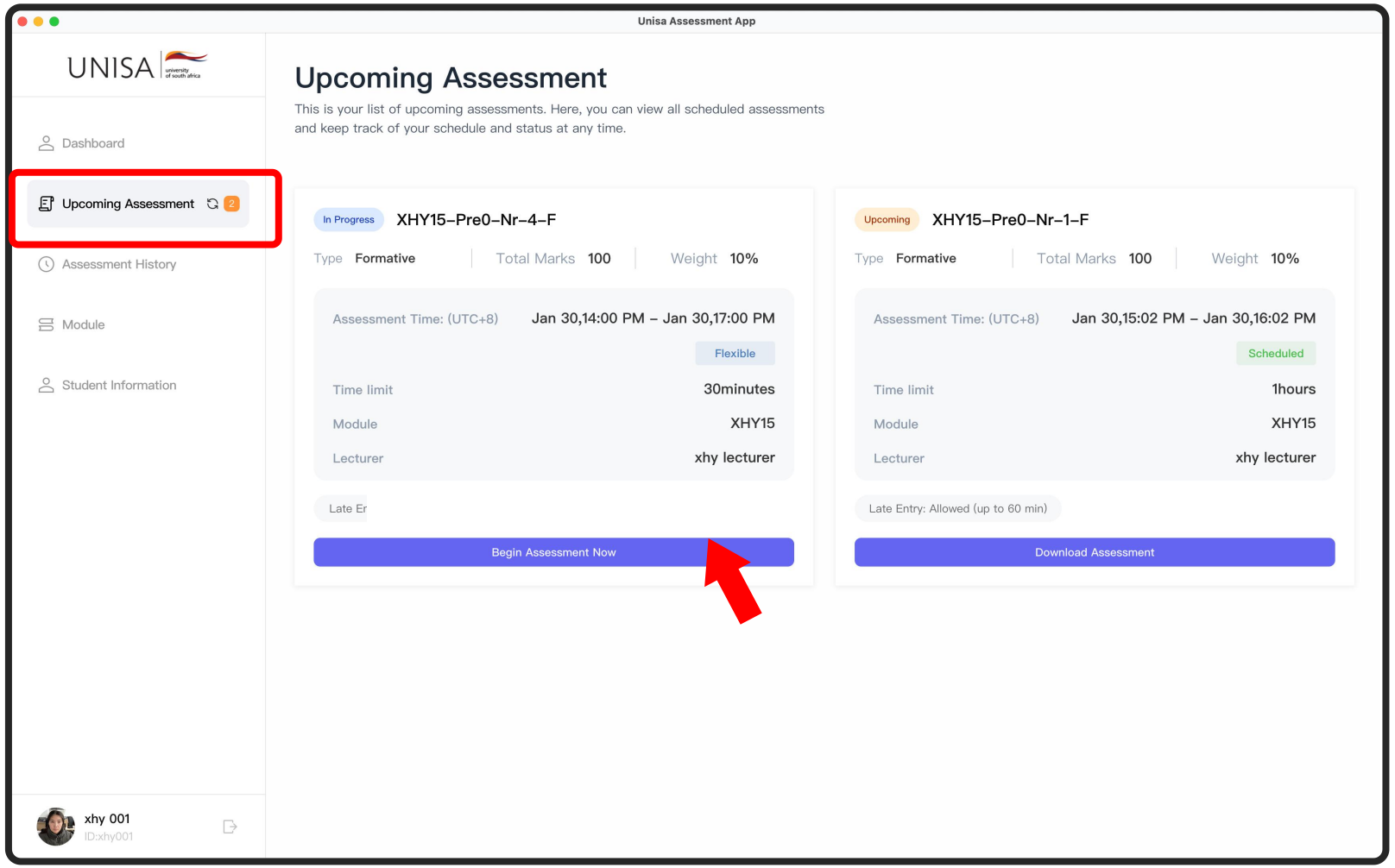
This is a tutorial to help you familiarize yourself with the assessment interface and navigation.

Download Assessment



On the "Upcoming Assessments" page, locate your assessment and click to download.

Begin Answering



Please note the assessment type:

Flexible Assessment

Available: 9:00 AM – 3:00 PM (example)

Duration: 2 hours

Important: You can start anytime during this window, but MUST finish by 3:00 PM.

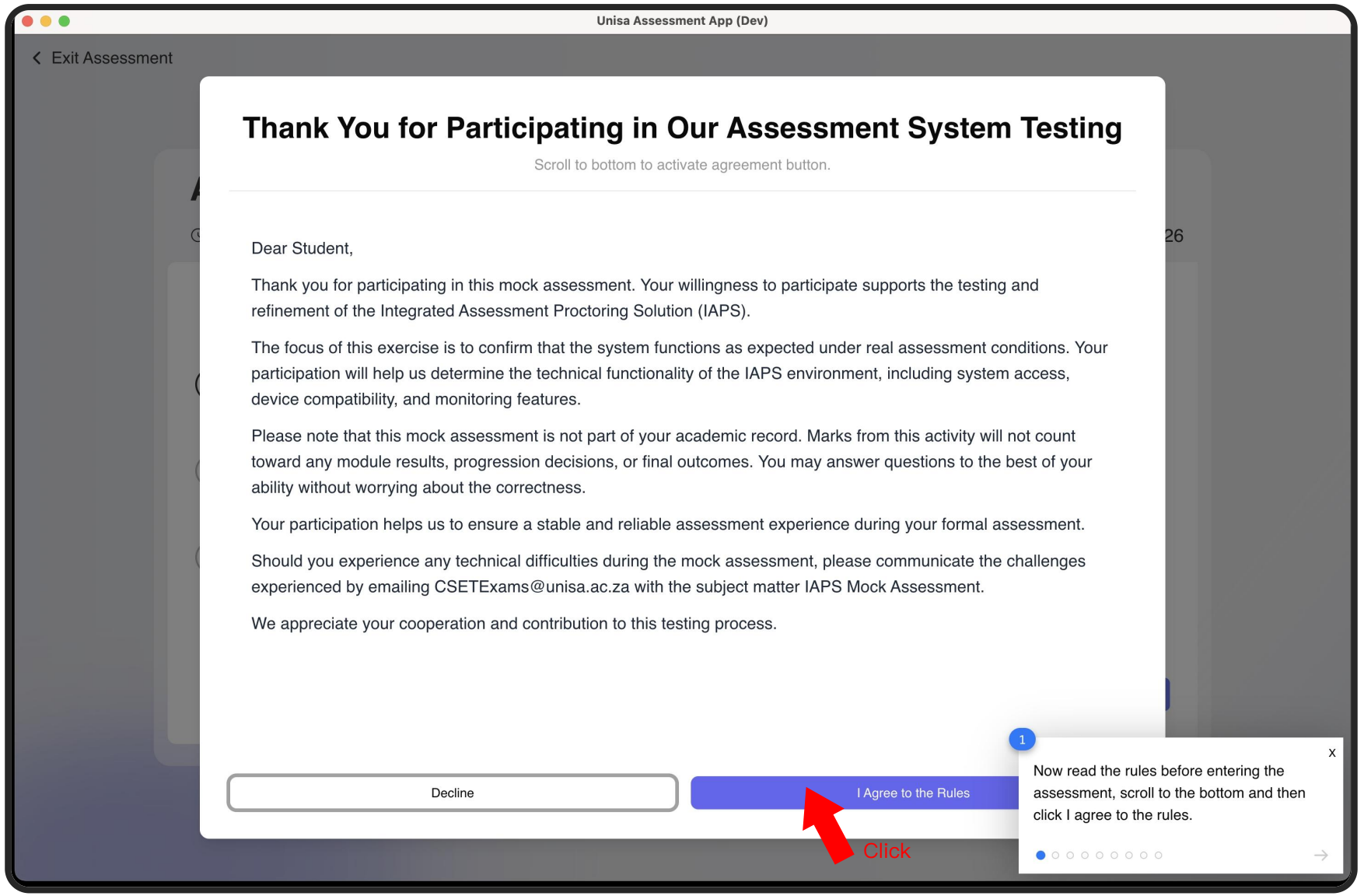
Starting late means less time to complete.

Scheduled Assessment

Fixed time: 9:00 AM – 11:00 AM (example)

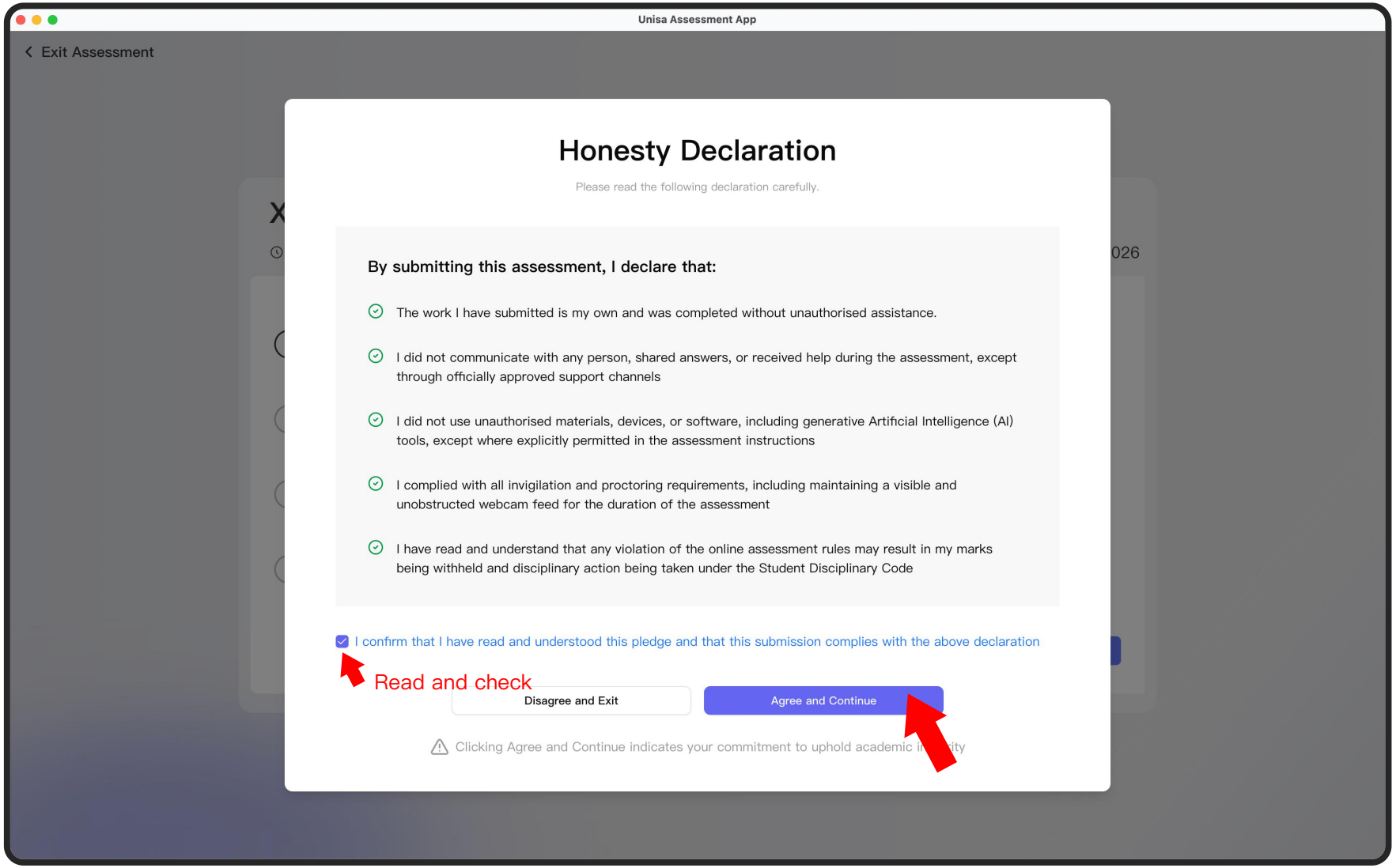
Important: You must start at 9:00 AM sharp and finish by 11:00 AM.

Read Assessment Rules

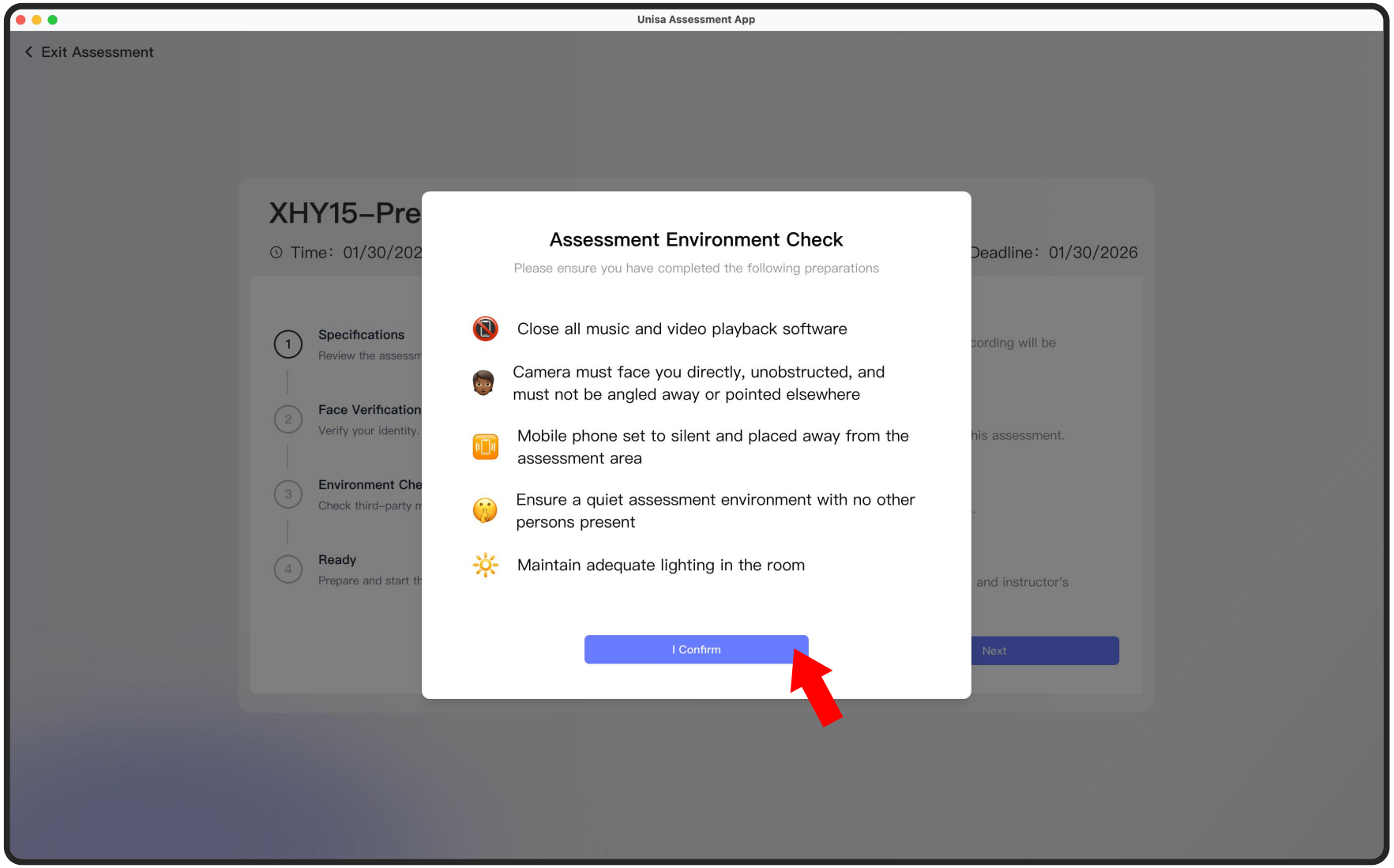


Please read the assessment rules completely.
After scrolling to the bottom of the page, the confirmation button will be activated.

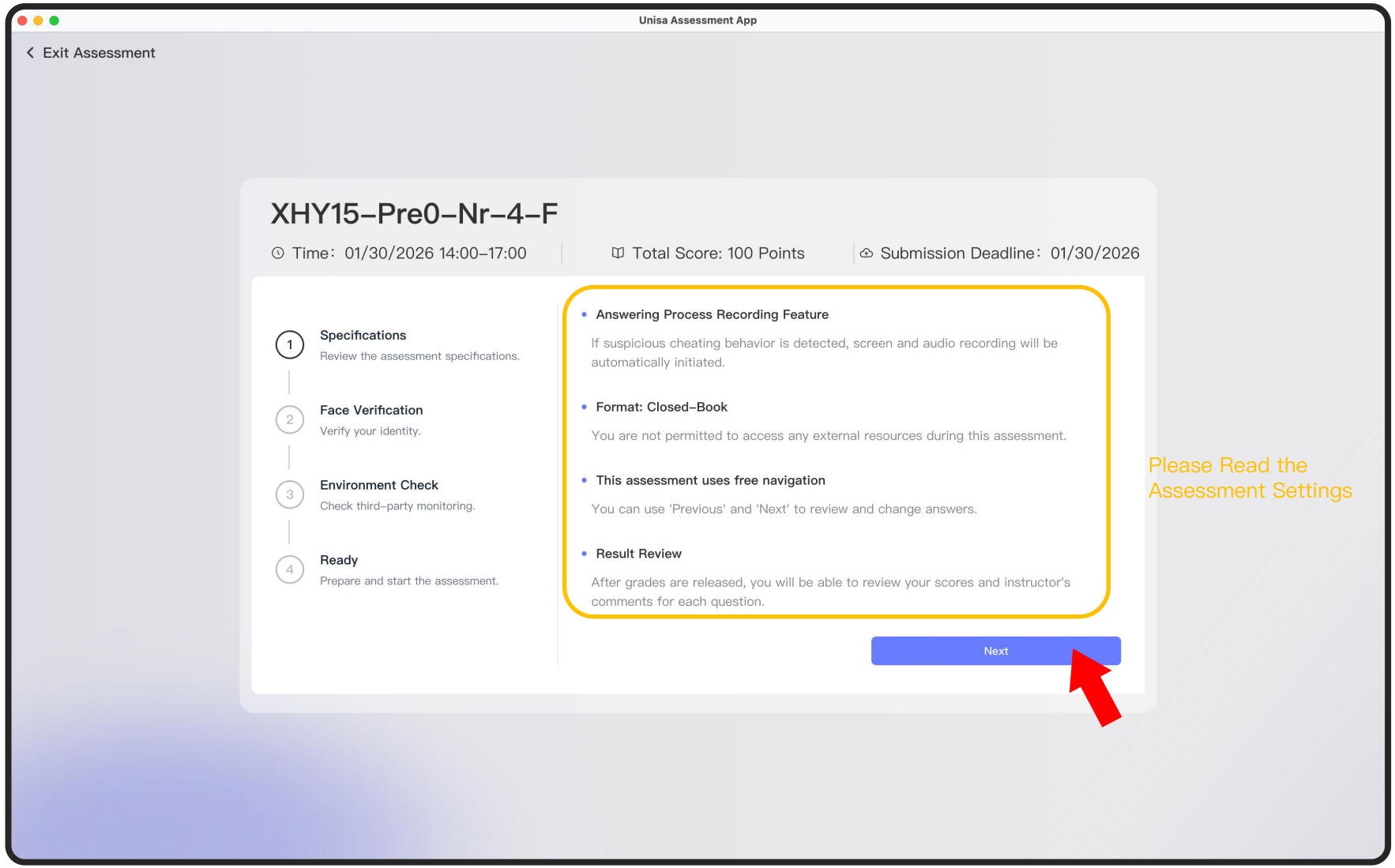
Read


Unisa Assessment App
Exit Assessment
Honesty Declaration
Please read the following declaration carefully.
By submitting this assessment, I declare that:
The work I have submitted is my own and was completed without unauthorised assistance.
I did not communicate with any person, shared answers, or received help during the assessment, except through officially approved support channels
I did not use unauthorised materials, devices, or software, including generative Artificial Intelligence (AI) tools, except where explicitly permitted in the assessment instructions
I complied with all invigilation and proctoring requirements, including maintaining a visible and unobstructed webcam feed for the duration of the assessment
I have read and understand that any violation of the online assessment rules may result in my marks being withheld and disciplinary action being taken under the Student Disciplinary Code
I confirm that I have read and understood this pledge and that this submission complies with the above declaration
Read and check
Disagree and Exit
Agree and Continue
Clicking Agree and Continue indicates your commitment to uphold academic

Environment Check

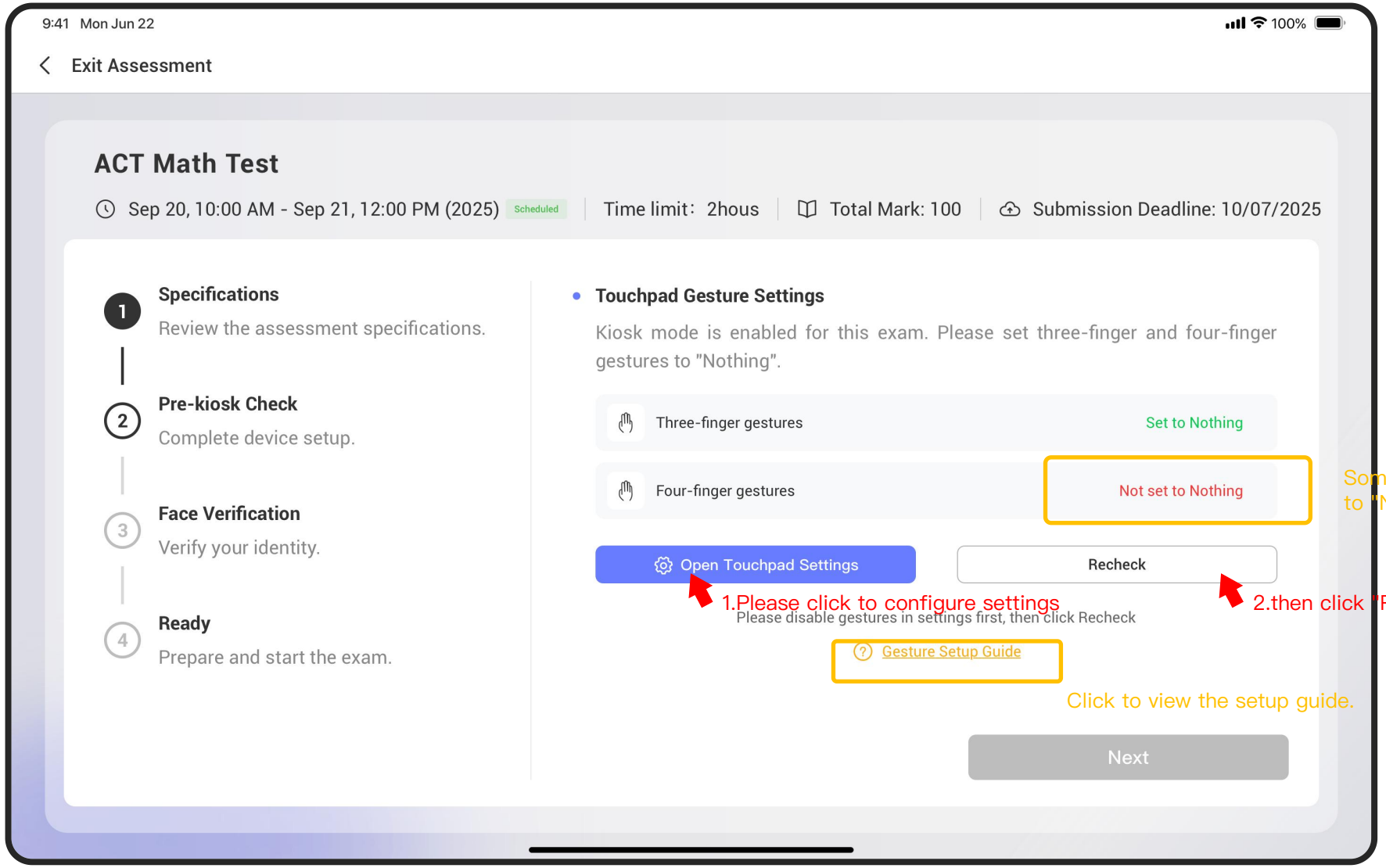


Review the assessment specifications



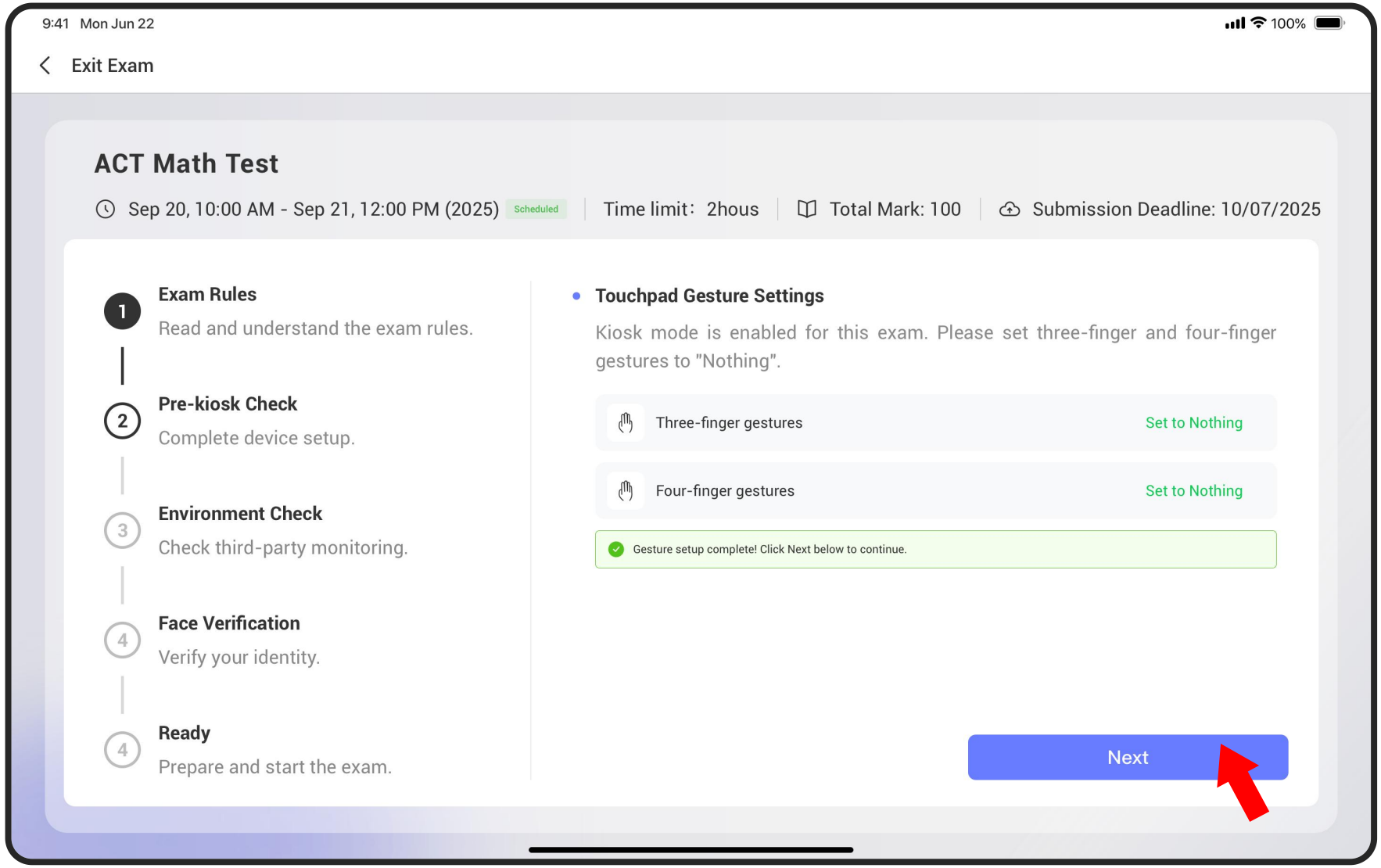
Touchpad Gesture Verification Failed

(This page appears on some laptops only. Skip if not displayed)



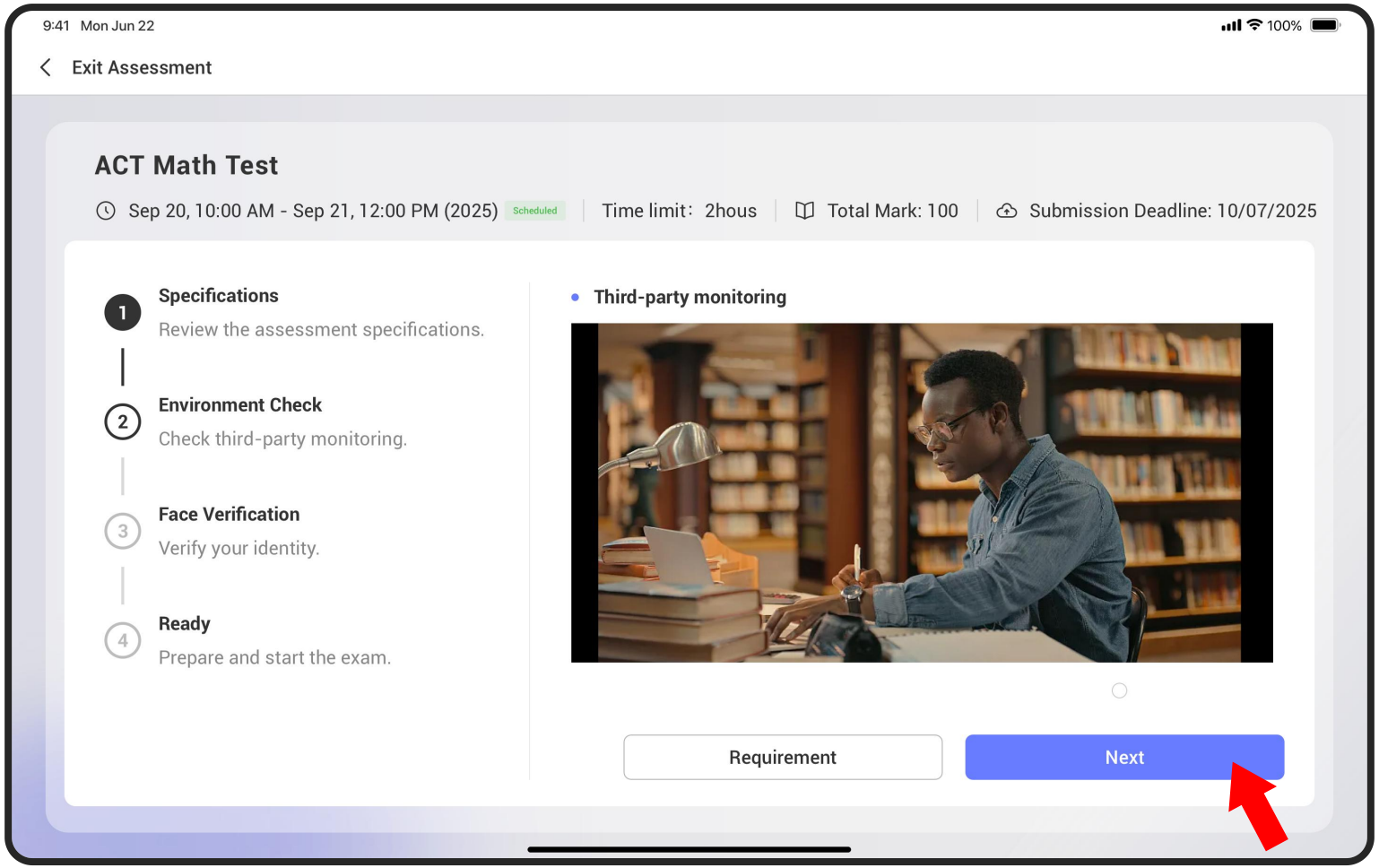
Touchpad Gesture Verification Successful

(This page appears on some laptops only. Skip if not displayed)



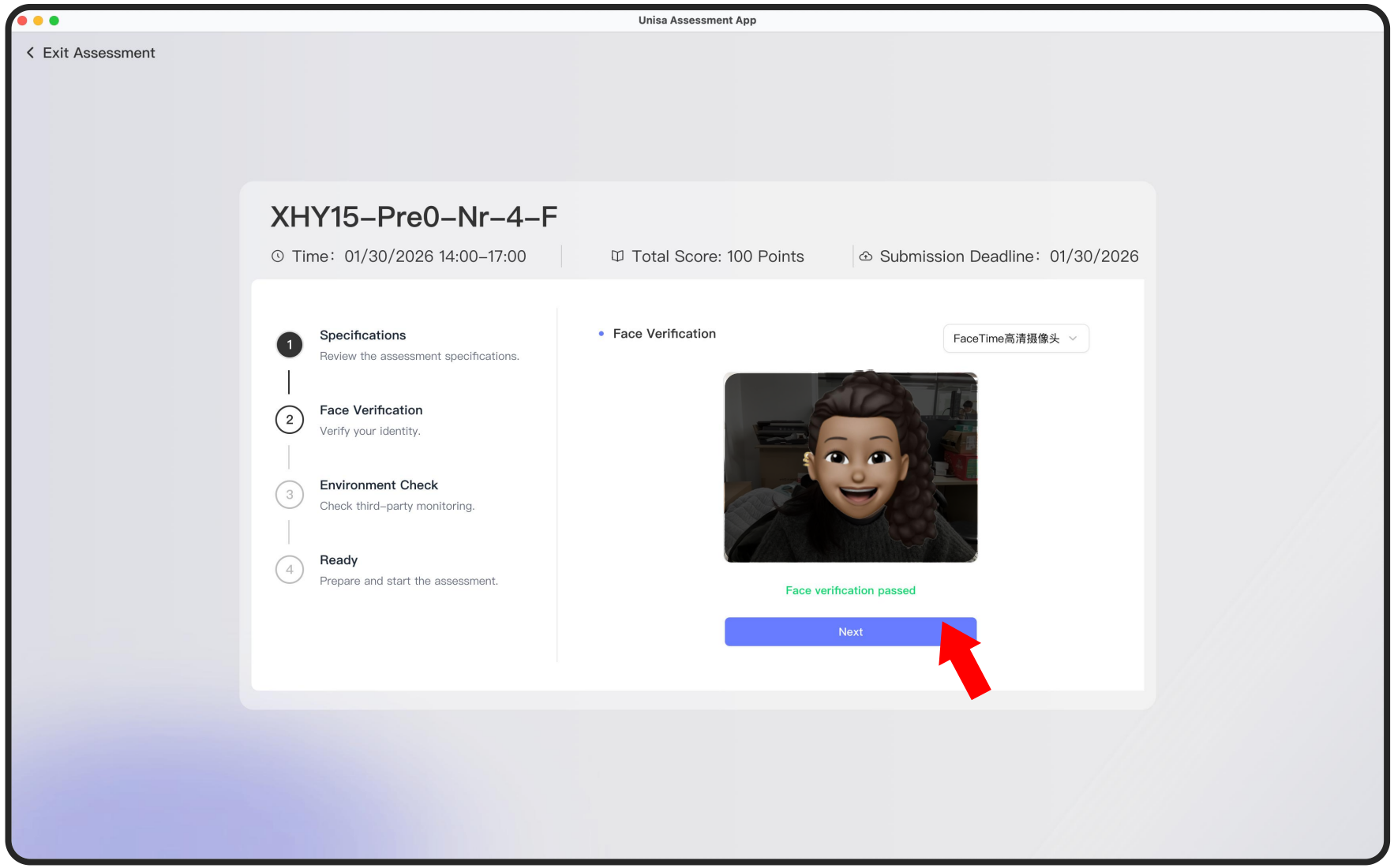
Environment Check

(Skip if this page doesn't appear)



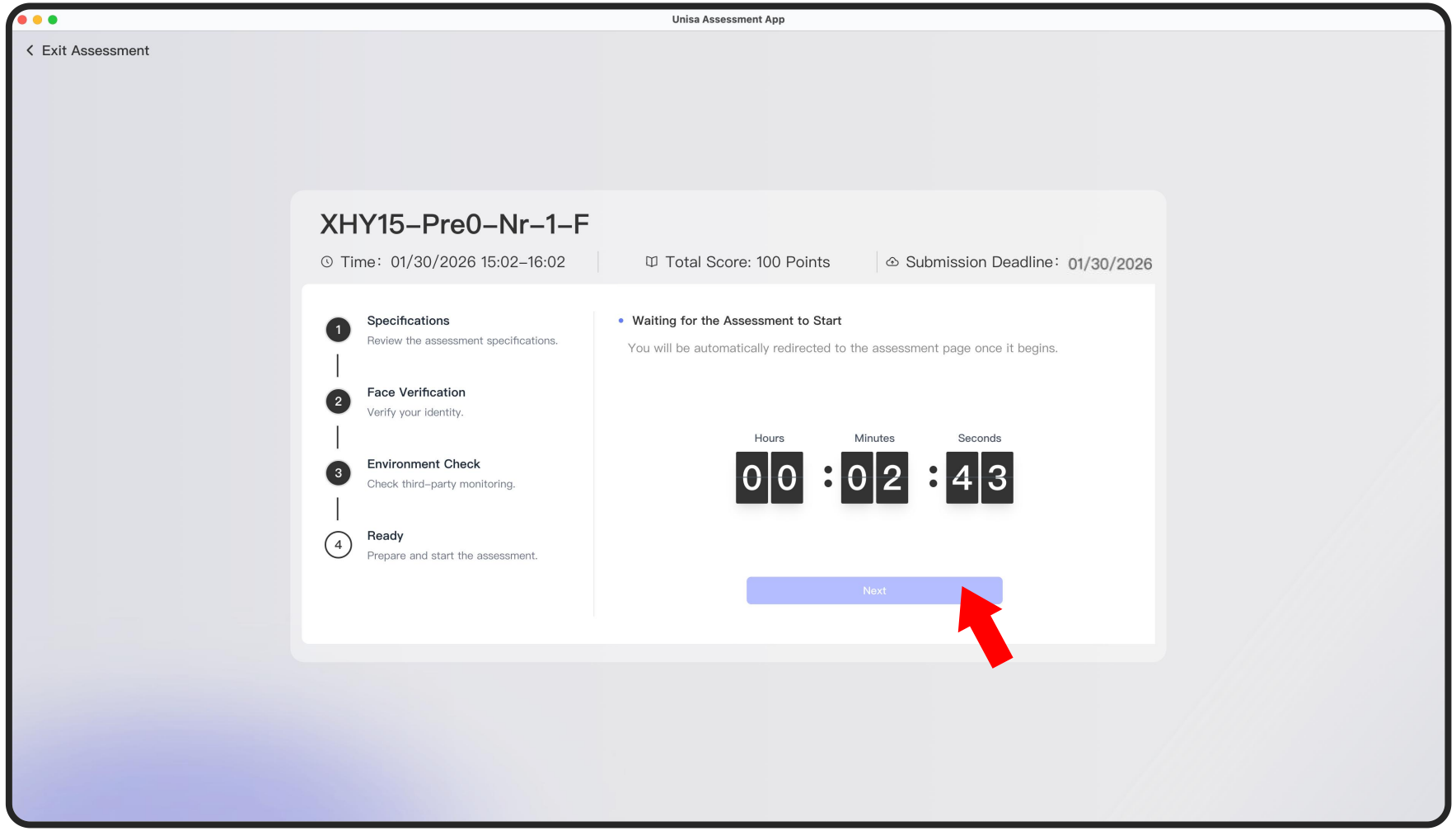
If you don't have a second camera, you can click "NEXT" to skip this verification.

Face Verification



If you receive a verification failure message, you can still click "Next" to proceed with the assessment. This will not affect your test progress. We will conduct a secondary verification in the background.

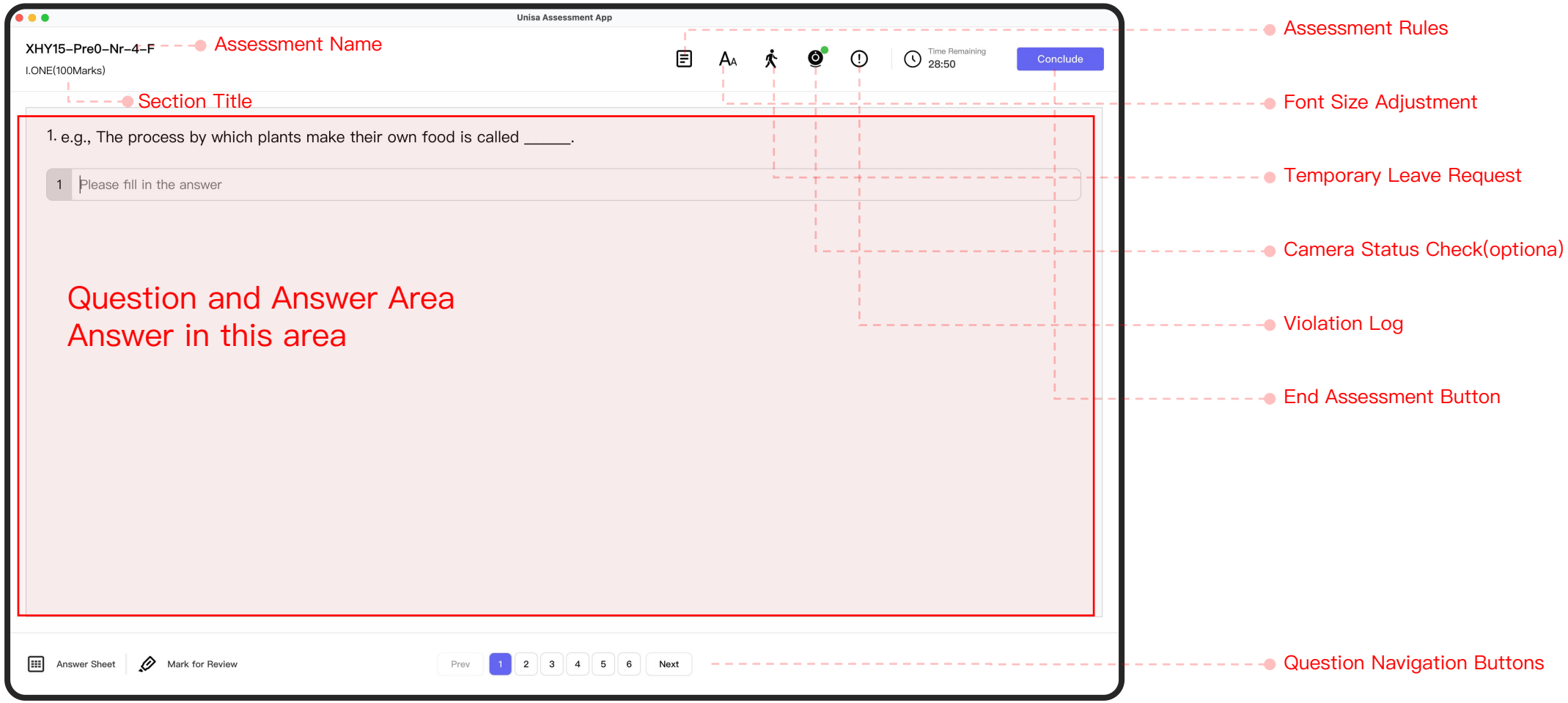
Ready for Assessment



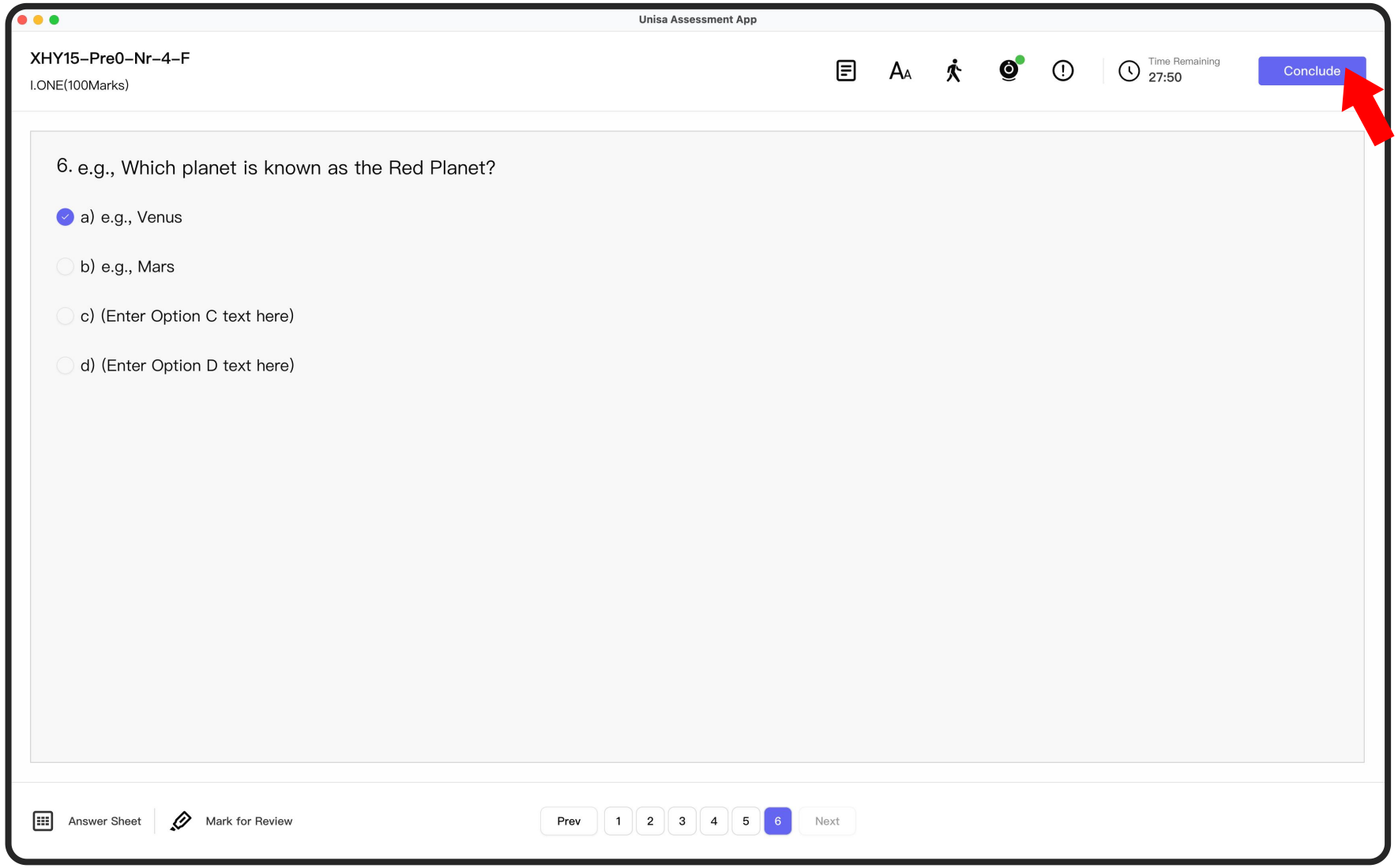
When the countdown reaches 00:00:00, you will automatically enter the assessment.
If you are not automatically redirected, please click the "Next" button

Begin Your Assessment

Screen lock is enabled for this assessment. You will not be able to switch out of the assessment application during the test. The screen lock will be automatically released after the assessment ends.

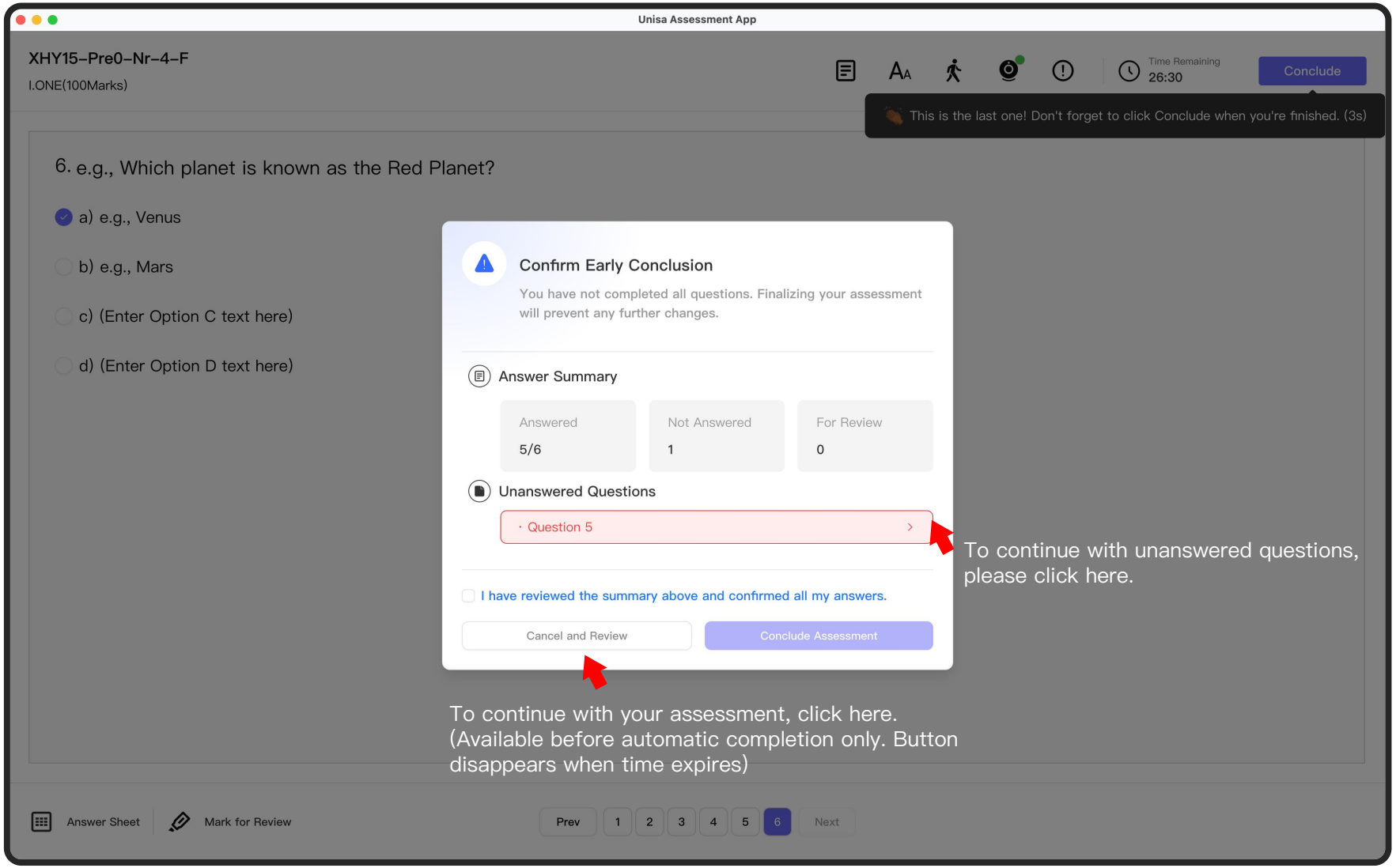


Finish This Assessment

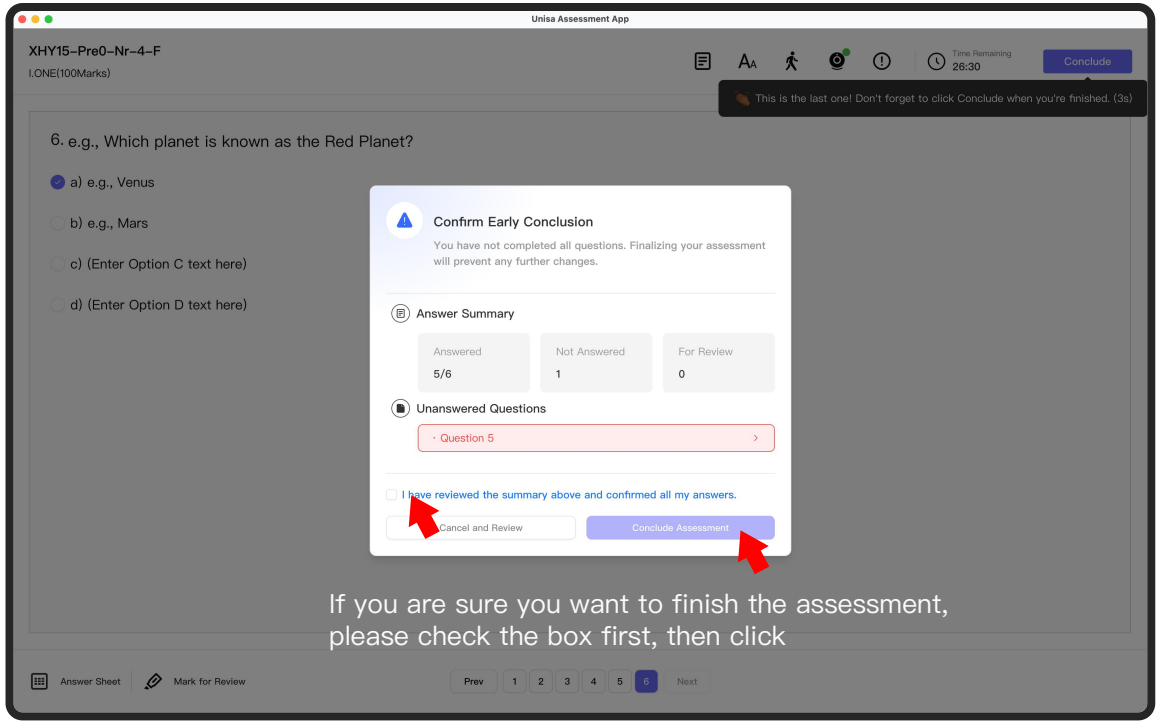


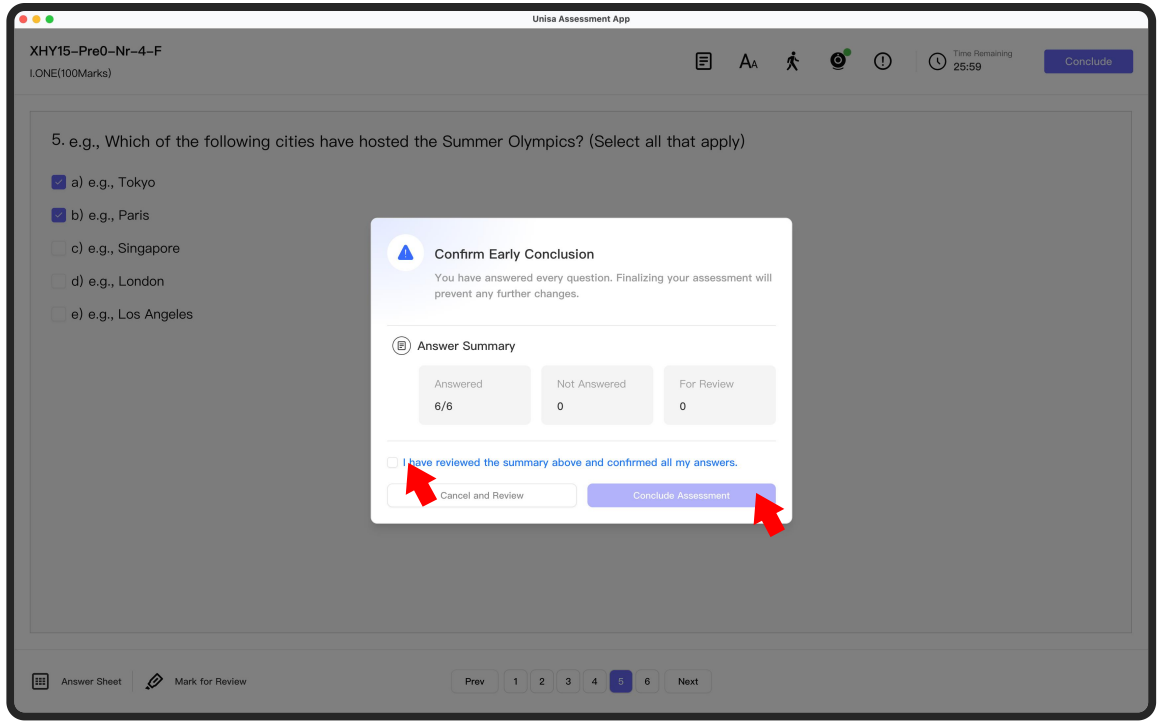
You can end the assessment early, or wait until the timer runs out for automatic completion

Answer Summary



Answer Summary

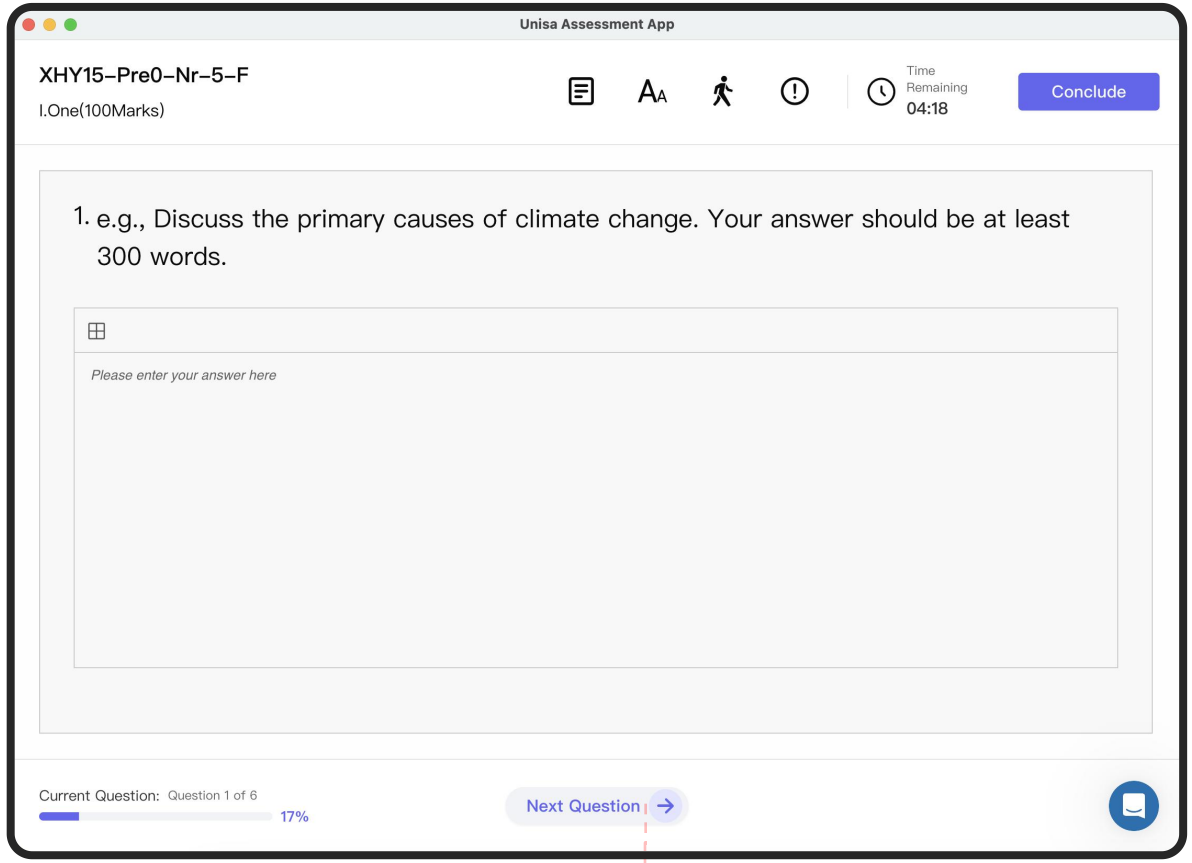




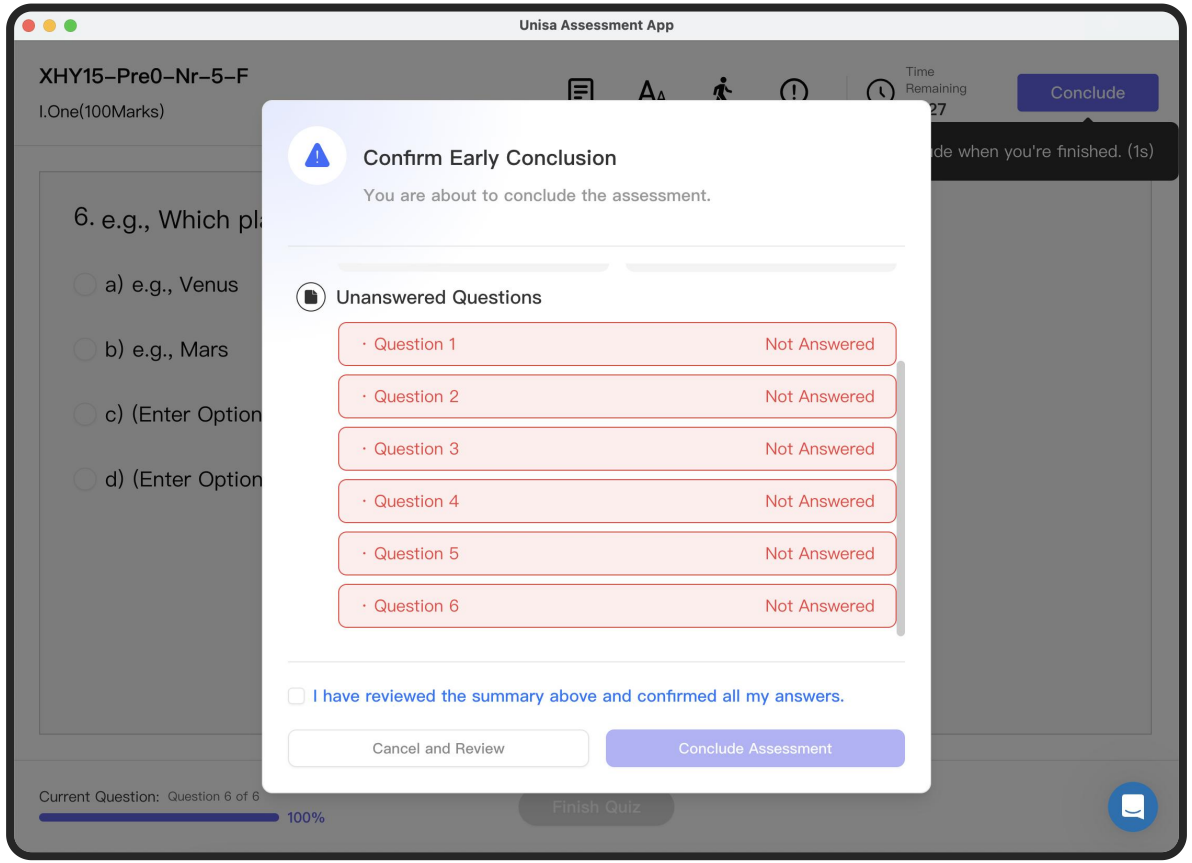
Strict Sequence

The previous demonstration showed Free Navigation mode. Another navigation mode is Strict Sequence.

Mode characteristics: Examinees must answer questions in order. Once you proceed to the next question, you cannot return to view or modify previous answers.

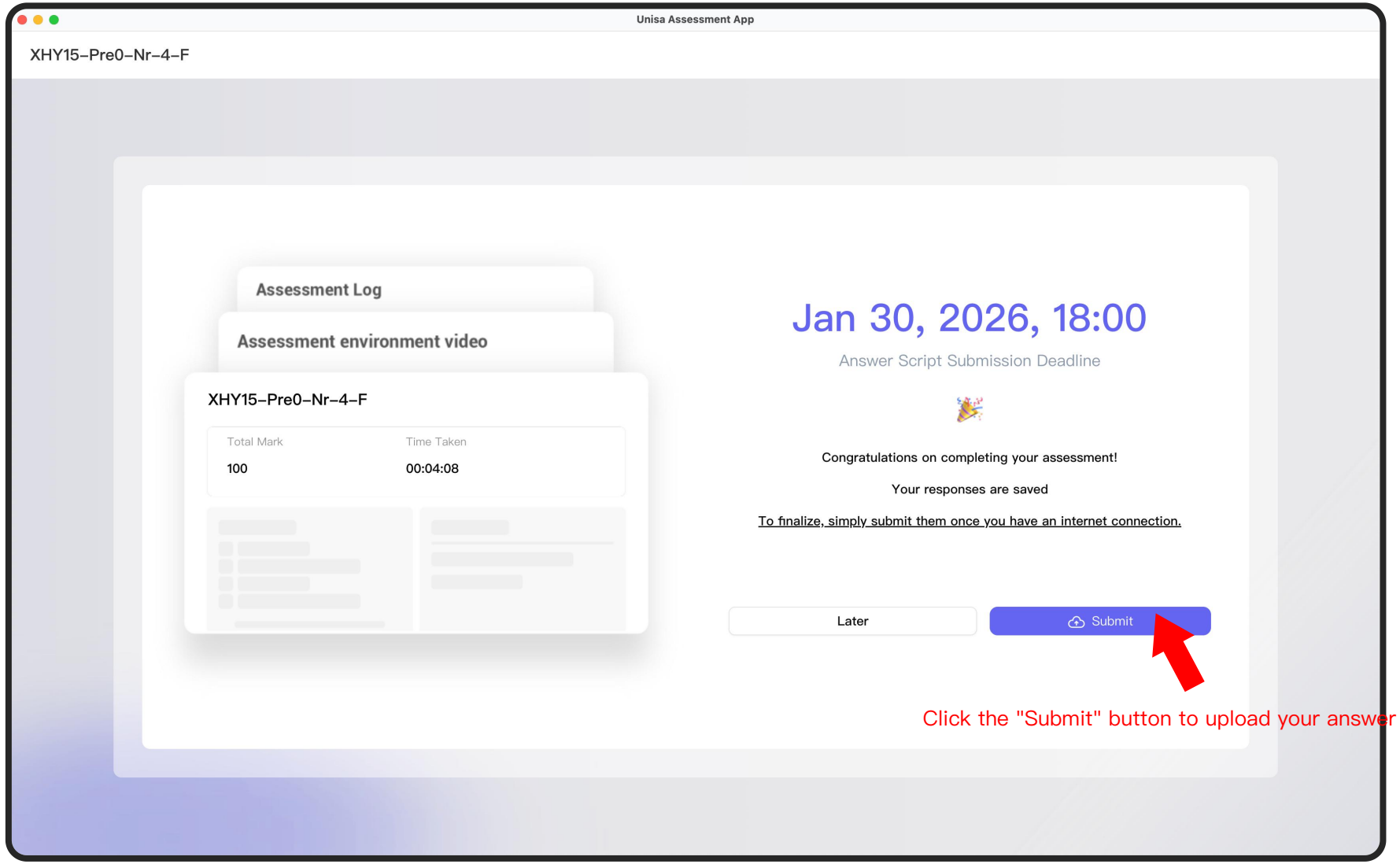


Question Navigation Buttons:
Only "Next Question" is available



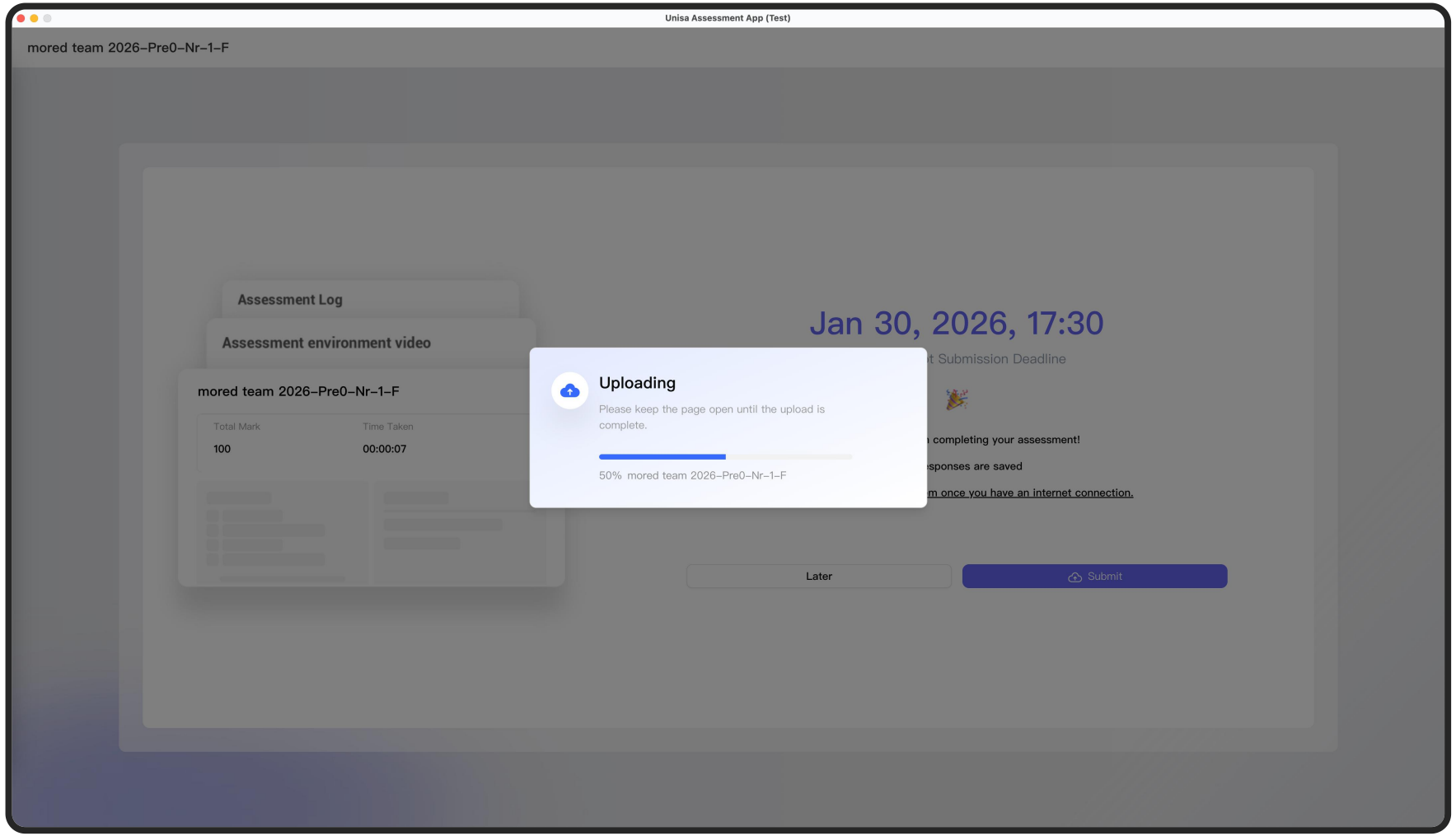
Unanswered questions: Skipped questions cannot be revisited. You can only proceed forward to complete remaining questions.

Please submit your answer

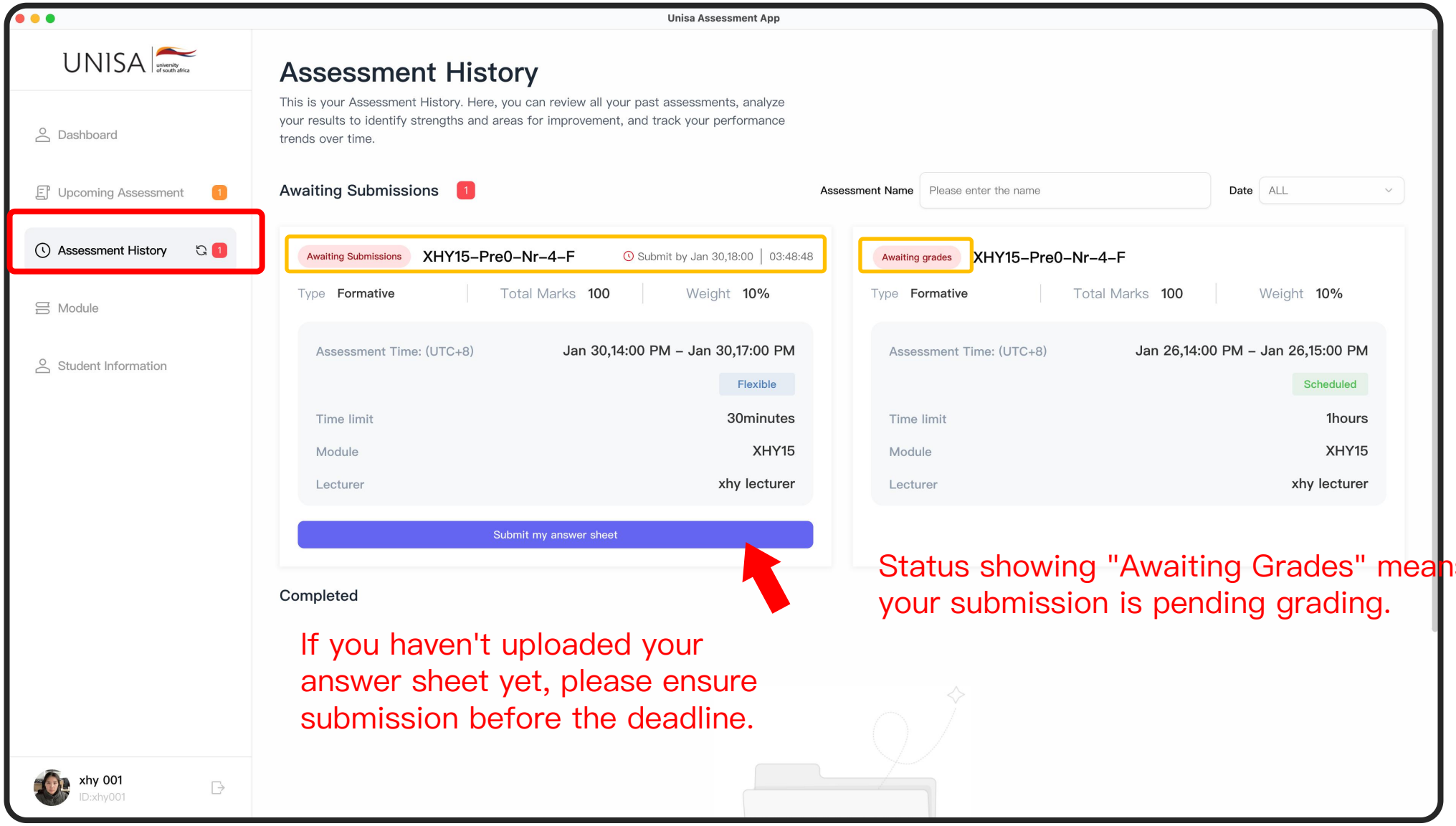


During peak periods, submission may take longer. You can click "Later" to postpone the submission.
Just ensure you complete the submission before the deadline.

Keep this page open until submission is successful



View Assessment History



Q&A

Q1: I'm not sure if I'll have internet during the assessment.

Answer: Internet is not required during the assessment. You only need internet when downloading the test paper and submitting your answers.

Q2: Why can't I switch out of the assessment system during the test?

Answer: If Screen Lock is enabled for your assessment, you can only operate within the assessment system. This will be automatically released after the assessment ends. (Note: This feature is configured by instructors, not students)

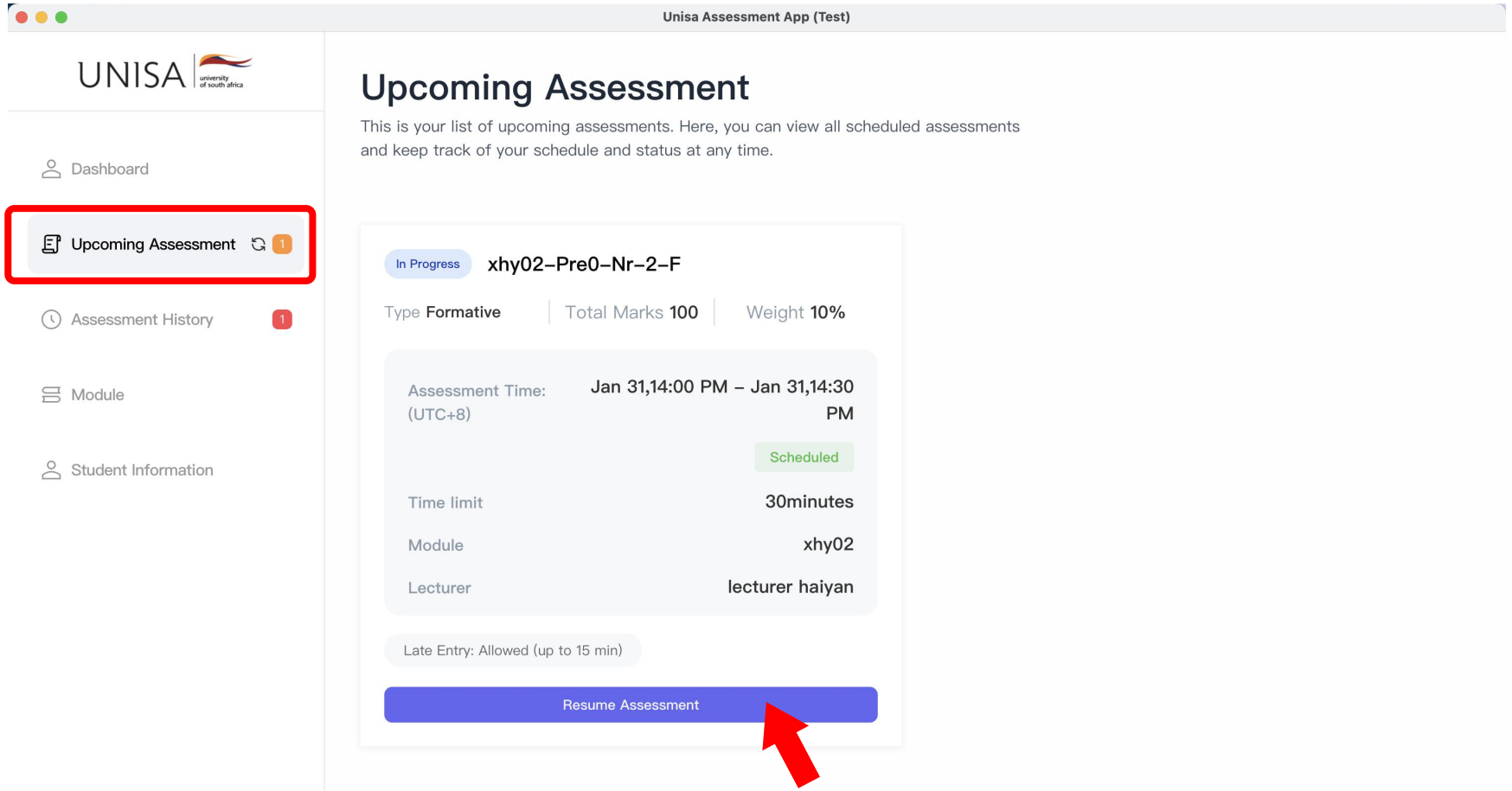
Q3: What happens if I don't click submit after completing the assessment?

You must submit your answers before the submission deadline. If you don't submit, it will be treated as if you didn't take the assessment.

Q&A

Q4: What if my computer shuts down accidentally during the assessment? Can I continue?

Answer: Yes. As long as the assessment time hasn't expired, you can log back in and continue where you left off.



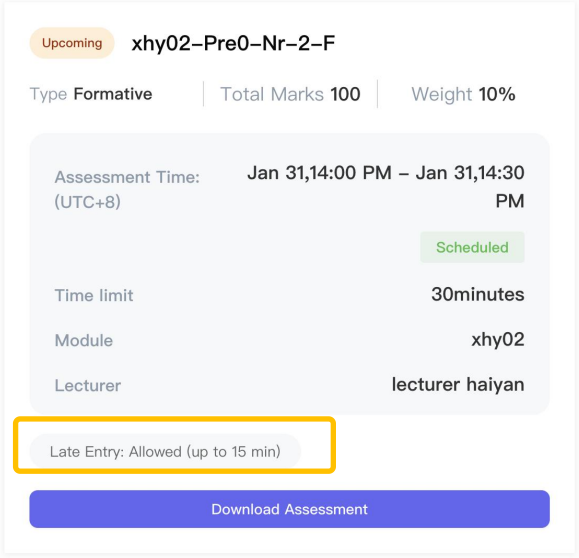
Q&A

Q5: What if I'm late for the assessment?

Answer: Late arrival policies vary by assessment. Please check your specific assessment schedule, which will indicate whether late entry is permitted.
If you arrive after the allowed late entry period, you will be marked as absent.

Q6: I didn't download the test paper in advance. Can I still take the assessment after it has started?

Yes, as long as you download the test paper before the late entry deadline, you can still participate in the assessment.



Q&A

Q7: I completed the assessment but accidentally exited during submission. Can I still submit my answers?

Yes, you can still submit. In your Assessment History, find the assessment showing "Re-Package" option and repackage your answer sheet. Once repackaged, click "Submit" before the submission deadline.